

# Economic Surveys Series

# The Services Sector



Reference Year  
2007



SINGAPORE DEPARTMENT OF STATISTICS

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**Economic Surveys Series 2007 –**

**The Services Sector**

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Chief Statistician  
Department of Statistics  
Ministry of Trade & Industry  
100 High Street #05-01  
The Treasury  
Singapore 179434  
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The Singapore Department of Statistics conducts an annual survey on the services industries to collect a wide range of data for studies and analyses. The first survey on the services industries was conducted in 1968 for the reference year 1967 and subsequently at regular intervals. Since 1984, the inquiry was carried out on an annual basis.

The latest survey was carried out in 2008 for reference year 2007. This year, the reports will focus on several services industries of importance to Singapore's economy. The key survey findings will be released, first on the Department of Statistics' website, followed by publications with more detailed tabulations. This report on *The Services Sector* is the Department's final issue in the series. This consolidated report aims to provide a comprehensive performance review of the services sector.

This report consists of three parts. The first part shows a summary of findings of the 2007 survey. The second part focuses on the technical aspects of the survey, including the objective, scope and coverage, relevant definitions and concepts as well as the operational procedures. Detailed statistical tables are included in the third part of the report to facilitate special studies by users.

The publication of this report is made possible by the co-operation of the companies, businesses and organisations which provided information for the survey. I would like to express my grateful thanks to them and to all others who have contributed towards this publication.

Wong Wee Kim  
Chief Statistician  
Singapore

July 2009

## Our

### Mission

To develop and manage a national statistical information system of quality and integrity to support Singapore's social and economic development.

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	<b>Page</b>
<b>PREFACE</b>	iii
<b>PART I SUMMARY FINDINGS</b>	
Overall Services Sector's Economic Share	1
Coverage of Analysis	1
Economic Performance	2
Main Activities in Services	2
Key Performance Ratios	3
Performance by Firm Size	5
Summary Tables	7
<b>PART II TECHNICAL NOTES</b>	9
<b>PART III STATISTICAL TABLES</b>	
Table 1 Key Indicators by Industry Group, 2002-2007	
Table 2 Key Indicators by Industry, 2007	
Table 3 Key Indicators by Industry Group and Legal Organisation, 2007	
Table 4 Key Indicators by Industry Group and Employment Size, 2007	
Table 5 Key Indicators by Industry Group and Size of Operating Receipts, 2007	
Table 6 Key Indicators by Industry Group and Size of Value Added, 2007	
Table 7 Selected Averages Per Establishment by Industry, 2007	
Table 8 Selected Averages and Ratios by Industry, 2007	
Table 9 Establishments by Industry and Legal Organisation, 2007	
Table 10 Establishments by Industry and Employment Size, 2007	

Table 11	Establishments by Industry and Size of Operating Receipts, 2007
Table 12	Establishments by Industry and Size of Operating Surplus, 2007
Table 13	Establishments by Industry and Size of Value Added, 2007
Table 14	Operating Receipts by Industry and Employment Size, 2007
Table 15	Operating Surplus by Industry and Employment Size, 2007
Table 16	Value Added by Industry and Employment Size, 2007
Table 17	Employment by Industry and Occupational Status, 2007

#### **PART IV : APPENDICES**

- I Sampling & Non-Sampling Errors
- II List of Activities

*Data for 2007 are preliminary.*

*Figures may not add up to the total due to rounding.*

*Industries are classified according to the Singapore Standard Industrial Classification (SSIC) 2005.*

#### Notations Used in Tables

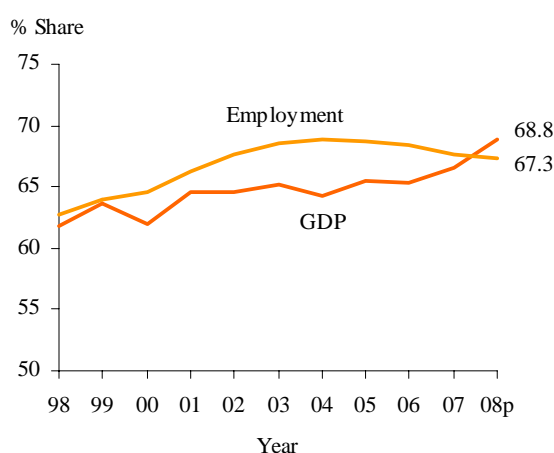
- Nil or Negligible
- .. Not Applicable
- nec Not Elsewhere Classified



## I. OVERALL SERVICES SECTOR'S ECONOMIC SHARE

The services sector, an important engine of growth in the Singapore economy, contributed 68.8 per cent of nominal GDP and 67.3 per cent of total employment in 2008 (Chart 1).

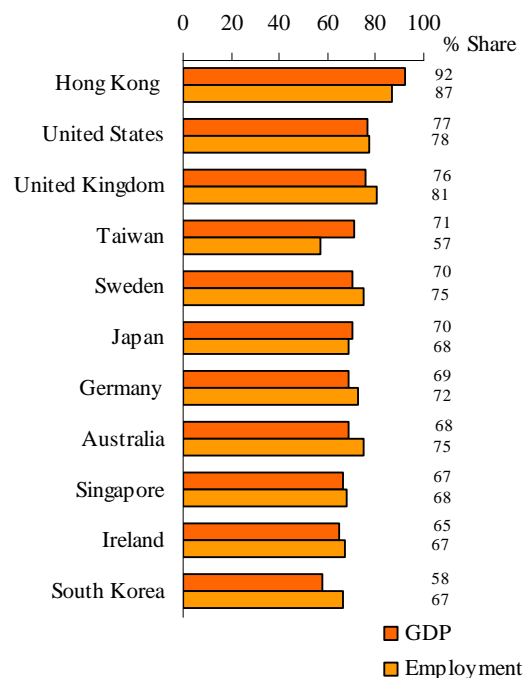
*Chart 1 – Services Share of GDP and Employment in Singapore, 1998 – 2008<sup>p</sup>*



Source: Employment – Ministry of Manpower

Singapore's GDP share of services in 2008 was comparable to Germany (68.7 per cent) and Australia (68.4 per cent). In terms of employment share, Singapore's services sector was closer to Japan (68.4 per cent) and Ireland (67.2 per cent) (Chart 2).

*Chart 2 – Services Share of GDP and Employment of Selected Countries/Regions, 2007*



Sources: OECD – National Accounts of OECD countries, Taiwan Bureau of Statistics, Hong Kong Census and Statistics Department, Australian Bureau of Statistics.

## II. COVERAGE OF ANALYSIS

The services sector is diverse and encompasses a wide range of heterogeneous activities. The analysis presented in the following sections is based on data collected from the Annual Survey of Services<sup>1</sup> conducted by the Singapore Department of Statistics.

The analysis focuses primarily on services establishments in the private-sector group within the overall services sector, excluding institutions like banks and finance, securities & insurance companies under the purview of the Monetary Authority of Singapore. Services

<sup>1</sup> Detailed coverage of the survey is provided in the Appendix II.

provided by the government sector (i.e. government ministries and departments) are also excluded.

### III. ECONOMIC PERFORMANCE

<i>Key Indicators</i>			
		<u>2007</u>	<u>2006</u>
<i>Establishments</i>	↑ 0.2 %	138,375	138,048
<i>Employment</i>	↑ 6.1 %	1,197,513	1,128,137
<i>Operating Receipts</i>	↑ 17.0 %	\$1,519.6 bil	\$1,298.5 bil
<i>Operating Expenditure</i>	↑ 17.1 %	\$1,426.8 bil	\$1,218.0 bil
<i>Operating Surplus</i>	↑ 14.0 %	\$111.0 bil	\$97.4 bil
<i>Value Added</i>	↑ 17.2 %	\$133.0 bil	\$113.4 bil

In 2007, the services sector<sup>2</sup> comprised 138,400 establishments and engaged a total of 1,197,500 workers, or an average of 9 workers per establishment.

**Total operating receipts** of the sector rose from \$1,298.5 billion in 2006 to \$1,519.6 billion in 2007. The increase of 17.0 per cent was largely attributed by the wholesale & retail trade industry. Correspondingly, operating receipts per establishment increased by 16.7 per cent during the same period.

**Total operating expenditure** amounted to \$1,426.8 billion in 2007, 17.1 per cent higher than the previous year's total of \$1,218.0 billion.

<sup>2</sup> Detailed list of services activities covered in the sector is provided in the Appendix II.

**Total operating surplus** increased by 14.0 per cent, from \$97.4 billion in 2006 to \$111.0 billion in 2007. Operating surplus per establishment increased by 13.7 per cent to \$802,500 in 2007.

**Total value added** generated by the sector rose to \$133.0 billion in 2007, representing an increase of 17.2 per cent. On a per establishment basis, value added per establishment correspondingly increased by 17.0 per cent to \$960,900 in 2007.

### IV. MAIN ACTIVITIES IN SERVICES

The services sector comprises the following main industries:

	<u>Abbreviations used in charts and tables</u>
• Wholesale and Retail Trade	WR
• Accommodation and Food & Beverage Services	AF
• Transport and Storage	TP
• Information and Communications	IC
• Financial- and Insurance-Related Services <sup>3</sup>	FN
• Real Estate and Business Services	RB
• Community, Social and Personal Services <sup>4</sup>	CSP

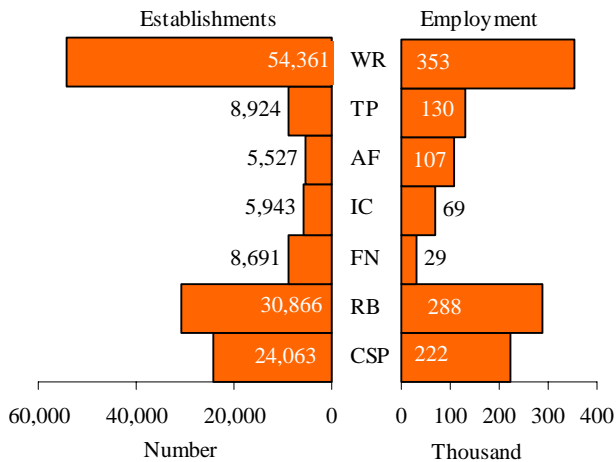
The majority (39.3 per cent) of firms in the services sector were engaged in wholesale & retail trade. They were the largest employer, employing 29.5 per cent of the services sector's total workforce (Chart 3). However, their

<sup>3</sup> Data for this industry exclude institutions under the purview of the Monetary Authority of Singapore, viz banks and finance, securities and insurance companies. Detailed list of financial- and insurance-related services activities covered in this industry is provided in the Appendix II.

<sup>4</sup> Exclude public administration activities.

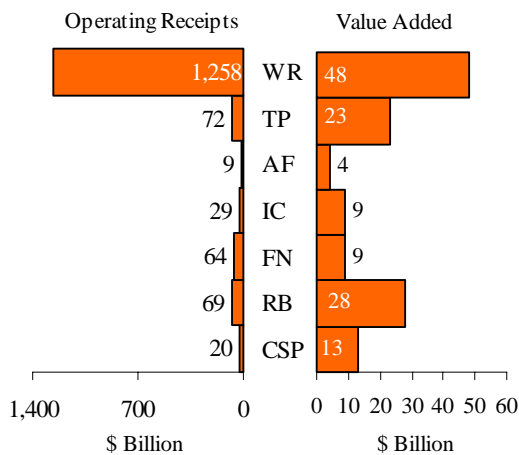
average employment size of 7 workers per establishment was lower than the sectoral average of 9 workers.

**Chart 3 – Establishments and Employment, 2007**



Food & beverage services hired an average of 19 workers per establishment, the highest among the services industries.

**Chart 4 – Operating Receipts and Value Added, 2007**



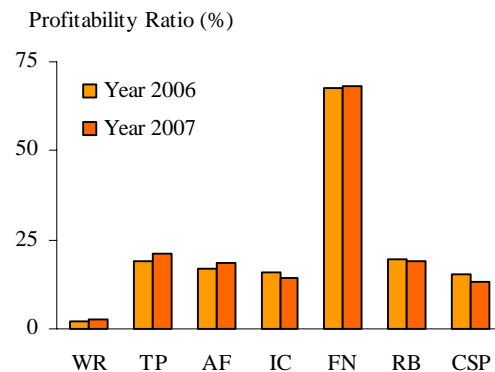
Of the total operating receipts generated by the services sector, wholesale & retail trade contributed the largest share of 82.8 per cent (Chart 4). Its share of the total value added, however, was of a smaller proportion at 36.3 per cent, a result of its high operating expenditure.

Despite their relatively smaller contributions of 5 per cent to total operating receipts, both real estate & business services and transport & storage accounted for significant value added shares of 21.0 per cent and 17.2 per cent respectively.

**V. KEY PERFORMANCE RATIOS**

**Profitability Ratio\*** of the services sector was 7.3 per cent in 2007. All the services industries attained double-digit profitability ratios, except for wholesale & retail trade which recorded the lowest ratio of 2.4 per cent (Chart 5).

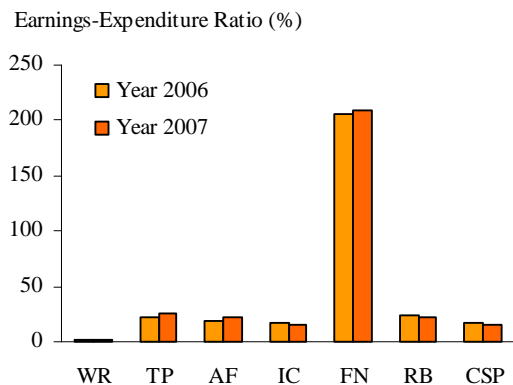
**Chart 5 – Profitability Ratio, 2006 & 2007\***



\*Exclude non-profit organisations

**Earnings-Expenditure Ratio\*** of the services sector was 7.8 per cent in 2007. Financial- and insurance-related services<sup>3</sup> recorded the highest earnings-expenditure ratio, while wholesale & retail trade registered the lowest ratio (Chart 6).

**Chart 6 – Earnings-Expenditure Ratio, 2006 & 2007\***



\*Exclude non-profit organisations

**Average Annual Remuneration per Employee** for employees working in the financial- & insurance-related services<sup>3</sup> was \$141,500, the highest among the various services industries in 2007 (Table 1). Employees in accommodation and food & beverage services were paid the lowest average remuneration of \$20,900.

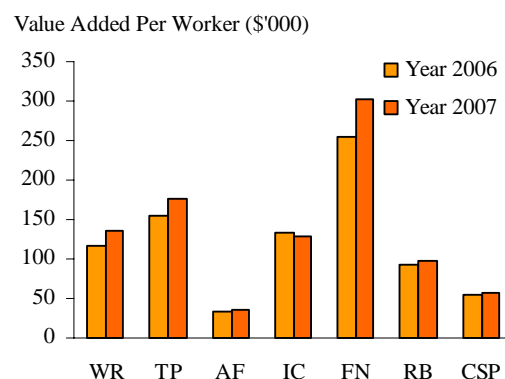
All services industries recorded an increase in average annual remuneration in 2007. The largest year-on-year increase of 9.4 per cent was registered by wholesale & retail trade. On the other hand, information & communications had marginal increase of less than 1 per cent in average remuneration. The rest of the services industries registered increases of 3-7 per cent.

**Table 1 : Average Annual Remuneration per Employee, 2006 & 2007**

Industry	2006 (\$'000)	2007 (\$'000)	Change (%)
WR	47.7	52.2	9.4
TP	55.2	56.6	2.5
AF	20.4	20.9	2.5
IC	67.6	68.1	0.7
FN	131.8	141.5	7.4
RB	48.8	51.2	4.9
CSP	41.6	43.7	5.0

**Value Added per Worker** of the services sector increased by 10.4 per cent to \$111,000 in 2007. The highest value added per worker of \$302,400 was recorded by financial- & insurance-related services<sup>3</sup>. Information & communications was the only industry which recorded a decrease in value added per worker (-4.1 per cent) in 2007 (Chart 7).

**Chart 7 – Value Added per Worker, 2006 & 2007**



## VI. PERFORMANCE BY FIRM SIZE

### Key Indicators of Firms by Size

Small firms (i.e. less than 10 workers) accounted for the majority (86.0 per cent) of firms in the services sector. Despite their predominance, they made up only 14.6 per cent and 22.9 per cent of the sector's total operating receipts and employment respectively (Table 2).

Medium firms (10-99 workers), which made up 13.0 per cent of the sector, were the main revenue contributors. They generated 43.2 per cent of the total operating receipts. Although large firms (100 workers & more) accounted for only 1.1 per cent of the total number of firms in the sector, they employed 42.5 per cent of all workers, making them the biggest employer.

*Table 2 : Establishments, Operating Receipts & Employment by Firm Size, 2007*

Employment Size	Establishments (Number)	Operating Receipts (\$ Million)	Employment ('000)
Less than 10	118,960	221,606	274.5
10 – 99	17,955	656,834	414.4
100 & above	1,460	641,138	508.7

### Main Business Costs of Firms by Size

The major business costs for small & medium firms among the various services industries differs due to the diverse nature of services activities. Wholesale & retail trade firms, which engaged in trading business, spent a significant amount (95.5 per cent) of their operating expenditure on purchases of goods for resale (Table 3a). Accommodation and

food & beverage services' main expense item was purchases of food & beverages, which accounted for almost one-third of their total operating expenditure. For transport & storage firms, charter fees was the main expense item (28.4 per cent).

*Table 3a : Main Business Costs of Small & Medium Firms by Activity, 2007*

Industry	Cost Type and % Share			
	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
WR	Pur_sale	Rem	Freight	Rental
	95.5	1.5	0.9	0.4
TP	Charter	Cargo	Fuels	Rem
	28.4	11.1	10.0	9.3
AF	Pur_f&b	Rem	Rental	Utilities
	31.9	27.0	17.7	4.9
IC	Rem	Pur	Tele	Profess
	23.0	21.3	12.4	5.4
FN	Interest	Rem	Admin	Bank
	30.7	22.2	12.0	8.4
RB	Pur	Rem	Subcontract	Admin
	20.1	17.8	16.9	5.8
CSP	Rem	Pur	Rental	Subcontract
	38.2	18.9	9.3	4.5

#### Notations

Admin : Administrative & management fees  
 Bank : Bank and financial charges  
 Cargo : Cargo handling, airport & port charges  
 Charter : Charter fees  
 Freight : Freight charges  
 Fuels : Fuel diesel & lubricating oil  
 Interest : Interest payable  
 Profess : Professional & business services  
 Pur : Purchases of goods & materials  
 Pur\_f&b : Purchases of food & beverages for sale  
 Pur\_sale : Purchases of goods & materials for sale  
 Rem : Remuneration  
 Rental : Renting of offices, shops & other premises  
 Subcontract : Subcontract charges / work given out  
 Tele : Postage, telecommunications and internet charges  
 Utilities : Utilities charges

The top four business cost items incurred by small & medium firms were different from those of large firms for all industries, except transport & storage (Tables 3a and 3b).

*Table 3b : Main Business Costs of Large Firms by Activity, 2007*

Industry	Cost Type and % Share			
	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
WR	Pur_sale 94.9	Rem 1.2	Freight 0.9	Taxes 0.5
TP	Cargo 24.5	Fuels 20.3	Rem 13.0	Charter 11.9
AF	Rem 33.6	Pur_f&b 16.0	Dep 8.5	Rental 7.2
IC	Royalties 20.5	Pur 18.6	Rem 16.1	Agency 12.3
FN	Interest 56.6	Rem 15.8	Loss Inv 11.7	Admin 2.9
RB	Rem 31.9	Pur 21.6	Subcontract 19.1	Dep 4.7
CSP	Rem 43.4	Taxes 11.9	Pur 9.0	Dep 8.8

Nonetheless, for both small & medium and large firms, remuneration ranked among the top four expense items for all the services industries. Community, social & personal services had the highest remuneration shares of 38.2 per cent and 43.4 per cent for small & medium firms and large firms respectively.

#### Notations

Admin : Administrative & management fees  
 Agency : Commission and agency fees  
 Cargo : Cargo handling, airport & port charges  
 Charter : Charter fees  
 Dep : Depreciation  
 Freight : Freight charges  
 Fuels : Fuel diesel & lubricating oil  
 Interest : Interest payable  
 Loss Inv : Loss on investment  
 Pur : Purchases of goods & materials  
 Pur\_f&b : Purchases of food & beverages for sale  
 Pur\_sale : Purchases of goods & materials for sale  
 Rem : Remuneration  
 Rental : Renting of offices, shops & other premises  
 Royalties : Royalties and franchise fees  
 Subcontract : Subcontract charges / work given out  
 Taxes : Government taxes & fees

*Summary Tables***Key Indicators of The Services Sector, 2005-2007**

Industry	Establishments (Number)			Employment (Number)			Operating Receipts (\$ Million)		
	2005	2006	2007	2005	2006	2007	2005	2006	2007
Total Services	138,025	138,048	138,375	1,055,517	1,128,137	1,197,513	1,100,514	1,298,474	1,519,577
WR	55,851	55,251	54,361	320,700	339,750	352,862	895,698	1,065,905	1,257,893
TP	8,958	9,205	8,924	115,555	121,566	129,713	58,769	62,532	71,806
AF	4,738	5,202	5,527	96,158	101,149	107,355	6,939	7,675	8,617
IC	5,760	5,884	5,943	58,798	62,990	68,559	24,082	26,160	28,512
FN	8,468	8,622	8,691	24,541	27,089	28,653	48,667	60,867	64,048
RB	31,118	30,613	30,866	235,697	264,909	288,090	50,836	57,396	68,960
CSP	23,132	23,270	24,063	204,068	210,685	222,280	15,523	17,938	19,741

Industry	Operating Expenditure (\$ Million)			Operating Surplus (\$ Million)			Value Added (\$ Million)		
	2005	2006	2007	2005	2006	2007	2005	2006	2007
Total Services	1,036,455	1,218,015	1,426,762	81,315	97,399	111,043	101,406	113,406	132,965
WR	877,044	1,042,926	1,228,964	20,360	24,641	30,705	34,192	39,930	48,239
TP	49,828	54,637	61,206	12,660	11,946	15,318	19,099	18,860	22,888
AF	6,290	6,784	7,391	1,031	1,287	1,613	2,941	3,384	3,897
IC	21,505	23,424	25,832	3,987	4,140	4,104	7,945	8,458	8,833
FN	18,182	20,084	20,858	30,758	41,144	43,486	5,335	6,868	8,665
RB	44,721	49,862	60,043	9,433	11,179	12,829	21,015	24,353	27,914
CSP	18,886	20,297	22,466	3,085	3,061	2,988	10,880	11,553	12,528

**Key Indicators of The Services Sector by Employment Size of Firm, 2007**

Employment Size	Establishments (Number)	Employment (Number)	Operating Receipts (\$ Million)
All Categories	138,375	1,197,513	1,519,577
Less than 10 persons	118,960	274,471	221,606
10 to 99 persons	17,955	414,361	656,834
100 to 199 persons	819	112,069	272,444
200 persons & above	641	396,611	368,693

Employment Size	Operating Expenditure (\$ Million)	Operating Surplus (\$ Million)	Value Added (\$ Million)
All Categories	1,426,762	111,043	132,965
Less than 10 persons	191,621	32,486	23,920
10 to 99 persons	634,703	26,314	41,726
100 to 199 persons	265,429	8,716	13,397
200 persons & above	335,008	43,528	53,923

### Key Indicators of The Services Sector by Size of Operating Receipts of Firm, 2007

Size of Operating Receipts	Establishments (Number)	Employment (Number)	Operating Receipts (\$ Million)
All Categories	138,375	1,197,513	1,519,577
Less than \$50,000	29,284	28,268	607
\$50,000 to \$199,999	34,673	66,802	3,923
\$200,000 to \$999,999	44,044	208,060	21,114
\$1,000,000 to \$4,999,999	19,670	235,439	46,006
\$5,000,000 & above	10,704	658,942	1,447,928

Size of Operating Receipts	Operating Expenditure (\$ Million)	Operating Surplus (\$ Million)	Value Added (\$ Million)
All Categories	1,426,762	111,043	132,965
Less than \$50,000	1,547	-295	279
\$50,000 to \$199,999	3,978	369	1,497
\$200,000 to \$999,999	19,869	2,429	7,171
\$1,000,000 to \$4,999,999	43,212	5,009	12,307
\$5,000,000 & above	1,358,157	103,532	111,711

### Number of Firms by Firm Size and Activity, 2007

Industry	Less than 10 persons	10 to 99 persons	100 to 199 persons	200 persons & above
Total Services	118,960	17,955	819	641
WR	46,801	7,222	228	110
TP	7,571	1,199	65	89
AF	3,150	2,256	68	53
IC	5,227	613	48	55
FN	8,252	396	27	16
RB	27,167	3,243	236	220
CSP	20,792	3,026	147	98

Note :

- 1 Data for 2007 are preliminary.
- 2 Figures may not add up to the total due to rounding.
- 3 Industries are classified according to the Singapore Standard Industrial Classification (SSIC) 2005.



**Objective**

The data presented in this report were compiled from the results of the Survey of Services, 2007. The objective of the survey was to gather information on the commerce and services industries for studying the structure and performance of various activities in the services sector. The data were also used for the compilation of national accounts, input-output tables and other related studies which help in the better understanding of the services sector as well as inter-sectoral relationship within the economy. In addition, the results were used by policy makers, economic planners and academicians, business community and other interested users in their work.

**Legal Authority**

The survey was conducted under the Statistics Act (Chapter 317), which made the submission of returns mandatory. The Act also stipulated that the contents of individual returns received would be kept confidential and used only for statistical purposes.

**Scope and Coverage**

The coverage included all establishments and statutory boards engaged in wholesale trade; retail trade; transport and storage; accommodation services; food and beverage services; information and communications services; real estate and business services and community, social and personal services. It also covered establishments engaged in financial and insurance services that did not come under the purview of the Monetary Authority of Singapore (MAS) which was responsible for surveying establishments providing main financial and insurance services such as banking, financing, insurance and securities trading since reference year 1986. Their data were not included in this report. Please refer to the Appendix for the full list of activities covered. Government ministries and departments, foreign missions, taxi drivers, independent artistes and other individual self-employed persons not normally regarded as establishments were outside the scope of the survey. Hawkers and stall-holders which were not registered with the Accounting & Corporate Regulatory Authority (ACRA) were also excluded for practical reasons.

**Sample Selection**

The sampling frame was based on the list of 'live' establishments obtained from the Department's Commercial Establishment Information System (CEIS). Information in the CEIS is regularly updated through simple postal surveys of newly registered companies, businesses and societies, and through extracting relevant information from administrative and other sources such as ACRA, newspaper advertisements, Registry of Societies, various business and trade associations and business and telephone directories.

The sampling method for the survey was based on stratified random sampling. All establishments in the sampling frame were first stratified by activity and within each activity, establishments were stratified by operating receipts into three size strata (large, medium and small). All establishments in the large size stratum were selected with certainty whereas the firms in the medium and small size strata were selected using simple random sampling without replacement. The Lavallée and Hidiroglou method was used to determine the size stratum boundaries and sample sizes that minimize the total sample size required to achieve the target level of precision of estimation.

## **Methodology**

### ***Data Collection***

The survey was primarily conducted by mail inquiry. Respondents were given a month to complete and submit their returns together with a copy of relevant financial statements. A reminder was sent to establishments which failed to respond without reasonable explanations. A second reminder was sent to establishments which did not respond to the first reminder.

A generalised survey system, Survey Answering Guide Expert (SAGE) was used in the survey. The system supports multiple modes of data collection via mail and internet. Secured transmission of statistical information via the internet was enabled through a service known as E-Survey. Queries or clarifications with respondents on omissions and inconsistencies were conducted through telephone, field visits or correspondence.

### ***Response***

The mailing list for the survey comprised 26,016 establishments. At the close of the survey, 5,808 establishments were excluded from the survey for one reason or another. Such cases included those that were dormant, untraceable or had not started business operations yet. Some had ceased operations or were engaged in activities that were outside the coverage of the survey. For final tabulation and analysis, returns from 20,208 establishments were used.

### ***Data Processing***

The Department processed completed returns received via mail using the conventional data entry method. Data submitted via internet were captured directly into the database. All data of completed returns were manually scrutinised and edited before they were coded and processed by computer. The manually edited data were entered via net-worked personal computers to a data server for processing. The data were then computer-edited for code validity, completeness and consistency in order to detect the less obvious errors and inconsistencies that had escaped manual detection or had occurred during the

data entry phase. The erroneous data were amended and re-processed. Tabulation was carried out only after all records had passed the computer editing.

### ***Estimation Method***

Stratified (Horvitz-Thompson) estimator was used to estimate population totals. Within the take-some and take-all strata, imputation was performed using either historical or donor method, whichever that is most appropriate for the non-response cases.

### **Enumeration Unit**

The enumeration or reporting unit used in the survey was the 'establishment'. An establishment is defined as a business or organisation unit engaged in one activity and operating in a single location. Thus, conceptually, for a multi-activity firm or organisation, units engaged in separate activities in the same location constituted distinct establishments. Similarly, each branch of a multi-branch organisation at a different location was conceptually a different establishment. However, if in practice, the accounts were centrally kept such that it was not possible to obtain separate data for each individual unit or branch, the organisation or enterprise was treated as a single reporting unit and allowed to submit a consolidated return covering all the units or branches.

### **Year of Reference**

The period of reference was the calendar year 2007. However, for establishments whose accounting year differed from the calendar year, they were asked to report according to the accounting or financial year covering the major part of 2007.

### **Type of Business Activity**

Type of business activity referred to both principal and secondary activities. The principal activity was defined as the one in which the establishment devoted most of its resources or from which it derived most of its income. Secondary activities were those incidental or ancillary to the principal activity. The classification of the type of activity of the establishment was based on its principal activity and was in accordance with the "Singapore Standard Industrial Classification, 2005".

### **Type of Legal Organisation**

The type of legal organisation referred to that of the enterprise rather than the establishment that was a statistical unit and not a legal entity. In a multi-establishment or multi-branch organisation, the legal status of each establishment or branch followed that of the enterprise or its head office. The

types of legal organisation distinguished were sole-proprietorship, partnership, private limited company, public limited company, co-operative and others.

## DEFINITION OF TERMS

<b>Area of Premises</b>	Area of premises refers to that occupied by the establishment for business purposes only. It did not include the area of open spaces, car parks, staff accommodation and unoccupied premises.
<b>Capital Expenditure</b>	This refers to purchases of fixed assets and cost of alteration and major repairs to fixed assets during the year.
<b>Cost of Purchases Sold</b>	This refers to total purchases of goods for resale adjusted for changes in stocks. This is primarily applicable to industries engaged in wholesale and retail trade and hotels and catering activities.
<b>Depreciation</b>	This refers to the value, at current replacement cost, of reproducible fixed assets such as buildings, plants and machinery used during a period of time as a result of normal wear and tear, foreseen obsolescence and the normal rate of accidental damage.
<b>Earnings-Expenditure Ratio</b>	Defined as the ratio of operating surplus to operating expenditure.
<b>Employment</b>	<p>Employment covers all persons engaged by the establishment as at 30 June 2007 or date nearest to it if the establishment is not in operation on that day. It includes those temporarily away on leave. Persons engaged are classified under the following categories –</p> <p><i>(i) Paid Employees</i></p> <p>Paid employees refer to workers on the payroll of the establishment and they included those on fixed remuneration, piece rate, and commission, as well as those engaged on contract and paid directly by the establishment. Paid employees are further categorised into full-time and part-time on the basis of whether or not they work more than 30 hours in a normal week.</p>

*(ii) Working Directors*

Working directors refer to those who are actively engaged in running the business of the establishment.

*(iii) Working Proprietors/Partners*

Working proprietors or partners refer only to those who are actively engaged in running the business of the establishment.

*(iv) Unpaid Family Workers*

Unpaid family workers refer to relatives of proprietors or partners working in the establishment without receiving a fixed amount of remuneration.

**Expenditure**

This item refers to the amount paid and payable for the purchase of goods and services during the reference year except capital expenditure. It comprises two broad components - operating and other expenditure.

*(i) Operating Expenditure*

This refers to all current expenditure (except capital expenditure) incurred by the establishment in its business with adjustment for changes in stocks. It includes remuneration, purchases, indirect taxes, work given out, rental and maintenance of machinery and equipment, legal, accounting and other professional services, rental and maintenance of premises, depreciation, transport and travelling, utilities, advertisement, entertainment, stationery and printing, postage and telecommunications, fuel and lubricants, cargo handling expenses, port charges, charter fees and other general expenses that were connected with the establishment's operation. For local branches of foreign airlines and foreign shipping lines, operating expenditure refers only to expenses incurred by the branch offices in providing support services to their head offices (ie foreign airlines and foreign shipping lines) and expenses paid by them on behalf of their head offices.

*(ii) Other expenditure*

This comprised all the remaining expenditure that was not classified as operating expenditure as defined in (i).

**Fixed Assets**

Fixed assets refers to all physical assets owned by the establishment. They include land, building and structure; transport equipment; computer and peripheral equipment; other machinery, equipment and furniture and fittings. Value of fixed assets as at beginning and end of 2006 was based on net book

value. Purchases, alterations and major repairs or "capital expenditure" during the year are valued at actual costs incurred. Value of assets sold during the year refers to their book value and not the amount realised.

**Goods & Services Tax (GST)** This item refers to the indirect tax imposed on each sale of goods and services. It comprises two major components - input tax and output tax.

*(i) Input Tax*

This refers to the amount of GST paid by the registered suppliers on purchases from other registered suppliers but a credit may be claimed for this tax.

*(ii) Output Tax*

This refers to the amount of GST included in the price of goods and services sold by the supplier.

**Gross Receipts** Gross receipts covers both the amount received and receivable for services rendered and other transactions made during the reference year. It comprises two broad components - operating and other receipts.

*(i) Operating Receipts*

This refers to income earned from business operations, i.e. income from services rendered, sale of goods, commission fees, rental of premises, machinery & equipment and head office remittance for current expenses. For developers, this item also takes into account the imputed sales of self-developed properties. For local branches of foreign airlines and foreign shipping lines, operating receipts refers to the reimbursement from their head offices for the operating expenditure they incurred.

*(ii) Other Receipts*

This comprises all the remaining income that is not classified as operating receipts as defined in (i).

**Net Profit/(Loss)** Net profit/loss refers to the amount derived during the year, excluding extraordinary items or amount due to prior year adjustments.

**Operating Surplus** This refers to the amount of operating receipts less operating expenditure (current and development) plus depreciation of fixed assets. For non-profit organizations (i.e. entities which cannot distribute any surplus made to

their shareholders) which mainly rely on funds (such as grants and donations) other than receipts from sales of goods and services rendered to cover their operating expenditure, operating surplus refers only to depreciation of fixed assets.

**Profitability Ratio** Defined as the ratio of operating surplus to operating receipts. It shows the proportion of operating receipts that was converted to profits.

**Remuneration** Total remuneration comprises three components, namely, wages and salaries, employers' contribution to Central Provident Fund (CPF)/pension funds and other benefits. These are reported separately for each category of persons engaged.

*(i) Wages and Salaries*

This refers to gross emoluments paid to employees during 2006, inclusive of commissions, bonuses, overtime pay and allowances before deduction of employees' contribution to CPF or any other deduction. For proprietors or partners, the item refers to amount paid to or withdrawn by them during the year. However, this amount is not included in the analysis and tables of the report.

*(ii) Employers' Contribution to CPF/Pension Funds*

This refers to the net amount contributed by employers towards their employees' CPF/pension funds. It does not include the amount paid to retired employees under company pension scheme.

*(iii) Other Benefits*

This comprises medical benefits, cost of food, accommodation and other benefits in kind provided by employers. Allowances given to unpaid family workers are also included here.

*(iv) Directors' Fee*

This item refers only to the amount paid to directors for attending board of directors' meetings. It does not include the fees paid to directors who are actively engaged in running the establishment.

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<b>Stocks</b>	This item refers to the book value of stocks owned by the establishment and comprises merchandise, raw materials, parts and accessories for rendering services to others.
<b>Value Added (At Basic Price)</b>	Comprises the value of operating surplus, remuneration and indirect taxes. The impact of taxes including GST (and subsidies) on products were removed.



**TABLE 1 KEY INDICATORS BY INDUSTRY GROUP, 2002 - 2007**

YEAR	ESTABLISHMENTS	EMPLOYMENT	REMUNERATION	OPERATING RECEIPTS	OPERATING EXPENDITURE	OPERATING SURPLUS	VALUE ADDED
	NUMBER		MILLION DOLLARS				
	TOTAL						
2002	128,377	928,983	38,705	608,995	578,881	47,533	73,485
2003	134,882	939,554	39,719	705,362	661,480	62,201	76,394
2004	138,293	977,090	41,999	880,318	829,524	67,570	88,984
2005	138,025	1,055,517	46,591	1,100,514	1,036,455	81,315	101,406
2006	138,048	1,128,137	52,023	1,298,474	1,218,015	97,399	113,406
2007	138,375	1,197,513	58,783	1,519,577	1,426,762	111,043	132,965
WHOLESALE TRADE							
2002	34,000	208,228	9,796	441,231	433,910	8,994	18,887
2003	35,545	197,705	9,879	520,975	513,103	9,209	19,183
2004	35,227	200,209	10,393	673,961	661,874	13,405	23,942
2005	36,093	216,426	11,393	859,708	842,761	18,379	29,952
2006	35,357	232,754	12,645	1,028,569	1,007,351	22,610	35,436
2007	34,868	244,504	14,736	1,218,343	1,191,393	28,444	43,375
RETAIL TRADE							
2002	19,809	90,575	1,731	26,733	25,696	1,275	3,061
2003	20,464	95,266	1,853	28,989	27,933	1,350	3,235
2004	20,178	97,666	1,969	32,455	30,982	1,717	3,737
2005	19,758	104,274	2,198	35,990	34,282	1,981	4,240
2006	19,895	106,995	2,398	37,337	35,576	2,031	4,494
2007	19,493	108,359	2,533	39,550	37,572	2,260	4,864

**TABLE 1 KEY INDICATORS BY INDUSTRY GROUP, 2002 - 2007 - CONTINUED**

YEAR	ESTABLISHMENTS	EMPLOYMENT	REMUNERATION	OPERATING RECEIPTS	OPERATING EXPENDITURE	OPERATING SURPLUS	VALUE ADDED
	NUMBER		MILLION DOLLARS				
TRANSPORT & STORAGE SERVICES							
2002	8,740	111,523	5,127	37,848	34,350	7,018	12,417
2003	9,226	111,759	5,136	41,098	36,206	8,999	14,429
2004	9,465	111,077	5,632	49,841	42,163	11,700	17,676
2005	8,958	115,555	6,058	58,769	49,828	12,660	19,099
2006	9,205	121,566	6,479	62,532	54,637	11,946	18,860
2007	8,924	129,713	7,131	71,806	61,206	15,318	22,888
ACCOMMODATION SERVICES							
2002	221	25,574	693	2,202	1,879	513	1,233
2003	232	23,517	619	1,882	1,722	366	1,007
2004	246	25,203	690	2,297	1,954	565	1,289
2005	251	25,719	724	2,604	2,112	736	1,500
2006	275	26,149	775	3,029	2,320	965	1,783
2007	283	28,013	855	3,568	2,549	1,252	2,159
FOOD & BEVERAGE SERVICES							
2002	4,439	59,335	954	3,911	3,756	291	1,264
2003	4,298	60,142	926	3,747	3,610	248	1,193
2004	4,514	66,083	1,005	4,011	3,888	259	1,293
2005	4,487	70,439	1,119	4,335	4,178	296	1,440
2006	4,927	75,000	1,246	4,646	4,464	323	1,601
2007	5,244	79,342	1,345	5,049	4,843	362	1,739

**TABLE 1 KEY INDICATORS BY INDUSTRY GROUP, 2002 - 2007 - CONTINUED**

YEAR	ESTABLISHMENTS	EMPLOYMENT	REMUNERATION	OPERATING RECEIPTS	OPERATING EXPENDITURE	OPERATING SURPLUS	VALUE ADDED
	NUMBER		MILLION DOLLARS				
	INFORMATION & COMMUNICATIONS SERVICES						
2002	4,890	50,508	3,059	19,040	17,177	3,420	6,583
2003	5,399	52,227	3,207	18,550	16,762	3,185	6,474
2004	5,856	55,067	3,439	22,072	19,641	3,953	7,492
2005	5,760	58,798	3,856	24,082	21,505	3,987	7,945
2006	5,884	62,990	4,186	26,160	23,424	4,140	8,458
2007	5,943	68,559	4,609	28,512	25,832	4,104	8,833
	FINANCIAL- & INSURANCE-RELATED SERVICES						
2002	7,045	20,438	1,715	28,473	13,371	15,386	3,379
2003	7,401	22,125	1,848	38,612	10,378	28,540	3,749
2004	7,656	23,331	2,023	35,985	12,136	24,154	4,230
2005	8,468	24,541	2,727	48,667	18,182	30,758	5,335
2006	8,622	27,089	3,497	60,867	20,084	41,144	6,868
2007	8,691	28,653	3,995	64,048	20,858	43,486	8,665
	REAL ESTATE & BUSINESS SERVICES						
2002	28,677	180,740	7,979	36,044	30,379	7,949	16,240
2003	30,471	190,508	8,549	37,900	32,926	7,516	16,551
2004	31,647	209,479	9,625	45,233	39,210	9,009	19,190
2005	31,118	235,697	10,830	50,836	44,721	9,433	21,015
2006	30,613	264,909	12,431	57,396	49,862	11,179	24,353
2007	30,866	288,090	14,260	68,960	60,043	12,829	27,914

**TABLE 1 KEY INDICATORS BY INDUSTRY GROUP, 2002 - 2007 - CONTINUED**

YEAR	ESTABLISHMENTS	EMPLOYMENT	REMUNERATION	OPERATING RECEIPTS	OPERATING EXPENDITURE	OPERATING SURPLUS	VALUE ADDED
	NUMBER		MILLION DOLLARS				
	COMMUNITY, SOCIAL & PERSONAL SERVICES						
2002	20,556	182,062	7,651	13,513	18,363	2,687	10,421
2003	21,846	186,305	7,702	13,609	18,840	2,788	10,573
2004	23,504	188,975	7,223	14,463	17,676	2,808	10,135
2005	23,132	204,068	7,686	15,523	18,886	3,085	10,880
2006	23,270	210,685	8,366	17,938	20,297	3,061	11,553
2007	24,063	222,280	9,319	19,741	22,466	2,988	12,528

Non-profit organisations are included in the respective services industries

Industries are classified according to the Singapore Standard Classification (SSIC) 2005.

Data exclude establishments under the purview of Monetary Authority of Singapore viz banks and finance, securities and insurance companies. Government ministries and departments are also excluded.

**TABLE 2 KEY INDICATORS BY INDUSTRY, 2007**

INDUSTRY	ESTABLISHMENTS	EMPLOYMENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED	FIXED ASSETS AS AT END 2007
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERATION	OTHERS			
NUMBER		THOUSAND DOLLARS										
TOTAL	138,375	1,197,513	1,583,044,664	1,519,578,026	63,466,637	1,426,761,360	1,195,590,497	58,780,580	172,390,282	111,043,648	132,965,532	204,602,521
WHOLESALE TRADE	34,868	244,504	1,228,831,093	1,218,342,503	10,488,590	1,191,392,857	1,144,629,762	14,735,518	32,027,577	28,444,411	43,375,334	12,719,896
RETAIL TRADE	19,493	108,359	39,855,471	39,550,432	305,039	37,571,632	27,201,807	2,532,854	7,836,971	2,260,246	4,864,125	3,176,752
TRANSPORT & STORAGE SERVICES	8,924	129,713	76,058,621	71,806,046	4,252,574	61,206,155	1,185,558	7,130,932	52,889,665	15,318,341	22,887,848	57,775,293
ACCOMMODATION SERVICES	283	28,013	4,009,813	3,567,789	442,024	2,548,748	401,737	854,630	1,292,381	1,251,714	2,158,512	7,046,233
FOOD & BEVERAGE SERVICES	5,244	79,342	5,085,857	5,049,247	36,610	4,842,556	1,696,514	1,344,769	1,801,273	361,656	1,738,830	653,416
INFORMATION & COMMUNICATIONS SERVICES	5,943	68,559	31,740,679	28,512,117	3,228,562	25,831,715	4,972,751	4,608,539	16,250,424	4,103,973	8,833,166	6,006,912
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	28,653	75,895,209	64,048,123	11,847,086	20,858,490	210,453	3,994,591	16,653,446	43,486,132	8,665,462	3,201,706
REAL ESTATE & BUSINESS SERVICES	30,866	288,090	94,712,983	68,960,458	25,752,525	60,042,855	12,443,014	14,260,052	33,339,789	12,829,308	27,914,466	96,463,480
Real Estate	8,263	50,472	48,978,345	26,581,142	22,397,203	20,499,870	5,729,829	1,836,199	12,933,842	7,063,949	9,607,135	78,102,910
Business Services	22,603	237,618	45,734,638	42,379,316	3,355,322	39,542,985	6,713,185	12,423,853	20,405,947	5,765,359	18,307,331	18,360,570
Rental & Leasing	1,034	7,333	4,996,931	4,711,536	285,396	3,874,305	506,293	331,795	3,036,216	1,530,411	1,884,706	6,537,713
Professional, Scientific & Technical Activities	15,552	132,228	34,318,266	31,387,819	2,930,447	29,705,423	5,838,556	9,587,852	14,279,016	3,820,148	13,460,251	11,355,457
Administrative & Support Service Activities	6,016	98,056	6,419,441	6,279,962	139,479	5,963,257	368,336	2,504,206	3,090,715	414,800	2,962,373	467,401
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	222,280	26,854,938	19,741,311	7,113,627	22,466,352	2,848,901	9,318,695	10,298,756	2,987,867	12,527,789	17,558,833
Community & Social Activities	8,374	135,220	16,864,769	11,767,973	5,096,796	14,151,178	1,582,030	7,128,544	5,440,605	1,500,466	8,685,530	10,905,228
Arts, Entertainment & Recreation	2,371	27,518	5,148,494	4,400,506	747,988	4,328,671	305,505	857,122	3,166,045	929,692	1,919,479	3,958,660
Personal, Household & Other Service Activities	13,318	59,542	4,841,676	3,572,832	1,268,844	3,986,502	961,367	1,333,029	1,692,107	557,709	1,922,780	2,694,945

**TABLE 3 KEY INDICATORS BY INDUSTRY GROUP AND LEGAL ORGANISATION, 2007**

INDUSTRY/ LEGAL ORGANISATION	ESTAB- -LISH -MENTS	EMPLOY- -MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER		THOUSAND DOLLARS								
<b>TOTAL</b>	138,375	1,197,513	1,583,044,664	1,519,578,026	63,466,637	1,426,761,360	1,195,590,497	58,780,580	172,390,282	111,043,648	132,965,532
Sole Proprietorship/Partnership	53,903	170,256	25,648,674	25,561,442	87,233	22,648,464	16,038,532	2,545,714	4,064,220	3,112,310	5,741,660
Private/ Public Company <sup>1</sup>	75,342	936,705	1,513,771,483	1,461,211,215	52,560,269	1,377,192,485	1,175,310,911	51,538,176	150,343,400	95,402,239	117,003,708
Others	9,127	90,551	43,624,510	32,805,372	10,819,139	26,920,413	4,241,057	4,696,692	17,982,662	12,529,101	10,220,164
<b>WHOLESALE TRADE</b>	34,868	244,504	1,228,831,093	1,218,342,503	10,488,590	1,191,392,857	1,144,629,762	14,735,518	32,027,577	28,444,411	43,375,334
Sole Proprietorship/Partnership	11,935	29,857	11,906,803	11,888,881	17,922	11,252,316	10,048,969	389,316	814,031	681,012	1,090,538
Private/ Public Company <sup>1</sup>	22,933	214,646	1,216,924,291	1,206,453,622	10,470,669	1,180,140,541	1,134,580,793	14,346,202	31,213,546	27,763,399	42,284,796
<b>RETAIL TRADE</b>	19,493	108,359	39,855,471	39,550,432	305,039	37,571,632	27,201,807	2,532,854	7,836,971	2,260,246	4,864,125
Sole Proprietorship/Partnership	11,861	29,820	6,149,031	6,135,414	13,617	5,743,542	4,756,531	267,785	719,226	409,799	691,698
Private/ Public Company <sup>1</sup>	7,476	72,924	31,979,533	31,688,900	290,634	30,214,464	21,065,029	2,164,868	6,984,567	1,736,774	3,958,121
Others	155	5,615	1,726,907	1,726,119	788	1,613,627	1,380,247	100,202	133,178	113,673	214,305
<b>TRANSPORT &amp; STORAGE SERVICES</b>	8,924	129,713	76,058,621	71,806,046	4,252,574	61,206,155	1,185,558	7,130,932	52,889,665	15,318,341	22,887,848
Sole Proprietorship/Partnership	3,968	9,395	784,431	763,410	21,022	623,186	37,481	114,353	471,353	175,070	298,944
Private/ Public Company <sup>1</sup>	4,929	117,893	73,696,064	69,617,672	4,078,392	59,571,885	1,148,072	6,829,999	51,593,814	14,418,654	21,604,399
Others	26	2,425	1,578,125	1,424,965	153,161	1,011,084	5	186,581	824,498	724,617	984,505
<b>ACCOMMODATION SERVICES</b>	283	28,013	4,009,813	3,567,789	442,024	2,548,748	401,737	854,630	1,292,381	1,251,714	2,158,512
Sole Proprietorship/Partnership	58	431	37,542	37,476	66	24,947	2,094	6,921	15,932	12,751	20,175
Private/ Public Company <sup>1</sup>	216	27,122	3,927,348	3,488,478	438,870	2,488,016	395,321	835,770	1,256,925	1,227,202	2,114,149
Others	9	460	44,924	41,835	3,089	35,785	4,322	11,939	19,524	11,761	24,188

**TABLE 3 KEY INDICATORS BY INDUSTRY GROUP AND LEGAL ORGANISATION, 2007 - CONTINUED**

INDUSTRY/ LEGAL ORGANISATION	ESTAB- -LISH -MENTS	EMPLOY- -MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER		THOUSAND DOLLARS								
FOOD & BEVERAGE SERVICES	5,244	79,342	5,085,857	5,049,247	36,610	4,842,556	1,696,514	1,344,769	1,801,273	361,656	1,738,830
Sole Proprietorship/Partnership/Others	1,950	14,734	764,620	763,731	889	703,614	356,395	131,261	215,959	66,789	205,002
Private/ Public Company <sup>1</sup>	3,294	64,608	4,321,237	4,285,516	35,721	4,138,942	1,340,120	1,213,508	1,585,314	294,867	1,533,828
INFORMATION & COMMUNICATIONS SERVICES	5,943	68,559	31,740,679	28,512,117	3,228,562	25,831,715	4,972,751	4,608,539	16,250,424	4,103,973	8,833,166
Sole Proprietorship/Partnership	1,365	2,091	152,487	152,405	81	129,667	25,264	26,848	77,555	25,803	53,228
Private/ Public Company <sup>1</sup>	4,536	64,608	31,177,313	28,181,110	2,996,203	25,311,661	4,910,864	4,483,056	15,917,742	4,065,945	8,668,171
Others	42	1,860	410,880	178,602	232,278	390,387	36,624	98,636	255,127	12,225	111,767
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	28,653	75,895,209	64,048,123	11,847,086	20,858,490	210,453	3,994,591	16,653,446	43,486,132	8,665,462
Sole Proprietorship/Partnership	576	799	42,134	41,814	320	26,169	1,223	8,762	16,184	15,766	24,738
Private/ Public Company <sup>1</sup>	8,008	24,864	61,012,484	49,528,180	11,484,303	13,805,663	206,983	3,726,875	9,871,804	35,924,396	8,275,802
Others	106	2,990	14,840,592	14,478,129	362,463	7,026,659	2,247	258,954	6,765,457	7,545,970	364,923
REAL ESTATE & BUSINESS SERVICES	30,866	288,090	94,712,983	68,960,458	25,752,525	60,042,855	12,443,014	14,260,052	33,339,789	12,829,308	27,914,466
Sole Proprietorship/Partnership	10,569	43,418	3,667,942	3,645,113	22,829	2,529,684	238,654	1,135,530	1,155,501	1,174,242	2,325,033
Private/ Public Company <sup>1</sup>	17,158	230,475	73,567,575	53,140,993	20,426,583	47,146,365	9,657,357	12,073,121	25,415,888	8,274,150	20,932,817
Others	3,139	14,197	17,477,465	12,174,353	5,303,113	10,366,805	2,547,004	1,051,401	6,768,400	3,380,916	4,656,616
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	222,280	26,854,938	19,741,311	7,113,627	22,466,352	2,848,901	9,318,695	10,298,756	2,987,867	12,527,789
Sole Proprietorship/Partnership	11,621	39,871	2,154,196	2,142,895	11,301	1,626,096	574,525	468,499	583,072	550,507	1,035,348
Private/ Public Company <sup>1</sup>	6,792	119,565	17,165,638	14,826,744	2,338,894	14,374,948	2,006,372	5,864,777	6,503,800	1,696,852	7,631,625
Others	5,650	62,844	7,535,105	2,771,672	4,763,433	6,465,308	268,005	2,985,418	3,211,885	740,509	3,860,816

<sup>1</sup> Include local branches of foreign companies.

**TABLE 4 KEY INDICATORS BY INDUSTRY GROUP AND EMPLOYMENT SIZE, 2007**

INDUSTRY/ EMPLOYMENT SIZE	ESTAB- LISH -MENTS	EMPLOY- MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER		THOUSAND DOLLARS								
TOTAL	138,375	1,197,513	1,583,044,664	1,519,578,026	63,466,637	1,426,761,360	1,195,590,497	58,780,580	172,390,282	111,043,648	132,965,532
Less than 10 Persons	118,960	274,471	245,739,791	221,605,999	24,133,792	191,620,577	146,943,789	8,474,453	36,202,335	32,486,339	23,920,145
10 - 99 Persons	17,955	414,361	672,288,808	656,834,419	15,454,388	634,702,934	572,310,025	19,439,301	42,953,608	26,314,143	41,725,568
100 - 199 Persons	819	112,069	277,510,321	272,444,154	5,066,166	265,429,426	242,210,094	6,419,405	16,799,927	8,715,551	13,397,312
200 Persons & Above	641	396,611	387,505,746	368,693,454	18,812,292	335,008,423	234,126,591	24,447,420	76,434,412	43,527,616	53,922,505
WHOLESALE TRADE	34,868	244,504	1,228,831,093	1,218,342,503	10,488,590	1,191,392,857	1,144,629,762	14,735,518	32,027,577	28,444,411	43,375,334
Less than 10 Persons	29,290	74,650	145,368,462	143,588,665	1,779,796	140,060,246	132,516,226	2,769,516	4,774,504	3,756,456	6,578,650
10 - 99 Persons	5,335	114,321	587,810,286	583,093,390	4,716,897	573,700,123	554,460,397	6,735,244	12,504,482	10,068,986	16,905,054
100 - 199 Persons	161	22,041	251,659,410	249,596,159	2,063,250	245,958,583	237,875,275	1,744,782	6,338,525	3,829,244	5,589,410
200 Persons & Above	82	33,492	243,992,936	242,064,289	1,928,647	231,673,905	219,777,864	3,485,976	8,410,065	10,789,725	14,302,219
RETAIL TRADE	19,493	108,359	39,855,471	39,550,432	305,039	37,571,632	27,201,807	2,532,854	7,836,971	2,260,246	4,864,125
Less than 10 Persons	17,510	48,921	11,958,034	11,889,582	68,452	11,176,416	8,641,593	840,300	1,694,523	763,130	1,634,489
10 - 99 Persons	1,888	40,264	15,321,758	15,173,567	148,191	14,437,002	11,175,349	1,050,196	2,211,457	853,258	1,928,966
100 - 199 Persons	67	9,308	4,912,049	4,886,303	25,746	4,678,756	2,777,400	276,887	1,624,469	249,560	532,315
200 Persons & Above	28	9,866	7,663,630	7,600,980	62,650	7,279,457	4,607,464	365,472	2,306,521	394,298	768,354
TRANSPORT & STORAGE SERVICES	8,924	129,713	76,058,621	71,806,046	4,252,574	61,206,155	1,185,558	7,130,932	52,889,665	15,318,341	22,887,848
Less than 10 Persons	7,571	18,639	10,784,854	10,051,152	733,702	8,071,859	196,794	602,960	7,272,105	2,899,790	3,553,419
10 - 99 Persons	1,199	28,363	18,115,806	17,041,455	1,074,352	14,179,310	715,685	1,472,798	11,990,827	3,777,389	5,364,736
100 - 199 Persons	65	8,943	4,484,140	4,296,729	187,411	3,938,555	87,053	474,090	3,377,412	511,833	1,062,416
200 Persons & Above	89	73,767	42,673,821	40,416,711	2,257,110	35,016,431	186,025	4,581,085	30,249,321	8,129,329	12,907,277
ACCOMMODATION SERVICES	283	28,013	4,009,813	3,567,789	442,024	2,548,748	401,737	854,630	1,292,381	1,251,714	2,158,512
Less than 10 Persons	101	466	129,866	125,745	4,122	107,085	12,473	10,126	84,486	21,340	32,969
10 - 99 Persons	122	2,977	459,838	404,054	55,784	258,978	22,659	84,448	151,871	164,713	253,735
100 - 199 Persons	15	1,865	303,070	225,437	77,633	144,189	18,027	52,981	73,181	94,592	151,224
200 Persons & Above	45	22,705	3,117,038	2,812,553	304,485	2,038,496	348,578	707,075	982,843	971,069	1,720,584

**TABLE 4 KEY INDICATORS BY INDUSTRY GROUP AND EMPLOYMENT SIZE, 2007 - CONTINUED**

INDUSTRY/ EMPLOYMENT SIZE	ESTAB- LISH -MENTS	EMPLOY- MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER	THOUSAND DOLLARS									
FOOD & BEVERAGE SERVICES	5,244	79,342	5,085,857	5,049,247	36,610	4,842,556	1,696,514	1,344,769	1,801,273	361,656	1,738,830
Less than 10 Persons	3,049	14,544	1,104,828	1,103,945	882	1,106,751	456,866	251,784	398,101	26,028	286,292
10 - 99 Persons	2,134	53,809	3,015,011	2,989,485	25,526	2,855,989	979,850	824,141	1,051,998	210,484	1,053,628
100 - 199 Persons	53	6,617	414,689	405,767	8,922	420,579	115,452	125,691	179,436	15,600	144,162
200 Persons & Above	8	4,372	551,330	550,050	1,280	459,236	144,346	143,152	171,738	109,545	254,747
INFORMATION & COMMUNICATIONS SERVICES	5,943	68,559	31,740,679	28,512,117	3,228,562	25,831,715	4,972,751	4,608,539	16,250,424	4,103,973	8,833,166
Less than 10 Persons	5,227	12,622	2,743,001	2,667,510	75,491	2,708,253	468,193	526,468	1,713,591	24,383	569,656
10 - 99 Persons	613	15,190	4,261,311	3,855,132	406,179	3,690,172	891,542	946,382	1,852,248	457,954	1,411,619
100 - 199 Persons	48	6,476	1,990,117	1,892,109	98,007	1,751,449	409,066	465,213	877,170	203,207	672,353
200 Persons & Above	55	34,271	22,746,250	20,097,365	2,648,885	17,681,841	3,203,951	2,670,476	11,807,415	3,418,430	6,179,538
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	28,653	75,895,209	64,048,123	11,847,086	20,858,490	210,453	3,994,591	16,653,446	43,486,132	8,665,462
Less than 10 Persons	8,252	8,775	31,846,940	24,364,435	7,482,505	5,915,842	73,260	771,992	5,070,590	18,481,556	1,696,703
10 - 99 Persons	396	9,399	15,253,990	11,849,766	3,404,224	4,955,326	78,438	1,644,206	3,232,681	7,015,125	4,120,353
100 - 199 Persons	27	3,422	4,358,230	4,198,033	160,197	1,354,204	33,849	518,809	801,546	2,867,492	1,500,671
200 Persons & Above	16	7,058	24,436,049	23,635,889	800,160	8,633,118	24,906	1,059,584	7,548,628	15,121,959	1,347,735
REAL ESTATE & BUSINESS SERVICES	30,866	288,090	94,712,983	68,960,458	25,752,525	60,042,855	12,443,014	14,260,052	33,339,789	12,829,308	27,914,466
Less than 10 Persons	27,167	46,492	37,370,704	23,885,761	13,484,943	18,975,581	3,739,978	1,645,002	13,590,601	5,705,053	7,682,369
10 - 99 Persons	3,243	80,819	22,408,281	18,303,729	4,104,551	15,752,355	3,241,766	4,540,185	7,970,404	3,157,011	7,902,697
100 - 199 Persons	236	32,707	7,074,755	5,739,317	1,335,437	5,170,298	753,137	1,789,699	2,627,461	718,894	2,534,024
200 Persons & Above	220	128,072	27,859,244	21,031,651	6,827,593	20,144,621	4,708,132	6,285,166	9,151,322	3,248,350	9,795,376
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	222,280	26,854,938	19,741,311	7,113,627	22,466,352	2,848,901	9,318,695	10,298,756	2,987,867	12,527,789
Less than 10 Persons	20,792	49,363	4,433,103	3,929,205	503,897	3,498,543	838,405	1,056,305	1,603,832	808,603	1,885,596
10 - 99 Persons	3,026	69,219	5,642,526	4,123,841	1,518,685	4,873,679	744,338	2,141,702	1,987,639	609,224	2,784,781
100 - 199 Persons	147	20,690	2,313,861	1,204,299	1,109,563	2,012,813	140,834	971,252	900,727	225,130	1,210,737
200 Persons & Above	98	83,008	14,465,449	10,483,966	3,981,483	12,081,318	1,125,324	5,149,435	5,806,558	1,344,911	6,646,675

**TABLE 5 KEY INDICATORS BY INDUSTRY GROUP AND SIZE OF OPERATING RECEIPTS, 2007**

INDUSTRY/ SIZE OF OPERATING RECEIPTS	ESTAB- LISH -MENTS	EMPLOY- MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER	THOUSAND DOLLARS									
TOTAL	138,375	1,197,513	1,583,044,664	1,519,578,026	63,466,637	1,426,761,360	1,195,590,497	58,780,580	172,390,282	111,043,648	132,965,532
Less Than \$ 50,000	29,284	28,268	2,633,503	607,236	2,026,267	1,546,520	148,828	429,075	968,617	-294,771	278,999
\$ 50,000 - \$ 199,999	34,673	66,802	4,768,060	3,922,928	845,132	3,977,779	938,116	1,139,981	1,899,682	368,724	1,497,074
\$ 200,000 - \$ 999,999	44,044	208,060	24,711,600	21,114,170	3,597,429	19,868,621	7,741,426	5,350,515	6,776,680	2,428,891	7,171,358
\$1,000,000 - \$4,999,999	19,670	235,439	53,650,004	46,006,123	7,643,882	43,211,512	22,504,565	8,272,879	12,434,068	5,008,681	12,307,000
\$5,000,000 & Above	10,704	658,942	1,497,281,499	1,447,927,570	49,353,929	1,358,156,929	1,164,257,563	43,588,130	150,311,236	103,532,123	111,711,100
WHOLESALE TRADE	34,868	244,504	1,228,831,093	1,218,342,503	10,488,590	1,191,392,857	1,144,629,762	14,735,518	32,027,577	28,444,411	43,375,334
Less Than \$ 50,000	5,066	2,931	121,602	116,080	5,522	120,811	57,451	14,511	48,848	-982	13,967
\$ 50,000 - \$ 199,999	5,598	7,586	638,678	626,204	12,474	657,852	349,673	128,911	179,268	-22,450	108,702
\$ 200,000 - \$ 999,999	9,797	28,330	5,172,994	4,834,025	338,969	4,711,380	3,141,368	799,147	770,865	180,162	991,992
\$1,000,000 - \$4,999,999	8,349	52,103	21,525,731	20,816,159	709,572	20,026,341	15,437,093	1,947,016	2,642,232	973,002	2,967,240
\$5,000,000 & Above	6,059	153,553	1,201,372,089	1,191,950,035	9,422,054	1,165,876,474	1,125,644,177	11,845,934	28,386,364	27,314,679	39,293,432
RETAIL TRADE	19,493	108,359	39,855,471	39,550,432	305,039	37,571,632	27,201,807	2,532,854	7,836,971	2,260,246	4,864,125
Less Than \$ 200,000	6,672	9,829	607,825	596,584	11,240	575,728	334,673	56,868	184,187	26,473	85,601
\$ 200,000 - \$ 999,999	8,601	28,581	4,201,888	4,181,405	20,484	3,915,060	2,736,764	442,952	735,344	289,423	746,557
\$1,000,000 - \$4,999,999	3,144	28,138	7,090,114	7,001,366	88,747	6,720,747	4,813,588	698,539	1,208,621	337,299	1,053,251
\$5,000,000 & Above	1,076	41,811	27,955,645	27,771,077	184,567	26,360,097	19,316,782	1,334,496	5,708,819	1,607,051	2,978,716
TRANSPORT & STORAGE SERVICES	8,924	129,713	76,058,621	71,806,045	4,252,574	61,206,155	1,185,558	7,130,933	52,889,665	15,318,341	22,887,848
Less Than \$ 50,000	1,829	2,011	125,033	60,271	64,762	41,673	87	10,468	31,119	21,203	34,220
\$ 50,000 - \$ 199,999	2,109	3,845	225,086	216,974	8,112	166,224	3,035	48,444	114,744	59,574	109,383
\$ 200,000 - \$ 999,999	2,937	14,316	1,404,648	1,367,399	37,249	1,247,779	40,015	424,487	783,277	178,453	615,000
\$1,000,000 - \$4,999,999	1,312	14,506	3,321,062	3,171,763	149,299	2,766,641	86,106	687,666	1,992,869	608,956	1,350,820
\$5,000,000 & Above	736	95,034	70,982,792	66,989,638	3,993,152	56,983,838	1,056,315	5,959,868	49,967,657	14,450,155	20,778,424
ACCOMMODATION/FOOD & BEVERAGE SERVICES	5,527	107,355	9,095,670	8,617,037	478,634	7,391,304	2,098,251	2,199,398	3,093,654	1,613,370	3,897,342
Less Than \$ 200,000	1,137	5,302	118,246	118,161	85	140,676	46,269	41,082	53,326	-13,226	29,803
\$ 200,000 - \$ 999,999	2,972	25,558	1,477,473	1,465,436	12,037	1,469,933	557,148	388,973	523,813	34,854	436,156
\$1,000,000 - \$4,999,999	1,259	40,006	2,564,085	2,543,660	20,425	2,342,105	750,216	666,419	925,470	269,001	950,123
\$5,000,000 & Above	159	36,488	4,935,866	4,489,780	446,086	3,438,589	744,619	1,102,925	1,591,045	1,322,742	2,481,261

**TABLE 5 KEY INDICATORS BY INDUSTRY GROUP AND SIZE OF OPERATING RECEIPTS, 2007 - CONTINUED**

INDUSTRY/ SIZE OF OPERATING RECEIPTS	ESTAB- -LISH -MENTS	EMPLOY- -MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER		THOUSAND DOLLARS								
INFORMATION & COMMUNICATIONS SERVICES	5,943	68,559	31,740,679	28,512,117	3,228,562	25,831,715	4,972,751	4,608,539	16,250,424	4,103,973	8,833,166
Less Than \$ 200,000	2,912	3,925	211,577	194,404	17,173	258,298	15,876	125,742	116,680	-54,084	72,025
\$ 200,000 - \$ 999,999	2,180	11,240	1,121,179	947,805	173,374	1,113,035	187,067	443,775	482,194	-1,878	443,915
\$1,000,000 - \$4,999,999	535	6,027	1,288,336	1,208,848	79,488	1,228,980	317,279	346,261	565,440	94,084	444,505
\$5,000,000 & Above	316	47,367	29,119,588	26,161,060	2,958,528	23,231,402	4,452,530	3,692,762	15,086,110	4,065,851	7,872,721
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	28,653	75,895,209	64,048,123	11,847,086	20,858,490	210,453	3,994,591	16,653,446	43,486,132	8,665,462
Less Than \$ 1,000,000	6,978	7,194	3,892,180	1,543,305	2,348,875	1,096,659	3,882	318,272	774,505	489,963	181,541
\$1,000,000 - \$4,999,999	1,125	5,195	5,319,817	2,562,069	2,757,748	1,263,482	51,309	433,493	778,680	1,332,626	538,373
\$5,000,000 & Above	588	16,264	66,683,211	59,942,750	6,740,462	18,498,350	155,262	3,242,827	15,100,261	41,663,543	7,945,548
REAL ESTATE & BUSINESS SERVICES	30,866	288,090	94,712,983	68,960,458	25,752,525	60,042,855	12,443,014	14,260,052	33,339,789	12,829,308	27,914,466
Less Than \$ 50,000	8,255	7,494	641,839	192,114	449,725	435,806	17,066	122,868	295,872	-57,086	71,738
\$ 50,000 - \$ 199,999	10,236	13,358	1,514,829	1,216,607	298,222	1,129,950	70,617	325,049	734,284	139,094	483,429
\$ 200,000 - \$ 999,999	8,278	42,500	4,841,047	3,923,683	917,364	3,527,229	449,319	1,303,663	1,774,248	480,387	1,815,463
\$1,000,000 - \$4,999,999	2,645	54,110	8,726,448	6,083,759	2,642,688	5,566,172	594,951	2,000,823	2,970,397	981,363	3,075,820
\$5,000,000 & Above	1,453	170,628	78,988,820	57,544,295	21,444,525	49,383,698	11,311,061	10,507,648	27,564,988	11,285,550	22,468,015
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	222,280	26,854,938	19,741,311	7,113,627	22,466,352	2,848,901	9,318,695	10,298,756	2,987,867	12,527,789
Less Than \$ 50,000	8,922	11,301	736,370	145,163	591,208	559,883	40,396	187,015	332,472	23,144	215,295
\$ 50,000 - \$ 199,999	7,033	25,241	1,205,728	830,596	375,132	979,282	150,828	374,903	453,551	176,991	559,833
\$ 200,000 - \$ 999,999	6,491	52,588	3,854,941	3,068,119	786,821	3,245,662	626,838	1,362,443	1,256,382	552,830	1,932,810
\$1,000,000 - \$4,999,999	1,301	35,353	3,814,412	2,618,499	1,195,913	3,297,044	454,024	1,492,661	1,350,359	412,350	1,926,867
\$5,000,000 & Above	317	97,797	17,243,488	13,078,934	4,164,554	14,384,481	1,576,816	5,901,673	6,905,992	1,822,552	7,892,983

**TABLE 6 KEY INDICATORS BY INDUSTRY GROUP AND SIZE OF VALUE ADDED, 2007**

INDUSTRY/ SIZE OF VALUE ADDED	ESTABLISHMENTS	EMPLOYMENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERATION	OTHERS		
	NUMBER	THOUSAND DOLLARS									
<b>TOTAL</b>	138,375	1,197,513	1,583,044,664	1,519,578,026	63,466,637	1,426,761,360	1,195,590,497	58,780,580	172,390,282	111,043,648	132,965,532
Less than \$500,000	119,300	350,956	231,388,449	219,293,102	12,095,348	210,128,014	175,532,528	8,266,787	26,328,699	10,407,226	7,376,417
\$ 500,000 - \$ 1,999,999	12,632	198,839	90,305,376	83,759,760	6,545,616	76,542,100	56,513,064	7,576,565	12,452,470	8,465,021	11,900,126
\$2,000,000 & Above	6,443	647,717	1,261,350,840	1,216,525,165	44,825,674	1,140,091,247	963,544,905	42,937,228	133,609,114	92,171,401	113,688,987
<b>WHOLESALE TRADE</b>	34,868	244,504	1,228,831,093	1,218,342,503	10,488,590	1,191,392,857	1,144,629,762	14,735,518	32,027,577	28,444,411	43,375,334
Less than \$500,000	27,950	75,771	172,850,158	170,683,934	2,166,224	171,397,548	162,460,920	2,292,909	6,643,720	-505,791	1,835,387
\$ 500,000 - \$ 1,999,999	4,588	54,177	56,226,971	55,109,445	1,117,526	53,856,300	47,396,871	2,743,397	3,716,032	1,545,119	4,336,793
\$2,000,000 & Above	2,330	114,555	999,753,964	992,549,123	7,204,841	966,139,008	934,771,971	9,699,212	21,667,826	27,405,084	37,203,155
<b>RETAIL TRADE</b>	19,493	108,359	39,855,471	39,550,432	305,039	37,571,632	27,201,807	2,532,854	7,836,971	2,260,246	4,864,125
Less than \$500,000	17,914	59,822	12,174,588	12,055,294	119,294	11,813,279	8,680,374	985,656	2,147,247	311,633	1,327,741
\$ 500,000 - \$ 1,999,999	1,253	21,733	8,662,564	8,621,795	40,769	8,149,534	6,511,196	613,480	1,024,858	521,976	1,153,371
\$2,000,000 & Above	326	26,804	19,018,319	18,873,343	144,976	17,608,820	12,010,237	933,718	4,664,865	1,426,638	2,383,013
<b>TRANSPORT &amp; STORAGE SERVICES</b>	8,924	129,713	76,058,621	71,806,046	4,252,574	61,206,155	1,185,558	7,130,932	52,889,665	15,318,341	22,887,848
Less than \$500,000	7,138	21,653	3,720,776	3,558,689	162,087	3,474,867	140,331	530,058	2,804,478	174,440	725,934
\$ 500,000 - \$ 1,999,999	1,034	12,044	3,372,316	3,331,800	40,516	2,989,579	485,330	554,301	1,949,947	516,290	1,093,343
\$2,000,000 & Above	752	96,016	68,965,528	64,915,557	4,049,971	54,741,709	559,896	6,046,573	48,135,240	14,627,610	21,068,571
<b>ACCOMMODATION SERVICES</b>	283	28,013	4,009,813	3,567,789	442,024	2,548,748	401,737	854,630	1,292,381	1,251,714	2,158,512
Less than \$500,000	106	743	61,013	57,724	3,289	57,084	3,670	13,853	39,561	4,415	19,846
\$ 500,000 - \$ 1,999,999	73	1,264	155,564	144,831	10,733	114,300	7,768	35,512	71,020	39,538	76,648
\$2,000,000 & Above	104	26,006	3,793,237	3,365,235	428,001	2,377,363	390,299	805,265	1,181,800	1,207,761	2,062,018

**TABLE 6 KEY INDICATORS BY INDUSTRY GROUP AND SIZE OF VALUE ADDED, 2007 - CONTINUED**

INDUSTRY/ SIZE OF VALUE ADDED	ESTAB- LISH -MENTS	EMPLOY- MENT	GROSS RECEIPTS			OPERATING EXPENDITURE				OPERATING SURPLUS	VALUE ADDED
			TOTAL	OPERATING RECEIPTS	OTHER RECEIPTS	TOTAL	PURCHASES OF GOODS FOR RESALE & OWN USE	REMUNERA- TION	OTHERS		
	NUMBER		THOUSAND DOLLARS								
FOOD & BEVERAGE SERVICES	5,244	79,342	5,085,857	5,049,247	36,610	4,842,556	1,696,514	1,344,769	1,801,273	361,656	1,738,830
Less than \$500,000	4,323	37,285	2,023,580	2,007,229	16,351	2,083,405	768,939	527,062	787,404	-5,253	536,428
\$ 500,000 - \$ 1,999,999	842	31,220	1,876,262	1,871,822	4,440	1,721,568	595,521	508,721	617,326	182,888	703,068
\$2,000,000 & Above	79	10,837	1,186,015	1,170,196	15,818	1,037,583	332,054	308,985	396,543	184,021	499,334
INFORMATION & COMMUNICATIONS SERVICES	5,943	68,559	31,740,679	28,512,117	3,228,562	25,831,715	4,972,751	4,608,539	16,250,424	4,103,973	8,833,166
Less than \$2,000,000	5,628	20,455	3,888,586	3,736,106	152,481	4,389,996	764,092	854,129	2,771,775	-570,617	303,777
\$2,000,000 & Above	314	48,103	27,852,093	24,776,011	3,076,082	21,441,719	4,208,660	3,754,410	13,478,649	4,674,590	8,529,388
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	28,653	75,895,209	64,048,123	11,847,086	20,858,490	210,453	3,994,591	16,653,446	43,486,132	8,665,462
Less than \$2,000,000	8,366	11,483	30,151,602	21,043,386	9,108,216	5,598,346	112,592	756,764	4,728,991	15,449,069	373,435
\$2,000,000 & Above	325	17,170	45,743,607	43,004,737	2,738,869	15,260,144	97,861	3,237,828	11,924,455	28,037,062	8,292,028
REAL ESTATE & BUSINESS SERVICES	30,866	288,090	94,712,983	68,960,458	25,752,525	60,042,855	12,443,014	14,260,052	33,339,789	12,829,308	27,914,466
Less than \$500,000	26,931	61,078	11,462,554	9,024,283	2,438,270	9,704,167	2,136,649	1,695,221	5,872,297	-385,843	1,366,694
\$ 500,000 - \$ 1,999,999	2,311	39,526	7,683,939	5,611,150	2,072,789	5,081,713	724,655	1,472,508	2,884,550	693,918	2,219,206
\$2,000,000 & Above	1,624	187,485	75,566,490	54,325,025	21,241,465	45,256,975	9,581,710	11,092,323	24,582,943	12,521,232	24,328,566
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	222,280	26,854,938	19,741,311	7,113,627	22,466,352	2,848,901	9,318,695	10,298,756	2,987,867	12,527,789
Less than \$500,000	21,875	72,099	4,553,339	3,942,362	610,977	3,903,130	867,908	1,264,254	1,770,968	498,145	1,791,191
\$ 500,000 - \$ 1,999,999	1,600	29,439	2,830,012	2,253,012	577,000	2,335,296	388,775	995,527	950,995	402,319	1,413,684
\$2,000,000 & Above	589	120,742	19,471,588	13,545,937	5,925,650	16,227,925	1,592,217	7,058,915	7,576,793	2,087,403	9,322,914

**TABLE 7 SELECTED AVERAGES PER ESTABLISHMENT BY INDUSTRY, 2007**

INDUSTRY	EMPLOYMENT	OPERATING RECEIPTS	OPERATING EXPENDITURE	REMUNERATION	OPERATING SURPLUS	VALUE ADDED	FIXED ASSETS AS AT END 2007	CAPITAL EXPENDITURE
	NUMBER	THOUSAND DOLLARS						
TOTAL	9	10,982	10,311	425	802	961	1,479	262
WHOLESALE TRADE	7	34,942	34,169	423	816	1,244	365	68
RETAIL TRADE	6	2,029	1,927	130	116	250	163	21
TRANSPORT & STORAGE SERVICES	15	8,046	6,859	799	1,717	2,565	6,474	1,798
ACCOMMODATION SERVICES	99	12,607	9,006	3,020	4,423	7,627	24,898	2,814
FOOD & BEVERAGE SERVICES	15	963	923	256	69	332	125	32
INFORMATION & COMMUNICATIONS SERVICES	12	4,798	4,347	775	691	1,486	1,011	220
FINANCIAL- & INSURANCE-RELATED SERVICES	3	7,369	2,400	460	5,004	997	368	39
REAL ESTATE & BUSINESS SERVICES	9	2,234	1,945	462	416	904	3,125	401
Real Estate	6	3,217	2,481	222	855	1,163	9,452	1,077
Business Services	11	1,875	1,749	550	255	810	812	153
Rental & Leasing	7	4,557	3,747	321	1,480	1,823	6,323	1,784
Professional, Scientific & Technical Activities	9	2,018	1,910	617	246	865	730	93
Administrative & Support Service Activities	16	1,044	991	416	69	492	78	28
COMMUNITY, SOCIAL & PERSONAL SERVICES	9	820	934	387	124	521	730	104
Community & Social Activities	16	1,405	1,690	851	179	1,037	1,302	192
Arts, Entertainment & Recreation	12	1,856	1,826	362	392	810	1,670	234
Personal, Household & Other Service Activities	4	268	299	100	42	144	202	25

**TABLE 8 SELECTED AVERAGES AND RATIOS BY INDUSTRY, 2007**

INDUSTRY	REMUNERATION PER EMPLOYEE	OPERATING SURPLUS TO OPERATING RECEIPTS	OPERATING SURPLUS TO VALUE ADDED	REMUNERATION TO VALUE ADDED	REMUNERATION TO OPERATING EXPENDITURE	OPERATING EXPENDITURE TO OPERATING RECEIPTS
	THOUSAND DOLLARS	PER CENT				
TOTAL	51	7	84	44	4	94
WHOLESALE TRADE	63	2	66	34	1	98
RETAIL TRADE	26	6	46	52	7	95
TRANSPORT & STORAGE SERVICES	57	21	67	31	12	85
ACCOMMODATION SERVICES	31	35	58	40	34	71
FOOD & BEVERAGE SERVICES	17	7	21	77	28	96
INFORMATION & COMMUNICATIONS SERVICES	68	14	46	52	18	91
FINANCIAL- & INSURANCE-RELATED SERVICES	141	68	502	46	19	33
REAL ESTATE & BUSINESS SERVICES	51	19	46	51	24	87
Real Estate	37	27	74	19	9	77
Business Services	54	14	31	68	31	93
Rental & Leasing	47	32	81	18	9	82
Professional, Scientific & Technical Activities	76	12	28	71	32	95
Administrative & Support Service Activities	26	7	14	85	42	95
COMMUNITY, SOCIAL & PERSONAL SERVICES	44	15	24	74	41	114
Community & Social Activities	54	13	17	82	50	120
Arts, Entertainment & Recreation	32	21	48	45	20	98
Personal, Household & Other Service Activities	25	16	29	69	33	112

**TABLE 9 ESTABLISHMENTS BY INDUSTRY AND LEGAL ORGANISATION, 2007**

INDUSTRY	NUMBER			
	ALL CATEGORIES	SOLE PROPRIETORSHIP/ PARTNERSHIP	PRIVATE & PUBLIC COMPANY <sup>1</sup>	OTHERS
TOTAL	138,375	53,900	75,341	9,131
WHOLESALE TRADE	34,868	11,936	22,932	-
RETAIL TRADE	19,493	11,861	7,476	155
TRANSPORT & STORAGE SERVICES	8,924	3,968	4,929	26
ACCOMMODATION SERVICES	283	58	216	9
FOOD & BEVERAGE SERVICES	5,244	1,946	3,294	4
INFORMATION & COMMUNICATIONS SERVICES	5,943	1,365	4,536	42
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	576	8,008	106
REAL ESTATE & BUSINESS SERVICES	30,866	10,569	17,158	3,139
Real Estate	8,263	1,167	4,516	2,580
Business Services	22,603	9,402	12,641	559
Rental & Leasing	1,034	347	688	-
Professional, Scientific & Technical Activities	15,552	6,723	8,277	553
Administrative & Support Service Activities	6,016	2,333	3,677	6
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	11,621	6,792	5,650
Community & Social Activities	8,374	3,423	4,107	845
Arts, Entertainment & Recreation	2,371	830	896	646
Personal, Household & Other Service Activities	13,318	7,369	1,789	4,159

<sup>1</sup> Include local branches of foreign companies.

**TABLE 10 ESTABLISHMENTS BY INDUSTRY AND EMPLOYMENT SIZE, 2007**

INDUSTRY	NUMBER					
	ALL CATEGORIES	LESS THAN 10 PERSONS	10 - 24 PERSONS	25 - 49 PERSONS	50 -99 PERSONS	100 PERSONS & ABOVE
TOTAL	138,375	118,959	12,735	3,644	1,575	1,460
WHOLESALE TRADE	34,868	29,290	3,908	1,087	339	243
RETAIL TRADE	19,493	17,510	1,440	312	135	95
TRANSPORT & STORAGE SERVICES	8,924	7,571	835	239	124	154
ACCOMMODATION SERVICES	283	101	86	23	13	60
FOOD & BEVERAGE SERVICES	5,244	3,049	1,340	616	178	61
INFORMATION & COMMUNICATIONS SERVICES	5,943	5,227	409	138	66	103
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	8,252	277	83	37	43
REAL ESTATE & BUSINESS SERVICES	30,866	27,167	2,227	606	410	456
Real Estate	8,263	7,893	203	58	32	78
Business Services	22,603	19,274	2,025	548	378	378
Rental & Leasing	1,034	841	104	71	9	9
Professional, Scientific & Technical Activities	15,552	13,628	1,224	310	214	177
Administrative & Support Service Activities	6,016	4,805	697	167	155	192
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	20,792	2,213	540	273	245
Community & Social Activities	8,374	6,746	1,104	209	159	156
Arts, Entertainment & Recreation	2,371	2,071	137	86	29	48
Personal, Household & Other Service Activities	13,318	11,975	971	245	85	41

**TABLE 11 ESTABLISHMENTS BY INDUSTRY AND SIZE OF OPERATING RECEIPTS, 2007**

INDUSTRY	NUMBER				
	ALL CATEGORIES	LESS THAN \$50,000	\$50,000 - \$199,999	\$200,000 - \$999,999	\$1,000,000 & ABOVE
TOTAL	138,375	29,284	34,674	44,045	30,375
WHOLESALE TRADE	34,868	5,066	5,598	9,797	14,407
RETAIL TRADE	19,493	1,912	4,760	8,601	4,220
TRANSPORT & STORAGE SERVICES	8,924	1,829	2,109	2,937	2,049
ACCOMMODATION / FOOD & BEVERAGES SERVICES	5,527	15	1,122	2,972	1,418
INFORMATION & COMMUNICATIONS SERVICES	5,943	1,351	1,561	2,180	852
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	1,934	2,255	2,789	1,713
REAL ESTATE & BUSINESS SERVICES	30,866	8,255	10,236	8,278	4,098
Real Estate	8,263	2,706	3,094	1,278	1,185
Business Services	22,603	5,548	7,141	7,000	2,913
Rental & Leasing	1,034	258	235	225	316
Professional, Scientific & Technical Activities	15,552	3,829	5,188	4,727	1,809
Administrative & Support Service Activities	6,016	1,461	1,718	2,048	789
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	8,922	7,033	6,491	1,618
Community & Social Activities	8,374	1,479	2,270	3,735	890
Arts, Entertainment & Recreation	2,371	1,032	465	610	264
Personal, Household & Other Service Activities	13,318	6,410	4,298	2,146	463

**TABLE 12 ESTABLISHMENTS BY INDUSTRY AND SIZE OF OPERATING SURPLUS, 2007**

INDUSTRY	NUMBER			
	ALL CATEGORIES	LESS THAN \$10,000	\$10,000 - \$499,999	\$500,000 & ABOVE
TOTAL	138,375	53,761	74,629	9,987
WHOLESALE TRADE	34,868	13,140	18,439	3,289
RETAIL TRADE	19,493	6,570	12,197	726
TRANSPORT & STORAGE SERVICES	8,924	1,812	6,068	1,044
ACCOMMODATION SERVICES	283	28	114	141
FOOD & BEVERAGE SERVICES	5,244	1,893	3,191	160
INFORMATION & COMMUNICATIONS SERVICES	5,943	3,203	2,391	350
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	2,904	3,777	2,010
REAL ESTATE & BUSINESS SERVICES	30,866	13,736	15,439	1,691
Real Estate	8,263	4,904	2,789	570
Business Services	22,603	8,832	12,650	1,121
Rental & Leasing	1,034	227	580	227
Professional, Scientific & Technical Activities	15,552	6,054	8,782	717
Administrative & Support Service Activities	6,016	2,551	3,287	178
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	10,475	13,013	576
Community & Social Activities	8,374	2,856	5,184	335
Arts, Entertainment & Recreation	2,371	1,186	1,104	81
Personal, Household & Other Service Activities	13,318	6,433	6,725	160

**TABLE 13 ESTABLISHMENTS BY INDUSTRY AND SIZE OF VALUE ADDED, 2007**

INDUSTRY	NUMBER					
	ALL CATEGORIES	LESS THAN \$10,000	\$10,000 - \$99,999	\$100,000 - \$499,999	\$500,000 - \$1,999,999	\$2,000,000 & ABOVE
TOTAL	138,375	32,554	51,693	35,054	12,632	6,443
WHOLESALE TRADE	34,868	7,265	11,233	9,453	4,588	2,330
RETAIL TRADE	19,493	3,852	9,362	4,701	1,253	326
TRANSPORT & STORAGE SERVICES	8,924	549	4,174	2,414	1,034	752
ACCOMMODATION SERVICES	283	9	29	68	73	104
FOOD & BEVERAGE SERVICES	5,244	254	2,111	1,958	842	79
INFORMATION & COMMUNICATIONS SERVICES	5,943	1,502	1,575	2,140	411	314
FINANCIAL- & INSURANCE-RELATED SERVICES	8,691	5,247	1,760	839	520	325
REAL ESTATE & BUSINESS SERVICES	30,866	7,825	11,671	7,435	2,311	1,624
Real Estate	8,263	3,443	2,822	1,233	316	449
Business Services	22,603	4,382	8,849	6,203	1,995	1,174
Rental & Leasing	1,034	138	380	190	176	150
Professional, Scientific & Technical Activities	15,552	3,032	5,862	4,547	1,362	750
Administrative & Support Service Activities	6,016	1,212	2,607	1,466	457	275
COMMUNITY, SOCIAL & PERSONAL SERVICES	24,063	6,051	9,778	6,046	1,600	589
Community & Social Activities	8,374	912	2,610	3,429	1,068	356
Arts, Entertainment & Recreation	2,371	827	891	429	124	101
Personal, Household & Other Service Activities	13,318	4,312	6,277	2,189	408	132

**TABLE 14 OPERATING RECEIPTS BY INDUSTRY AND EMPLOYMENT SIZE, 2007**

THOUSAND DOLLARS

INDUSTRY	ALL CATEGORIES	LESS THAN 10 PERSONS	10 - 24 PERSONS	25 - 49 PERSONS	50 -99 PERSONS	100 PERSONS & ABOVE
TOTAL	1,519,578,026	221,606,000	276,300,143	172,740,623	207,793,653	641,137,610
WHOLESALE TRADE	1,218,342,503	143,588,665	247,932,866	151,121,598	184,038,926	491,660,448
RETAIL TRADE	39,550,432	11,889,582	7,321,285	4,201,373	3,650,909	12,487,284
TRANSPORT & STORAGE SERVICES	71,806,046	10,051,152	5,472,980	6,014,385	5,554,089	44,713,440
ACCOMMODATION SERVICES	3,567,789	125,745	186,911	80,206	136,937	3,037,991
FOOD & BEVERAGE SERVICES	5,049,247	1,103,945	1,092,375	1,249,585	647,526	955,817
INFORMATION & COMMUNICATIONS SERVICES	28,512,117	2,667,510	1,232,156	1,507,784	1,115,192	21,989,475
FINANCIAL- & INSURANCE-RELATED SERVICES	64,048,123	24,364,435	5,020,392	2,821,191	4,008,183	27,833,922
REAL ESTATE & BUSINESS SERVICES	68,960,458	23,885,761	6,226,776	4,579,695	7,497,258	26,770,968
Real Estate	26,581,142	13,117,849	1,038,909	1,015,174	2,036,511	9,372,699
Business Services	42,379,316	10,767,912	5,187,867	3,564,521	5,460,747	17,398,269
Rental & Leasing	4,711,536	2,902,127	552,557	404,572	281,513	570,767
Professional, Scientific & Technical Activities	31,387,819	6,361,364	3,766,297	2,626,955	4,351,457	14,281,747
Administrative & Support Service Activities	6,279,962	1,504,421	869,013	532,994	827,777	2,545,756
COMMUNITY, SOCIAL & PERSONAL SERVICES	19,741,311	3,929,205	1,814,402	1,164,806	1,144,633	11,688,265
Community & Social Activities	11,767,973	2,162,587	938,303	431,535	570,779	7,664,768
Arts, Entertainment & Recreation	4,400,506	347,123	181,240	271,147	171,546	3,429,451
Personal, Household & Other Service Activities	3,572,832	1,419,496	694,859	462,124	402,308	594,046

**TABLE 15 OPERATING SURPLUS BY INDUSTRY AND EMPLOYMENT SIZE, 2007**

THOUSAND DOLLARS

INDUSTRY	ALL CATEGORIES	LESS THAN 10 PERSONS	10 - 24 PERSONS	25 - 49 PERSONS	50 -99 PERSONS	100 PERSONS & ABOVE
TOTAL	111,043,648	32,486,339	8,477,727	8,838,859	8,997,556	52,243,166
WHOLESALE TRADE	28,444,411	3,756,456	2,753,043	4,231,072	3,084,871	14,618,969
RETAIL TRADE	2,260,246	763,130	437,037	161,043	255,179	643,858
TRANSPORT & STORAGE SERVICES	15,318,341	2,899,790	963,309	1,549,810	1,264,269	8,641,162
ACCOMMODATION SERVICES	1,251,714	21,340	85,138	28,775	50,800	1,065,661
FOOD & BEVERAGE SERVICES	361,656	26,028	55,673	104,163	50,647	125,145
INFORMATION & COMMUNICATIONS SERVICES	4,103,973	24,383	111,586	260,739	85,629	3,621,636
FINANCIAL- & INSURANCE-RELATED SERVICES	43,486,132	18,481,556	2,883,761	1,549,065	2,582,298	17,989,451
REAL ESTATE & BUSINESS SERVICES	12,829,308	5,705,053	925,682	758,754	1,472,575	3,967,244
Real Estate	7,063,949	4,005,290	263,542	304,086	614,737	1,876,294
Business Services	5,765,359	1,699,763	662,140	454,668	857,838	2,090,950
Rental & Leasing	1,530,411	833,546	213,747	132,769	171,048	179,302
Professional, Scientific & Technical Activities	3,820,148	817,941	361,237	273,269	621,884	1,745,816
Administrative & Support Service Activities	414,800	48,276	87,157	48,630	64,906	165,832
COMMUNITY, SOCIAL & PERSONAL SERVICES	2,987,867	808,603	262,498	195,438	151,288	1,570,040
Community & Social Activities	1,500,466	541,847	154,561	65,808	86,556	651,693
Arts, Entertainment & Recreation	929,692	18,649	8,790	38,597	16,270	847,386
Personal, Household & Other Service Activities	557,709	248,106	99,147	91,032	48,462	70,961

**TABLE 16 VALUE ADDED BY INDUSTRY AND EMPLOYMENT SIZE, 2007**

THOUSAND DOLLARS

INDUSTRY	ALL CATEGORIES	LESS THAN 10 PERSONS	10 - 24 PERSONS	25 - 49 PERSONS	50 -99 PERSONS	100 PERSONS & ABOVE
TOTAL	132,965,532	23,920,143	14,104,179	14,230,384	13,391,006	67,319,817
WHOLESALE TRADE	43,375,334	6,578,650	5,590,841	6,553,019	4,761,195	19,891,629
RETAIL TRADE	4,864,125	1,634,489	962,423	452,324	514,219	1,300,669
TRANSPORT & STORAGE SERVICES	22,887,848	3,553,419	1,548,334	2,030,264	1,786,137	13,969,693
ACCOMMODATION SERVICES	2,158,512	32,969	123,257	50,550	79,928	1,871,809
FOOD & BEVERAGE SERVICES	1,738,830	286,292	372,692	440,474	240,463	398,909
INFORMATION & COMMUNICATIONS SERVICES	8,833,166	569,656	449,511	570,452	391,655	6,851,891
FINANCIAL- & INSURANCE-RELATED SERVICES	8,665,462	1,696,703	1,513,712	1,376,509	1,230,132	2,848,406
REAL ESTATE & BUSINESS SERVICES	27,914,466	7,682,369	2,496,860	2,001,469	3,404,368	12,329,399
Real Estate	9,607,135	4,541,932	429,637	457,633	796,282	3,381,652
Business Services	18,307,331	3,140,437	2,067,223	1,543,837	2,608,087	8,947,748
Rental & Leasing / Professional, Scientific & Technical Activities	15,344,958	2,812,160	1,702,249	1,316,131	2,228,703	7,285,715
Administrative & Support Service Activities	2,962,373	328,278	364,974	227,705	379,383	1,662,033
COMMUNITY, SOCIAL & PERSONAL SERVICES	12,527,789	1,885,596	1,046,549	755,323	982,909	7,857,412
Community & Social Activities	8,685,530	1,187,366	568,424	300,270	651,642	5,977,828
Arts, Entertainment & Recreation	1,919,479	111,764	71,817	143,479	76,880	1,515,539
Personal, Household & Other Service Activities	1,922,780	586,466	406,308	311,574	254,387	364,045

**TABLE 17 EMPLOYMENT BY INDUSTRY AND OCCUPATIONAL STATUS, 2007**

INDUSTRY	ALL CATEGORIES	FULL-TIME EMPLOYEES <sup>1</sup>	PART-TIME EMPLOYEES	NUMBER
				WORKING PROPRIETORS & PARTNERS / UNPAID FAMILY WORKERS
TOTAL	1,197,513	1,048,843	94,594	54,073
WHOLESALE TRADE	244,504	227,093	5,681	11,729
RETAIL TRADE	108,359	78,417	16,061	13,880
TRANSPORT & STORAGE SERVICES	129,713	123,193	2,601	3,918
ACCOMMODATION SERVICES	28,013	23,308	4,638	67
FOOD & BEVERAGE SERVICES	79,342	48,209	28,948	2,185
INFORMATION & COMMUNICATIONS SERVICES	68,559	66,117	1,443	999
FINANCIAL- & INSURANCE-RELATED SERVICES	28,653	27,489	734	430
REAL ESTATE & BUSINESS SERVICES	288,090	265,188	12,577	10,325
Real Estate	50,472	47,878	1,439	1,155
Business Services	237,618	217,311	11,138	9,170
Rental & Leasing	7,333	6,862	165	306
Professional, Scientific & Technical Activities	132,228	120,289	5,112	6,827
Administrative & Support Service Activities	98,056	90,160	5,860	2,037
COMMUNITY, SOCIAL & PERSONAL SERVICES	222,280	189,829	21,911	10,540
Community & Social Activities	135,220	121,417	9,452	4,351
Arts, Entertainment & Recreation	27,518	20,281	6,854	383
Personal, Household & Other Service Activities	59,542	48,131	5,606	5,806

<sup>1</sup> Include working directors

**PART IV**  
**APPENDICES**

## SAMPLING AND NON-SAMPLING ERRORS

### Sampling Errors

#### Concept

Sampling errors arise when a sample survey is conducted rather than a complete enumeration of the entire population. The sampling error of an estimate refers to the difference between the estimated value obtained from a sample and its population value or true value if a census was conducted. Such errors are controlled through efficient probability sampling designs.

#### Measures of Sampling Errors

The sampling error for a sample estimate is measured by its standard error (SE) which, for a probability sample, can be estimated from the sample results.

For comparison between surveys, the relative standard error (RSE) may be used. The RSE can be expressed as:

$$RSE = 100 * SE / T$$

where

*RSE* is the relative standard error of T in percentage term

*SE* is the standard error of T

*T* is the estimate of the population value

The standard error also provides the basis for the computation of confidence interval of an estimate, which is the estimated range that would contain the true population value of a parameter at a specified level of confidence.

#### Sampling Errors of Key Indicators

The sampling errors of operating receipts and value added by broad industry group for the Survey of Services 2007 are provided in Tables E1 and E2 respectively.

The relative standard errors for operating receipts and value added of the services sector were 3.5 per cent and 2.6 per cent for the *Annual Survey of Services 2007* sample. At industry-group level, the values were between 1 to 9 per cent. Among the industry groups, the value added estimate was the most precise for community, social & personal services (relative standard error was the lowest at 1.2 per cent). A lower relative standard error would mean a smaller confidence interval (i.e. the range in which the true population value would fall into would be narrower). For community, social & personal services, the range of the value added estimate at 95% confidence level of \$12 billion to \$13 billion meant that there would be a 95% chance that this interval contained the true value of the industry group's value added.

**Table E.1 Sampling Errors of Operating Receipts By Industry, 2007**

Industry	Grossed-up Sample Estimate (\$'000)	Standard Error of Estimate (Grossed-up) (\$'000)	Relative Standard Error of Estimate (%)	Range of Estimate at 95% Confidence Level	
				Lower (\$'000)	Upper (\$'000)
TOTAL	1,519,578,027	52,583,440	3.46	1,416,509,605	1,622,646,449
Wholesale Trade	1,218,342,503	52,254,617	4.29	1,115,889,245	1,320,795,761
Retail Trade	39,550,432	823,164	2.08	37,936,676	41,164,188
Food & Beverage Services	5,049,247	205,507	4.07	4,646,115	5,452,379
Transport & Storage	71,806,046	897,288	1.25	70,044,759	73,567,333
Information & Communications Services	28,512,117	678,772	2.38	27,179,199	29,845,035
Financial- & Insurance-related Services	64,048,123	5,504,858	8.59	53,243,396	74,852,849
Real Estate & Business Services	68,960,458	1,456,520	2.11	66,104,492	71,816,424
Community, Social & Personal Services	19,741,311	250,119	1.27	19,250,897	20,231,725

**Table E.2 Sampling Errors of Value Added By Industry, 2007**

Industry	Grossed-up Sample Estimate (\$'000)	Standard Error of Estimate (Grossed-up) (\$'000)	Relative Standard Error of Estimate (%)	Range of Estimate at 95% Confidence Level	
				Lower (\$'000)	Upper (\$'000)
TOTAL	132,965,531	3,468,224	2.61	126,167,489	139,763,572
Wholesale Trade	43,375,334	3,353,603	7.73	36,800,077	49,950,590
Retail Trade	4,864,125	70,186	1.44	4,726,531	5,001,718
Food & Beverage Services	1,738,830	70,593	4.06	1,600,351	1,877,309
Transport & Storage	22,887,848	436,120	1.91	22,031,787	23,743,909
Information & Communications Services	8,833,166	291,673	3.30	8,260,401	9,405,930
Financial- & Insurance-related Services	8,665,462	323,892	3.74	8,029,740	9,301,184
Real Estate & Business Services	27,914,466	607,175	2.18	26,723,908	29,105,024
Community, Social & Personal Services	12,527,789	152,243	1.22	12,229,282	12,826,295

Users have to be careful when making inferences using the relative standard error of the value added estimate. As the value added estimate would include positive and negative values, the aggregate estimate can be small. This can result in a large relative standard error.

### **Non-sampling Errors**

Non-sampling errors arise from non-response errors and errors in the collection, recording and processing of data (e.g. inaccuracies in reporting by respondents, errors in the recording and coding of data). Such errors can be controlled by the careful design of questionnaires, close supervision of data collection, and consistency checks during data processing, editing and verification.

In the Annual Services Survey 2007, the following measures were taken to minimize non-sampling errors:

- (i) careful design of questionnaires;
- (ii) careful planning and implementation of operational procedures in data collection, processing and tabulation;
- (iii) standard procedures to follow up with respondents on the outstanding returns;
- (iv) standardization of concepts and definitions; and
- (v) maintenance of a two-tier verification process – manual data editing followed by computer system verification checks for code validity, completeness and consistency.

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
<b>50</b>	<b>WHOLESALE TRADE AND COMMISSION TRADE</b>
	Wholesale on a Fee or Contract Basis
50100	Wholesale on a fee or contract basis (eg commission agencies)
	Wholesale of Food, Beverages and Tobacco
50211	Fruits and vegetables
50212	Livestock, meat, poultry, eggs and seafood
50213	Cereals, sugar, oils, sauces, beverages and dairy products
50214	Confectionery and bakery products
50215	Ice-cream
50216	Health food
50217	Liquor and soft drinks
50218	Cigarettes and other tobacco products
50219	Food, beverages and tobacco nec
	Wholesale of Tropical Produce
50221	Rubber (including rubber brokers)
50222	Pepper and other spices
50223	Coffee, cocoa and tea
50224	Coconut
50225	Palm oil
50229	Tropical produce nec
	Wholesale of Agricultural Raw Materials, Live Animals, Food, Beverages and Tobacco nec
50291	Cut flowers and plants
50292	Aquarium fishes (including food and accessories)
50293	Pet birds and animals (including food and accessories)
50299	Agricultural raw materials, live animals, food, beverages and tobacco nec
5031	Wholesale of Textiles, Clothing, Footwear and Leather Goods
50311	Textiles
50312	Wearing apparel for adults
50313	Children and infants' wear (including products and accessories for infants)

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
50314	Footwear
50315	Bags and luggages
50316	Sewing and clothing accessories (eg button, thread, lace, zip)
	Wholesale of Personal Effects
50321	Jewellery
50322	Costume jewellery
50323	Watches and clocks
50324	Cosmetics and toiletries
50329	Personal effects nec
	Wholesale of Furniture, Home Furnishings and other Household Equipment
50331	Furniture (including mattresses, cushions)
50332	Furnishings (including curtains, carpets, wall paper)
50333	Lighting and lighting accessories
50334	Crockery, cutlery and kitchen utensils
50335	Household electrical appliances and equipment (including household air-conditioners)
50336	Radio and television sets and sound reproducing and recording equipment and supplies except electric
50339	Furniture, home furnishings and other household equipment nec
	Wholesale of Sporting and other Recreational Goods
50341	Sporting goods and equipment (including healthcare equipment)
50342	Musical instruments and scores
50343	Record albums, cassette tapes, laser discs and compact discs (including VCDs, DVDs)
50344	Toys and games
50345	Computer games (including electronic games and video game consoles)
50349	Sporting and other recreational goods nec
	Wholesale of Handicrafts and Fancy Goods
50351	Antiques, works of art, handicrafts and gifts
50352	Artificial flowers and plants
50359	Handicrafts and fancy goods nec

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	Wholesale of Medicinal and Pharmaceutical Products
50361	Medicinal and pharmaceutical products (Western)
50362	Medicine and herbs (other than Western)
	Wholesale of Paper, Paper and Cellophane Products and Stationery
50371	Paper and paper products
50372	Packaging materials
50373	Stationery
50374	Books and magazines
50379	Paper, paper and cellophane products and stationery nec
	Wholesale of Household Goods nec
50391	Optical and photographic equipment and supplies
50399	Household goods nec
	Wholesale of Solid, Liquid and Gaseous Fuels and Related Products
50411	Crude petroleum
50412	Mineral fuels and lubricants
50419	Solid, liquid and gaseous fuels and related products nec (eg bitumen)
	Wholesale of Construction Materials, Hardware, Plumbing and Heating Equipment and Supplies
50421	Logs
50422	Sawn timber, plywood and related products
50423	Metals and fabricated metals except general hardware (eg steel pipes)
50424	General hardware (eg locks, hinges)
50425	Structural clay and concrete products (eg mosaic tiles, bricks)
50426	Paints (including varnishes and supplies)
50429	Construction materials, hardware, plumbing and heating equipment and supplies nec (eg cement, sand)
	Wholesale of Chemicals and Chemical Products nec
50431	Basic industrial chemicals except fertilizers
50432	Chemical fertilizers

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
50433	Petrochemical products
50439	Chemicals and chemical products nec
	Wholesale of other Intermediate Products, Waste and Scrap (including Metals and Metal Ores)
50491	Scrap, junk and waste dealers
50499	Other intermediate products, waste and scrap nec (including metals and metal ores)
	Wholesale of Industrial, Agricultural, Construction and Related Machinery and Equipment
50511	Industrial machinery and equipment
50512	Agricultural machinery and equipment
50513	Construction equipment (eg concrete mixer)
50514	Lifts, escalators and industrial and office air-conditioning equipment
50515	Telecommunications equipment
50516	Electronic components
50517	Electrical and wiring accessories
50519	Industrial, agricultural, construction and related machinery and equipment nec
	Wholesale of Telecommunications and Office Apparatus, Computers and Accessories
50521	Pagers, handphones and other telecommunications apparatus (eg palmtops, smart watches, wearable computer and electronic books)
50522	Office machines and equipment (including accessories)
50523	Computer hardware and peripheral equipment
50524	Computer software (except games)
50525	Computer accessories (eg diskettes, computer cards)
	Wholesale of Machinery and Equipment nec
50591	Professional, scientific and precision equipment
50592	Commercial food service equipment (eg hotel kitchen equipment)
50593	Service establishment equipment and supplies (eg beauty salon equipment)
50594	Security and fire-fighting equipment
50599	Machinery and equipment nec

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	Wholesale of Motor Vehicles
50611	Motor vehicles except motorcycles and scooters
50612	Motorcycles and scooters
50613	Parts and accessories for vehicles
	Wholesale of other Transport Equipment
50621	Bicycles, tricycles and baby carriages (including spare parts)
50622	Marine equipment and accessories (including marine navigational equipment and radar)
50623	Aircraft equipment and supplies (including aeronautical equipment)
50629	Other transport equipment nec
	Wholesale of Specific Commodities nec
50911	Animal feed
50912	Leather and PVC materials
50913	Glass
50914	Joss paper, joss sticks and other ceremonial products
50915	Rattan
50916	Industrial ice (dry ice)
50919	Other specific commodities nec
	General Wholesale Trade
50920	General wholesale trade (including general importers and exporters)
	Ship Chandlers and Ship Bunkering
50931	Ship chandlers
50932	Ship bunkering
	Wholesale Trade nec
50991	Air transport suppliers
50999	Wholesale trade nec

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
<b>51</b>	<b>RETAIL TRADE</b>
	Non-Specialised Retail Trade in Stores
51101	Department stores
51102	Department stores cum supermarkets (including hypermarkets)
51103	Supermarkets
51104	Mini-marts, convenience stores and provision shops
51109	Non-specialised retail trade in stores nec
	Retail Sale of Food, Beverages and Tobacco in Specialised Stores
51201	Fruits and vegetables
51202	Meat, poultry, eggs and seafood
51203	Confectionery and bakery products
51204	Health food
51205	Liquor and soft drinks
51206	Cigarettes and other tobacco products
51209	Food, beverages and tobacco in specialised stores nec
	Retail Sale of Motor Vehicles (including Parts and Accessories) and Petrol Service Stations
51311	Motor vehicles except motorcycles and scooters
51312	Motorcycles and scooters
51313	Tyres and batteries
51314	Spare parts and accessories for motor vehicles
51315	Petrol service stations (petrol kiosks)
	Retail Sale of other Transport Equipment
51321	Bicycles, tricycles and baby carriages (including spare parts)
51329	Other transport equipment nec (eg motor boats, sail boats)
	Retail Sale of Pharmaceutical and Medical Goods, Cosmetics and Toilet Articles
51411	Cosmetics and toiletries
51412	Pharmacies and drug stores (Western)
51413	Chinese medicine shops
51419	Pharmaceutical and medical goods nec (eg Jamu shops)

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	Retail Sale of Textiles, Clothing, Footwear and Leather Goods
51421	Textiles
51422	Wearing apparel for adults
51423	Children and infants' wear (including products and accessories for infants)
51424	Footwear
51425	Bags, luggages and travel accessories
51426	Sewing and clothing accessories (eg button, thread, lace, zip)
51429	Textiles, clothing, footwear and leather goods nec
	Retail Sale of Furniture, Home Furnishings and other Household Equipment
51431	Furniture (including mattresses, cushions)
51432	Furnishings (eg curtains, carpets, pillow cases)
51433	Lighting and lighting accessories
51434	Crockery, cutlery and kitchen utensils
51435	Household electrical appliances and equipment (eg vacuum cleaners, washing machines, refrigerators)
51436	Radio, television sets and sound reproducing and recording equipment
51439	Household appliances, articles and equipment nec
	Retail Sale of Construction Materials, Hardware, Paint and Glass
51441	Paints
51442	Hardware (eg chains, chankols, axes)
51449	Construction materials, hardware, paint and glass nec (eg wood, glass, sanitary ware, Do-It-Yourself materials)
	Retail Sale of Sporting, Recreational Goods and Personal Effects
51451	Sporting goods and equipment (including healthcare equipment)
51452	Musical instruments and scores
51453	Record albums, cassette tapes, laser discs and compact discs (including VCDs, DVDs)
51454	Toys and games
51455	Computer games (including electronic games and video game consoles)
51456	Jewellery
51457	Costume jewellery
51458	Watches and clocks
51459	Sporting, recreational goods and personal effects nec

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	Retail Sale of Handicrafts and Fancy Goods, Flowers, Plants and Pet Animals
51461	Antiques, works of art, handicrafts, collectibles and gifts
51462	Cut flowers (including wreaths)
51463	Artificial flowers and plants
51464	Aquarium fishes (including food and accessories)
51465	Pet birds and animals (including food and accessories)
51469	Handicrafts and fancy goods, flowers, plants and pet animals nec
	Retail Sale of Telecommunications and Office Apparatus, Computers and Accessories
51471	Pagers, handphones and other telecommunications apparatus
51472	Calculators, typewriters and other office equipment
51473	Computer hardware and accessories and computer software (except games)
51474	Computer and office equipment consumables (eg diskettes, computer cards, printer ribbons)
	Retail Sale of Optical and Photographic Goods, Books, Magazines and Paper Products
51481	Spectacles and other optical goods
51482	Cameras and other photographic goods
51483	Books, magazines and stationery (including newsvendors)
51489	Optical and photographic goods, books, magazines and paper products nec
	Other Retail Trade in Specialised Stores
51491	Joss paper and other ceremonial products
51492	LP Gas
51493	Security and fire-fighting equipment
51499	Other specific commodities nec (eg jute bags)
	Retail Sale of Second-Hand Goods in Stores
51500	Second-hand goods in stores
	Retail Trade Not in Stores
51601	Mail order agencies (including sales via telephone and internet)

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
51609	Other non-store retail sale (eg sale via door-to-door canvassing and vending machines)
<b>581</b>	<b>ACCOMMODATION SERVICES</b>
58111	Hotels with restaurant
58112	Hotels without restaurant
58121	Lodging and boarding houses
58122	Chalets
<b>582</b>	<b>FOOD &amp; BEVERAGE SERVICES</b>
58211	Restaurants
58212	Fast food restaurants
58221	Cafes, coffee houses and snack bars (including lunch counters and refreshment stands)
58222	Canteens
58230	Pubs (including bars)
58250	Food caterers
58290	Restaurants, bars and canteens nec
<b>52-56</b>	<b>TRANSPORT &amp; STORAGE</b>
	<b>Land Transport &amp; Supporting Services</b>
52102	Mass rapid transit systems (including light rail)
52211	Public bus services
52212	Chartered bus services
52213	School bus services
52214	Taxi services
52219	Passenger transport by road nec (eg private cars for hire with operator)
52220	Aerial cableways (including cable car services)
52231	Freight transport by road
52232	Moving services (eg delivery services, baggage transfer services, furniture moving services)
52239	Freight transport by road nec (eg rental and leasing of lorries and trucks with operator)
55201	Carpark management and operation services
55209	Supporting services to land transport nec

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	<b>Water Transport &amp; Supporting Services</b>
53101	Shipping lines
53102	Branches of foreign shipping lines
53103	Sight-seeing cruise services
53109	Sea and coastal water transport nec
53201	Barge, tugboat and sampan services
53202	Ferry services
53203	Harbour cruise services
55310	Ship brokering services
55321	Classification societies
55322	Marine surveying services other than classification societies
55391	Representative offices of foreign shipping lines
55392	Shipping agencies (freight)
55393	Port operation services
55394	Stevedoring and lighterage services
55395	Salvaging of distressed vessels and cargo
55396	Ship and boat leasing with operator (including chartering)
55397	Ship management services
55399	Other supporting services to water transport nec
	<b>Air Transport &amp; Supporting Services</b>
54001	Airlines
54002	Branches of foreign airlines (passengers)
54003	Branches of foreign airlines (freight)
55401	Representative offices of foreign airlines
55402	Airline agencies (freight)
55403	Airport operation services
55404	Airport terminal services
55405	Aircraft chartering with operator
55409	Supporting services to air transport nec
	<b>Storage &amp; Warehousing</b>
55101	General warehousing
55102	Cold storage
55103	Storage for class cargo
55104	Value added logistics providers
55109	Other specialised storage

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	<b>Services Allied to Transport</b>
55511	Taxi booking services
55519	Services allied to transport of passengers nec
55521	Freight forwarding, packing and crating services
55522	Cargo surveying services
55523	Container services (excluding rental of containers)
55524	Crane services
55529	Services allied to transport of goods nec
55901	Towing services
55909	Other services allied to transport nec
<b>56</b>	<b>POST &amp; COURIER SERVICES</b>
56010	National post activities (eg postal services)
56020	Courier activities other than national post activities
<b>60-63</b>	<b>INFORMATION &amp; COMMUNICATIONS</b>
	Publishing
60011	Publishing of books, brochures, musical books and other publications
60012	Publishing of newspapers
60013	Publishing of journals, periodicals and magazines
60014	Publishing of directories and databases
60019	Publishing activities nec
60021	Publishing of computer games
60029	Publishing of other software
	Motion Picture, Radio, Television, Sound Recording & Broadcasting Services
61111	Motion picture/video production
61112	Motion picture/video distribution
61113	Video filming and recording services (including video-taping of events)
61114	Motion picture/video/television post-production services
61115	Services allied to motion picture/video production and distribution
61121	Cinema services
61129	Motion picture projection nec
61201	Television programme production
61202	Television programme distribution

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
61203	Radio programme production and distribution
61209	Other radio and television related activities
61300	Sound recording production and distribution
61401	Radio broadcasting
61402	Television broadcasting (including cable, satellite and terrestrial television)
	Telecommunications
62011	Fixed-line services (including local/international PSTN and leased circuits)
62012	Mobile cellular and radio paging services
62013	Satellite uplink and downlink services
62021	Internet access providers (including ISPs)
62022	Third party telecommunications/value-added network operators
62023	Cyber 'cafes'
62029	Data communications services nec
62090	Telecommunications nec
	IT Services
63111	Hardware consultancy (including systems consultancy)
63112	Software consultancy
63121	Development of e-commerce applications
63122	Development of computer games
63129	Development of other software (including software maintenance)
63131	Web hosting services
63132	Computer time-sharing services
63133	Data entry services
63139	Data processing, hosting and related activities nec (eg data tabulation services, application service providers, data storage, data hosting)
63191	Computer facilities management services
63192	Computer systems integration services
63199	Other IT and related activities nec (eg disaster recovery services)
63901	News agency activities
63902	Libraries and archives
63909	Other information service activities nec

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
<b>65-66</b>	<b>FINANCIAL- &amp; INSURANCE-RELATED SERVICES</b>
	Financial Intermediation except Insurance and Pension Funding
65111	Monetary authority
65113	Provident fund board
65910	Financial leasing companies
65921	Factoring companies
65922	Thrift and loan societies and credit associations
65923	Credit card services
65925	Money-lending
65926	Pawnbrokerage
65929	Other credit agencies nec (eg motor finance)
65931	Bank/Financial holding companies
65932	Other investment holding companies
65933	Nominee companies
65934	Trusts and foundations
65944	Commodity brokers and dealers
65949	Security dealing activities nec
65951	Venture capital companies
65952	Asset/Portfolio management
65953	Property fund management (including REITs)
65954	Investment advisory services
65959	Fund management activities nec
65961	Stock exchange
65962	Exchange for commodity futures contracts
65969	Administration of financial markets nec
65991	Representative offices of foreign banks
65992	Money-changing services
65993	Remittance services
65999	Other financial intermediation nec
	Insurance and Pension Funding
66901	Insurance agents (life and general)
66902	Insurance brokers (life and general)
66903	Representative offices of foreign insurers and professional reinsurers
66904	Captive managers
66905	Healthcare management organisations
66909	Other insurance and pension funding nec (eg activities of adjusters and actuaries)

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
<b>70-78</b>	<b>REAL ESTATE &amp; BUSINESS SERVICES</b>
	<b>Real Estate</b>
70101	Real estate developers
70102	Operating of service apartments
70103	Letting and operating of self-owned real estate except hotels, lodging and boarding houses
70104	Letting and operating of foodcourt and eating houses
70109	Real estate activities with own or leased property nec
70210	Real estate agents (including appraisers, valuers and rental service)
70221	Town councils
70222	Residential real estate management other than town councils
70223	Commercial and industrial real estate management
70224	Maintenance of swimming pools, spas and fountains
70229	Real estate activities on a fee or contract basis nec
	<b>Business Services</b>
	Rental & Leasing
71111	Renting of private cars without operator
71119	Renting of land transport equipment without operator nec (including lorries, trucks, caravans, scooters, containers, trailers)
71120	Renting of water transport equipment without operator (eg commercial boats and ships without operator)
71130	Renting of air transport equipment without operator (eg airplanes without operator)
71210	Renting of construction and civil engineering machinery and equipment
71221	Renting of computers and peripheral equipment
71222	Renting of office machinery and equipment
71291	Renting of industrial machinery and equipment
71299	Other renting of other machinery and equipment nec (eg agricultural machinery and equipment)
71301	Renting and leasing of furniture, utensils and other household equipment
71302	Renting and leasing of radio and television sets and sound reproducing and recording equipment
71303	Renting of video tapes and the like
71304	Renting of attire (eg costumes)
71309	Renting of personal and household goods nec (eg books, pleasure boats, bicycles)

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	Professional, Scientific & Technical Services
73110	Legal activities
73121	Accounting and auditing services (including taxation advisory services)
73122	Book-keeping services
73211	Business representative offices
73212	Head/Regional offices of enterprises operating abroad
73221	Business management and consultancy services
73222	Management services for healthcare organisations
73223	Hotel management services
73224	Human resources consultancy services
73225	Public relations services
73226	Agrotechnology consultancy services
73229	Business management and consultancy services nec
74111	Architectural services
74112	Landscape design and architecture
74113	Quantity surveying and building appraisal services (including land surveying)
74121	General building engineering services
74122	Process plant engineering services
74123	Industrial plant engineering services
74124	Environmental engineering services
74125	Infrastructure engineering services
74126	Petroleum, mining and prospecting services (including offshore exploration services)
74129	Engineering activities nec
74211	Electronics-related industrial design services
74212	Transport-related industrial design services
74219	Other industrial design services
74220	Technical testing and analysis services (eg quality control)
75101	Research and experimental development on life sciences
75102	Research and experimental development on electronics
75103	Research and experimental development on chemicals
75104	Research and experimental development on engineering
75105	Research and experimental development on IT
75109	Research and experimental development on other natural sciences
75200	Research and experimental development on social sciences and humanities
76110	Advertising activities
76121	IT market research
76129	Market research and public opinion polling nec
76211	Photo finishing services (eg developing and processing of photographic films)

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
76219	Photographic activities nec (including micro-image recording services)
76221	Interior design services
76222	Art and graphic design services
76223	Fashion designing services (including accessories)
76291	Translation services
76292	Arbitration services
76293	Clinical trial management services
76299	Other professional, scientific and technical activities nec
76300	Veterinary activities
	Administrative & Support Services
78111	IT manpower contracting services
78112	Labour contracting services (excluding IT manpower)
78113	Maid agencies
78114	Employment agencies (excluding maid agencies)
78115	Executive search services
78119	Labour recruitment and provision of personnel nec
78211	Travel agencies and tour operators
78212	Ticketing agencies (including airline, tour bus, and cruise ship)
78290	Other reservation activities (eg timeshare, on-line hotel reservation services, reservation of tickets for performances, etc)
78301	Detective agencies
78302	Security services
78309	Investigation and security activities nec
78411	Building-cleaning services
78412	Pest control services not in connection with agriculture
78419	Building-cleaning activities nec (eg janitorial service)
78420	Landscape care and maintenance service activities (eg garden installation and maintenance, grasscutting, tree felling and pruning)
78511	Office administrative services on a fee or contract basis (eg billing and record keeping)
78512	Call centres
78521	Direct mailing services
78522	Stenographic and secretarial services
78523	Duplicating and photo-copying services
78524	Answering services
78529	Direct mailing, stenographic and duplicating activities nec
78911	Debt collection services
78912	Credit rating agencies

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
78921	Exhibition organisers
78922	Convention/Conference organisers
78923	Event/Concert organisers
78924	Exhibition stand designers and contractors
78991	Auction-sale services
78992	Packaging activities
78993	Agents for artistes, athletes, models and other performers
78999	Other support activities nec
<b>80-93</b>	<b>COMMUNITY, SOCIAL &amp; PERSONAL SERVICES</b>
	<b>Community &amp; Social Activities</b>
	Education
80101	Nurseries and kindergartens
80102	Primary and secondary schools
80103	Junior colleges and pre-university centres
80104	Foreign system schools
80105	Schools for the handicapped and educationally sub-normal
80201	Technical and vocational training and education services (eg Institute of Technical Education)
80202	Commercial schools (including correspondence schools)
80203	Information technology education and training institutions (eg computer training schools)
80204	Specialised trade schools (eg Singapore Hotel Association Training and Education Centre (SHATEC))
80209	Technical, vocational and commercial education nec (eg Nanyang Academy of Fine Arts)
80301	Polytechnics
80302	Universities
80303	Teachers' training institute (eg National Institute of Education)
80401	Professional and management development training institutions
80402	Music and dancing schools
80403	Language schools
80404	Driving schools
80405	Dressmaking and embroidery schools
80406	Tuition schools
80409	Other education nec (eg Outward Bound School, National Community Leadership Institute)

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
80501	Agencies of foreign educational institutions
80502	Distance learning infrastructure providers
80509	Supporting services to education nec (eg tuition agencies)
	Health and Social Work
85010	Hospitals
85021	Clinics and other general medical services (Western)
85022	Clinics and other general medical services (Non-Western)
85023	Specialised medical services (including day surgical centres)
85024	Dental services
85091	Nursing and personal care facilities (including hospices)
85092	Medical laboratories
85093	Radiology services
85094	Medical evacuation/travel medicine services
85095	Home healthcare services
85099	Other medical activities nec
86011	Homes for the elderly
86019	Other social activities with accommodation (eg children's homes)
86021	Child care services for pre-school children
86022	Child care services for school-going children (eg before- and after-school care centres, student care centres)
86023	Social services for children and youths (eg youth outreach services)
86024	Social services for families (eg family service centres)
86025	Social services for the elderly (eg befriender services, meal services, drop-in centres)
86026	Social services for persons with disabilities (eg day care centres for persons with disabilities, rehabilitation services)
86027	Job training and vocational rehabilitation services
86029	Social activities without accommodation nec
86031	Community centres/clubs (including People's Association) and community development councils
86032	Residents' committees and residential associations (including citizens' consultative committees)
86039	Community activities nec

APPENDIX II

LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
	<b>Arts, Entertainment &amp; Recreation</b>
90101	Theatrical producers except motion picture
90102	Theatres and concert halls
90103	Operas, wayang and puppet shows
90104	Orchestras and dance bands
90109	Dramatic arts, music and other arts activities nec (eg scenery, lighting and other equipment services)
90211	Museums
90212	Art galleries
90219	Museums activities and preservation of historical sites and buildings nec
90220	Botanical and zoological gardens and nature reserves activities
90291	Cultural villages
90299	Other cultural activities nec
90301	Country and golf clubs
90302	Sports clubs/associations except country and golf clubs
90303	Martial arts and pugilistic arts institutions
90304	Fitness centres and gymnasiums
90309	Sports activities nec (including bowling alleys, tennis centres, billiard halls, football stadia)
90901	Amusement parks/centres
90902	Cabarets, night clubs, discotheques and karaoke lounges
90903	Recreation clubs/associations except country and golf clubs
90904	Horse-racing and other betting activities
90909	Other amusement and recreation activities nec (including recreation parks/beaches and recreational fishing)
	<b>Personal, Household &amp; Other Services Activities</b>
91110	Activities of business and employers' organisations
91120	Activities of professional organisations (eg medical associations, The Law Society of Singapore, The Institute of Certified Public Accountants of Singapore)
91200	Activities of trade unions
91911	Churches
91912	Mosques
91913	Buddhist/Taoist temples
91914	Hindu temples
91919	Activities of religious organisations nec
91991	Clan associations (huay kuans)

## LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
91992	Clubs and societies (including scouts/girl guides associations, book clubs and photo, music, art and craft clubs)
91993	Students' bodies and related associations (eg Parent-Teacher associations, Old Boys' associations)
91999	Activities of other membership organisations nec
92101	Repair and maintenance of car batteries and tyres
92102	Car washing and related services
92103	Vehicle inspection and valuation services
92109	Repair and maintenance of motor vehicles nec
92201	Repair and maintenance of computer hardware, data processing equipment and computer peripherals
92202	Repair and maintenance of office machinery and equipment (eg accounting and duplicating machines, calculators and typewriters)
92301	Repair of bicycles and tricycles
92302	Repair of footwear and leather goods
92303	Repair of watches and clocks
92304	Repair of jewellery
92305	Repair of audio and video equipment (eg television sets, radios, tape recorders and players)
92306	Repair of domestic electrical/electronic appliances except audio and video equipment
92307	Repair and restoration of cabinets, furniture, upholstery, window shades and other fixtures
92309	Repair of personal and household goods nec (eg cameras, musical instruments)
93011	Laundry and dry cleaning services except coin laundries
93012	Coin laundries
93019	Washing and (dry-) cleaning of textile and fur products nec
93021	Men's hairdressing shops
93022	Ladies' hairdressing shops (including unisex salons)
93023	Beauty salons and spas (including slimming centres)
93024	Manicure and pedicure services
93029	Hairdressing and other beauty treatment nec
93030	Funeral and related activities (including embalming, cremating and cemetery services, upkeep of cemeteries)
93040	Wedding and related activities (including bridal studios and wedding planners)
93091	Friendship, match-making and dating services
93092	Social escort services
93093	Massage parlours and foot reflexology (including traditional therapy)
93094	Astrology, palmistry and other fortune telling services
93095	Training of pets and animals

## APPENDIX II

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### LIST OF ACTIVITIES IN THE SERVICES SECTOR, 2007

SSIC 2005	Industry
93096	Care services for pets and animals
93099	Other service activities nec

## PROJECT TEAM

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Director	Mr Ong Lai Heng	
Deputy Director	Dr Andy Chiang Kok Leong	
Senior Assistant Directors	Miss Lee Su Jun Ms Cui Hui Min	
Statisticians	Miss Yew Bee Kuan Miss Tay Boon Shang	
Managers	Mdm Tan Leh Tin Mrs Tay-Loo Chia Min Miss See Toh Lai Cheng Miss Ho Yoon Fong Ms Adeline Chia Ms Rowena Ng	
Deputy Managers	Mr Lew E-Leong Miss Jung Hwi Leng Mrs Lee Wai Ching Ms Tan Hui Leng, Amy	
Assistant Manager	Mr Yeo Eng Kiat	
Management Support Officer	Mr Ghazali Bin Mohamed	
Corporate Support Officers	Mdm Latifah Jamir Mrs Ellice Tan Mrs Tham-Choo Pauline Mr Foo Lai Tien, Samuel Mr Chew Thian Beng Mr Tan Eng Beng, George Mr Soh Choon Pin Miss Lee Eng Khim Mdm Masturah Bte Mohd Miss Yew Poh Yok, June Mr Juhari Bin Othman Mrs Ng Peck Hoon	Mrs Ong Lay Hwa Mdm Wong Wai Leng, Janet Mrs Mariama Murugayya Miss Yee Yeng Chee Mrs Toh-Ching Swee Chen Mr Agos Sahbali Kasim Ms Chan Peck Har Mdm Hong Siew Ching Mrs Kok Marn Fah Mdm Faridah Bte Ahmad Mrs Tan Bee Lian Mrs See Bwe Keaw, Esther Mdm Lee Bee Hong

**Enquiries**

Please direct enquiries on this publication to:

**Business Statistics Division**  
Singapore Department of Statistics  
Tel: 6835-8907