

Objective

The data for Singapore Services Sector provides information on the services sector for studying the structure and performance of various activities in the sector. The data are also used for the compilation of national accounts, input-output tables and other related studies. In addition, the results are used by policy makers, economic planners, academicians, the business community and other interested users in their work.

Scope and Coverage

The data covers establishments engaged in Wholesale Trade, Retail Trade, Transportation & Storage, Accommodation & Food Services, Information & Communications Services, Real Estate, Professional and Administrative & Support Services and Recreation, Community & Personal Services. Establishments engaged in Finance & Insurance Services and Public Administration Activities are excluded. Individual self-employed persons who are not registered with the Accounting & Corporate Regulatory Authority (ACRA), such as taxi drivers, hawkers and stall-holders, independent artistes are also excluded.

Data Collection

The data is gathered through a combination of survey and administrative data sources.

For reference year 2022, about 19,800 establishments were surveyed where the primary mode of data collection was internet submission. The survey was conducted under the Statistics Act (Chapter 317). At the close of the survey, some 1,100 establishments were excluded from the compilation. Reasons for exclusion include firms that had ceased, or were dormant, untraceable, not in operation yet or engaged in activities outside the scope of the survey.

Data for more than 78,000 establishments were derived using administrative data, where available.

Sample Selection

The sampling frame is based on the Department's establishment database, which is updated regularly using information obtained from administrative and survey sources.

The sampling method for the survey was based on stratified random sampling. All establishments in the sampling frame were first stratified by activity and within each activity, establishments were stratified by operating revenue into three size strata (large, medium and small). All establishments in the large size stratum were selected with certainty whereas the firms in the medium and small size strata were selected using simple random sampling without replacement. The Lavallée and Hidioglou method was used to determine the size stratum boundaries and sample sizes that minimise the total sample size required to achieve the target level of precision of estimation.

Data Processing

All data were computer-edited for code validity, completeness and consistency to detect errors and inconsistencies. The erroneous data were amended and re-processed. Tabulation was carried out only after all records had passed the computer editing.

Estimation Method

Stratified (Horvitz-Thompson) estimator was used to estimate the population totals. For non-response cases, imputation was performed.

With the incorporation of more administrative data and updated survey returns, the estimated principal statistics for previous years have been correspondingly updated.

Year of Reference

The reference period is the calendar year. However, for establishments whose accounting year differed from the calendar year, they were asked to report according to the accounting or financial year covering the major part of the calendar year.

Type of Business Activity

Type of business activity refers to the principal activity undertaken by the establishment. The principal activity is defined as the one in which the establishment devotes most of its resources or from which it derives most of its income. The classification of the principal activity of the establishment is based on the "Singapore Standard Industrial Classification, 2020".

DEFINITION OF TERMS

Depreciation	Refers to the value, at current replacement cost, of reproducible fixed assets such as buildings, plants and machinery used during a period of time as a result of normal wear and tear, foreseen obsolescence and the normal rate of accidental damage.
Establishment	Defined as a business or organisation unit engaged in one activity and operating in a single location. Thus, for a multi-activity firm or organisation, units engaged in separate activities in the same location constitute distinct establishments. Similarly, each branch of a multi-branch organisation at a different location is conceptually a different establishment.
Operating Expenditure	Refers to all expenditure incurred by the establishment in its business, with adjustment for changes in inventory. It includes remuneration, purchases, indirect taxes, work given out, rental and maintenance of machinery and equipment, legal, accounting and other professional services, rental and maintenance of premises, depreciation, transport and travelling, utilities, advertisement, entertainment, stationery and printing, postage and tele-communications, fuel, freight charges and other expenses that are connected with the establishment's operation.
Operating Revenue	Refers to income earned from business operations, i.e. income from services rendered, sale of goods, commission fees and rental of premises, machinery and equipment.
Operating Surplus	Refers to the amount of operating revenue less operating expenditure plus depreciation of fixed assets. Operating surplus, however, only refers to depreciation of fixed assets for non-profit organisations (i.e. entities which cannot distribute any surplus made to their shareholders) which mainly rely on funds (such as grants and donations) other than revenue from sales of goods and services rendered to cover their operating expenditure.
Profitability Ratio	Defined as the ratio of operating surplus to operating revenue. It shows the proportion of operating revenue that is converted to profits.

Remuneration	<p>Includes three components, namely, wages and salaries, employers' contribution to Central Provident Fund (CPF)/pension funds and other benefits.</p> <p><i>(i) Wages and Salaries</i></p> <p>Refers to gross emoluments paid to employees during the reference year, inclusive of commissions, bonuses, overtime pay and allowances before deduction of employees' contribution to CPF or any other deduction. For proprietors or partners, the item refers to amount paid to or withdrawn by them during the year. However, this amount is not included in the analysis and tables of the report.</p> <p><i>(ii) Employers' Contribution to CPF/Pension Funds</i></p> <p>Refers to the net amount contributed by employers towards their employees' CPF/pension funds. It does not include the amount paid to retired employees under company pension scheme.</p> <p><i>(iii) Other Benefits</i></p> <p>Comprises medical benefits, cost of food, accommodation and other benefits in kind provided by employers. Allowances given to unpaid family workers are also included here.</p> <p><i>(iv) Directors' Fee</i></p> <p>Refers only to the amount paid to directors for attending board of directors' meetings. It does not include the fees paid to directors who are actively engaged in running the establishment.</p>
Operating Revenue Per Square Metre	<p>Defined as operating revenue divided by total floor area (in square metres). Floor area includes selling space, office space and storage space at the premise, but excludes those rented out, open spaces, open car parks, staff accommodation and unoccupied premises. Space occupied by concessionaires is also included for department stores and supermarkets.</p>
Value Added	<p>Comprises the value of operating surplus, remuneration and taxes (less subsidies) on production.</p>

Sampling Errors

Concept

Sampling errors arise when a sample survey is conducted instead of doing a complete enumeration of the entire population. The sampling error of an estimate refers to the difference between the estimated value obtained from a sample and its population value or true value if a census were to be conducted. Such errors are controlled through efficient probability sampling designs.

Measures of Sampling Errors

The sampling error for a sample estimate can be measured by its standard error (SE) which, for a probability sample, can be estimated from the sample results. The standard error also provides the basis for the computation of confidence interval of an estimate, which is the estimated range that would contain the true population value of a parameter at a specified level of confidence.

Another measure is the relative standard error (RSE), which can be expressed as:

$$RSE = 100 * SE / T$$

where

RSE is the relative standard error of T in percentage term

SE is the standard error of T

T is the estimate of the population value

The smaller the RSE, the more precise is the estimate.

Standard Errors of Key Indicators

The standard errors of operating revenue by broad industry group for the Annual Industry Survey 2022 are provided in Table 1.

The relative standard error of operating revenue for the Services Sector was 0.65 per cent for the Annual Industry Survey 2022. At industry-group level, the values were between 0.25 per cent to 2.82 per cent. Among the industry groups, the operating revenue estimate was the most precise for Information & Communications (relative standard error was the lowest at 0.25 per cent). For Information & Communications, the range of the operating revenue estimate at 95% confidence level of \$189 billion to \$191 billion meant that there would be a 95% chance that this interval contained the true value of the industry group's operating revenue.

Table 1 Standard Errors of Operating Revenue by Industry, 2022

Industry	Grossed-up Sample Estimate (\$ Mil)	Standard Error of Estimate (Grossed-up) (\$ Mil)	Relative Standard Error of Estimate (%)	Range of Estimate at 95% Confidence Level	
				Lower (\$ Mil)	Upper (\$ Mil)
TOTAL	5,420,154	35,230	0.65	5,351,104	5,489,204
Wholesale Trade	4,640,034	34,236	0.74	4,572,932	4,707,137
Retail Trade	51,160	915	1.79	49,367	52,954
Transportation & Storage	316,490	6,977	2.20	302,815	330,165
Accommodation & Food Services	17,657	308	1.74	17,053	18,261
Information & Communications	189,942	480	0.25	189,001	190,882
Real Estate, Professional and Administrative & Support Services	154,572	4,355	2.82	146,037	163,108
Recreation, Community & Personal Services	50,298	471	0.94	49,375	51,221

Non-sampling Errors

Non-sampling errors arise from non-response errors and errors in the collection, recording and processing of data (e.g. inaccuracies in reporting by respondents, errors in the recording and coding of data). Such errors can be controlled by the careful design of questionnaires, close supervision of data collection, and consistency checks during data processing, editing and verification.

In the Annual Industry Survey 2022, the following measures were taken to minimise non-sampling errors:

- (i) careful design of questionnaires;
- (ii) careful planning and implementation of operational procedures in data collection, processing and tabulation;
- (iii) standard procedures to follow up with respondents on the outstanding returns; and
- (iv) standardisation of concepts and definitions.

ANNEX - COVERAGE OF SERVICES SECTOR

WHOLESALE TRADE

Segment	SSIC 2020	Description
Agricultural Materials	46211	Wholesale of cut flowers and plants
	46212	Wholesale of aquarium fishes (including food and accessories)
	46213	Wholesale of pet birds and animals (including food and accessories)
	46219	Wholesale of agricultural raw materials and live animals n.e.c. (excluding tropical produce)
	46221	Wholesale of rubber (including rubber brokers)
	46222	Wholesale of pepper and other spices
	46223	Wholesale of coffee, cocoa and tea
	46224	Wholesale of coconut
	46225	Wholesale of palm oil
	46229	Wholesale of tropical produce n.e.c.
	46301	Wholesale of fruits and vegetables (including fresh and frozen)
	46302	Wholesale of livestock, meat, poultry, eggs and seafood (including fresh and frozen)
	46303	Wholesale of a general line (wide range) of groceries (e.g. cereals, sugar, edible oils, sauces and dairy products)
	46304	Wholesale of confectionery and bakery products
	46305	Wholesale of ice-cream
	46306	Wholesale of health supplements
46307	Wholesale of liquor, soft drinks and beverages	
46308	Wholesale of tobacco products	
46309	Wholesale of food, beverages and tobacco n.e.c. (including dried or canned)	
Household Goods	46411	Wholesale of textiles and leathers
	46412	Wholesale of adults' clothing
	46413	Wholesale of children and infants' clothing (including products and accessories for infants)
	46414	Wholesale of footwear
	46415	Wholesale of bags, luggage and travel accessories
	46416	Wholesale of sewing and clothing accessories (e.g. button, thread, lace, zip, belt, tie)
	46421	Wholesale of jewellery made from precious metals and stones
	46422	Wholesale of costume jewellery
	46423	Wholesale of watches and clocks
	46424	Wholesale of cosmetics and toiletries
	46429	Wholesale of personal effects n.e.c.
	46431	Wholesale of furniture (including mattresses, cushions)

Segment	SSIC 2020	Description
Household Goods (cont'd)	46432	Wholesale of furnishings (including curtains, carpets, wallpaper)
	46433	Wholesale of lighting and lighting accessories
	46434	Wholesale of crockery, cutlery and kitchen utensils
	46435	Wholesale of household electrical appliances and equipment (including household air-conditioners)
	46436	Wholesale of audio and video equipment except electrical and electronic components (e.g. radio and television sets, sound reproducing and recording equipment)
	46437	Wholesale of musical instruments and scores
	46439	Wholesale of furniture, home furnishings and other household equipment n.e.c.
	46441	Wholesale of sporting goods and equipment (including bicycles and healthcare equipment)
	46442	Wholesale of music and video recordings (e.g. DVDs, Blu-ray discs)
	46443	Wholesale of toys and games
	46444	Wholesale of computer games (including electronic games and video game consoles)
	46449	Wholesale of sporting and other recreational goods n.e.c.
	46451	Wholesale of antiques and works of art
	46452	Wholesale of handicrafts and gifts
	46453	Wholesale of artificial flowers and plants
	46459	Wholesale of handicrafts and fancy goods n.e.c.
	46461	Wholesale of medicinal and pharmaceutical products (Western)
	46462	Wholesale of medicine and herbs (other than Western)
	46471	Wholesale of paper and paper products
	46472	Wholesale of packaging materials
	46473	Wholesale of stationery
	46474	Wholesale of books and magazines
	46479	Wholesale of paper, paper and cellophane products and stationery n.e.c.
46491	Wholesale of optical equipment and supplies (excluding binoculars)	
46492	Wholesale of photographic equipment and supplies (including binoculars)	
46499	Wholesale of other household goods n.e.c.	

Segment	SSIC 2020	Description
Machinery & Equipment	46511	Wholesale of computer hardware and peripheral equipment (except cybersecurity related hardware and peripheral equipment)
	46512	Wholesale of computer software (except games and cybersecurity software)
	46513	Wholesale of computer accessories (e.g. memory cards, computer cables)
	46514	Wholesale of cybersecurity software, hardware and peripheral equipment
	46521	Wholesale of telecommunications equipment (excluding handphoned)
	46522	Wholesale of electronic components
	46523	Wholesale of handphoned, handphone peripheral equipment and other telecommunications equipment
	46530	Wholesale of agricultural machinery, equipment and supplies
	46541	Wholesale of industrial machinery and equipment (e.g. industrial crane)
	46542	Wholesale of construction equipment (e.g. concrete mixer)
	46543	Wholesale of lifts, escalators and industrial and office air-conditioning equipment
	46544	Wholesale of electrical and wiring accessories
	46549	Wholesale of industrial, construction and related machinery and equipment n.e.c.
	46591	Wholesale of office machines and equipment (including accessories)
	46592	Wholesale of medical, professional, scientific and precision equipment
	46593	Wholesale of commercial food service equipment (e.g. hotel kitchen equipment)
	46594	Wholesale of service establishment equipment and supplies (e.g. beauty salon equipment)
	46595	Wholesale of security and safety equipment
46599	Wholesale of other machinery and equipment n.e.c.	
Transport Equipment	46551	Wholesale of marine equipment and accessories (including marine navigational equipment and radar)
	46552	Wholesale of aircraft equipment and supplies (including aeronautical equipment)
	46559	Wholesale of transport equipment except motor vehicles and motorcycles n.e.c.
	46561	Wholesale of motor vehicles except motorcycles and scooters
	46562	Wholesale of motorcycles and scooters
	46563	Wholesale of parts and accessories for vehicles

Segment	SSIC 2020	Description
Fuels & Chemicals	46610	Wholesale of fuels and related products
	46641	Wholesale of basic industrial chemicals (except fertilisers)
	46642	Wholesale of chemical fertilisers
	46643	Wholesale of petrochemical products
	46649	Wholesale of chemicals and chemical products n.e.c.
General Merchandise	46900	Wholesale trade of a variety of goods without a dominant product
Others	46100	Wholesale on a fee or commission basis (excluding online marketplaces)
	46620	Wholesale of metals and metal ores (e.g. steel pipes) except general hardware
	46631	Wholesale of logs, sawn timber, plywood and related products
	46632	Wholesale of general hardware (e.g. locks, hinges)
	46633	Wholesale of structural clay and concrete products (e.g. mosaic tiles, bricks)
	46634	Wholesale of paints (including varnishes and supplies)
	46635	Wholesale of glass
	46639	Wholesale of construction materials, hardware, plumbing and heating equipment and supplies n.e.c. (e.g. cement, sand)
	46651	Wholesale of scrap, junk and waste dealers
	46659	Wholesale of other intermediate products, waste and scrap n.e.c.
	46661	Ship chandlers
46662	Ship bunkering	

RETAIL TRADE

Segment	SSIC 2020	Description
General Merchandise	47101	Supermarkets and Hypermarkets
	47102	Mini-marts, convenience stores and provision shops
	47103	Department stores
	47109	Retail sale in other non-specialised stores n.e.c.
Transport Equipment	47311	Retail sale of motor vehicles except motorcycles and scooters
	47312	Retail sale of motorcycles and scooters
	47313	Retail sale of tyres and batteries
	47314	Retail sale of spare parts and accessories for motor vehicles
	47320	Retail sale of automotive fuel (e.g. petrol kiosks, CNG refilling stations)

Segment	SSIC 2020	Description
Personal Goods	47610	Retail sale of books, newspapers and stationery (including newsvendors)
	47620	Retail sale of music and video recordings (e.g. DVDs, Blu-ray discs)
	47630	Retail sale of sports apparel and equipment (including bicycles, boats and healthcare equipment)
	47640	Retail sale of games and toys
	47711	Retail sale of clothing for adults
	47712	Retail sale of children and infants' clothing (including products and accessories for infants)
	47713	Retail sale of footwear
	47714	Retail sale of bags, luggage and travel accessories
	47715	Retail sale of sewing and clothing accessories (e.g. button, thread, lace, zip, belt, tie)
	47719	Retail sale of clothing, footwear and leather articles n.e.c.
	47721	Retail sale of cosmetics and toiletries (including skin care products)
	47722	Pharmacies and drug stores (Western)
	47723	Chinese medicine shops
	47729	Retail sale of pharmaceutical and medical goods n.e.c.
	47731	Retail sale of jewellery made from precious metals and stones
	47732	Retail sale of costume jewellery
	47733	Retail sale of watches and clocks
	47739	Retail sale of personal effects n.e.c.
	47751	Retail sale of spectacles and other optical goods
47752	Retail sale of cameras and other photographic goods	
47759	Retail sale of optical and photographic goods n.e.c.	
Household Equipment	47411	Retail sale of handphones and peripheral equipment
	47412	Retail sale of computer hardware (including handheld computers) and peripheral equipment, and computer software (except games and cybersecurity hardware and software)
	47413	Retail sale of computer games (including electronic games and video game consoles)
	47414	Retail sale of computer and office equipment consumables (e.g. printer cartridges)
	47415	Retail sale of cybersecurity software, hardware and peripheral equipment
	47420	Retail sale of audio and video equipment (e.g. radio and television sets, sound reproducing and recording equipment)
	47510	Retail sale of textiles
	47531	Retail sale of furniture (including mattresses, cushions)
	47532	Retail sale of furnishings (e.g. curtains, carpets, pillow cases)

Segment	SSIC 2020	Description
Household Equipment (cont'd)	47533	Retail sale of lighting and lighting accessories
	47534	Retail sale of crockery, cutlery and kitchen utensils
	47535	Retail sale of household electrical appliances and equipment (e.g. vacuum cleaners, washing machines, refrigerators)
	47536	Retail sale of musical instruments and scores
	47537	Retail sale of security and safety equipment
	47539	Retail sale of electrical household appliances, furniture, lighting equipment and other household articles n.e.c.
Others	47211	Retail sale of fruits and vegetables
	47212	Retail sale of meat, poultry, eggs and seafood
	47213	Retail sale of confectionery and bakery products (not manufactured on site)
	47214	Retail sale of health supplements
	47219	Retail sale of food n.e.c.
	47220	Retail sale of beverages
	47230	Retail sale of tobacco products
	47521	Retail sale of paints
	47522	Retail sale of hardware (e.g. chains, changkols, axes)
	47529	Retail sale of hardware, paint and glass n.e.c. (e.g. wood, glass, sanitary ware, Do-It-Yourself materials)
	47741	Retail sale of antiques and works of art
	47742	Retail sale of handicrafts, collectibles and gifts
	47743	Retail sale of cut flowers (including wreaths)
	47744	Retail sale of artificial flowers and plants
	47745	Retail sale of aquarium fishes (including food and accessories)
	47746	Retail sale of pet birds and animals (including food and accessories)
	47749	Retail sale of handicrafts and fancy goods, flowers, plants and pet animals n.e.c.
	47761	Retail sale of joss paper and other ceremonial products
	47762	Retail sale of liquefied petroleum gas (LPG)
	47769	Retail sale of specific commodities n.e.c.
47770	Retail sale of second-hand goods in stores	

TRANSPORTATION & STORAGE

Segment	SSIC 2020	Description
Land Transport	49101	Railroad services
	49102	Mass rapid transit systems (including light rail)
	49211	Public bus services (scheduled services)
	49212	Chartered bus services (including school buses)
	49213	Inter-country bus services

Segment	SSIC 2020	Description
Land Transport (cont'd)	49214	Street-hail and ride-hail service providers
	49215	Rental and leasing of cars with driver (excluding street-hail and ride-hail service providers)
	49220	Aerial cableways (including cable car services)
	49231	Freight transport by road
	49232	Moving services
	49233	Rental and leasing of freight land transport vehicle (e.g. lorries and trucks) with driver
	49300	Transport via pipelines
	52211	Carpark management and operation services
	52212	Motor vehicle towing services
	52219	Supporting services to land transport n.e.c.
Water Transport	50011	International cruise services
	50012	Other sight-seeing cruise services (e.g. harbour and river cruises)
	50013	Passenger ferry services
	50014	Chartering of ships and boats with crew (passenger)
	50021	Shipping companies, including chartering of ships and boats with crew (freight)
	50022	Operators and charterers of barges, tugboats and bumboats (freight)
	50023	Branches of foreign shipping lines
	52221	Representative offices of foreign shipping lines
	52222	Shipping agencies (freight)
	52223	Port operators
	52224	Lighterage services
	52225	Salvaging of distressed vessels and cargos
	52226	Ship management services
	52227	Ship brokering services
	52229	Supporting services to water transport n.e.c.
Air Transport	52251	Classification societies
	52252	Marine surveying services other than classification societies
	51001	Airlines (passenger)
	51002	Airlines (freight)
	51003	Branches of foreign airlines (passenger)
	51004	Branches of foreign airlines (freight)
	51005	Aircraft chartering with operator
	52231	Representative offices of foreign airlines
	52232	Airline agencies (freight)
	52233	Airport operation services
52234	Airport terminal services (e.g. ground service activities)	
52239	Supporting services to air transport n.e.c.	

Segment	SSIC 2020	Description
Warehousing & Storage	52101	General warehousing
	52102	Refrigerated warehousing and storage
	52103	Storage for dangerous goods
	52109	Specialised storage n.e.c. (e.g. wine warehousing, document storage and warehousing)
Other Transport	52241	Container depot services
	52242	Crane services for all industries except construction
	52243	Stevedoring services
	52291	Cargo surveying services
	52292	Freight transport arrangement
Postal & Courier	53100	National post activities (e.g. postal services)
	53200	Courier activities other than national post activities

ACCOMMODATION & FOOD SERVICES

Segment	SSIC 2020	Description
Accommodation	55101	Hotels
	55102	Chalets
	55103	Short term accommodation activities other than hotels and chalets
	55900	Hostels and dormitories for students, workers and other individuals
Restaurants	56111	Restaurants
Fast Food Outlets	56121	Fast food outlets
Food Caterers	56200	Food caterers
Cafes, Food Courts & Other Eating Places	56112	Cafes
	56122	Food courts, coffee shops and canteens (with mainly food and beverage income)
	56123	Food kiosks mainly for takeaway and delivery
	56130	Pubs

INFORMATION & COMMUNICATIONS

Segment	SSIC 2020	Description
Publishing	58110	Publishing of books, brochures, musical books and other publications
	58120	Publishing of directories and mailing lists (including financial databases)
	58131	Publishing of news
	58132	Publishing of journals, periodicals and magazines
	58190	Other publishing activities (excluding online marketplaces)
	58201	Publishing of games software/applications
	58202	Publishing of software/applications (non-games)
Motion Picture, Radio & TV	59111	Movie production
	59112	Production of advertisements, corporate videos and event videos
	59113	Production of dramas, variety shows and documentaries (including production of television programme)
	59114	Animation production
	59119	Movie, video, television and other programme production activities n.e.c.
	59120	Movie, video, television and other programme post-production activities (including remastering)
	59131	Movie distribution
	59132	Distribution of television programmes (e.g. dramas, variety shows and documentaries)
	59139	Movie, video, television and other programme distribution activities n.e.c.
	59140	Movie projection activities (including cinemas)
	59201	Sound recording production
	59202	Music publishing and distribution activities
	60100	Radio programme production and broadcasting
60200	Television programming and broadcasting (including cable, satellite, terrestrial television, internet and mobile)	
Telecommunications	61011	Wired telecommunications network operation (including fixed-line, fibre optics, local/international PSTN and leased circuits)
	61012	Mobile cellular and other wireless telecommunications network operation
	61013	Satellite telecommunications network operation
	61091	Telecommunications resellers/third party telecommunications providers (including value-added network operators)
	61092	Internet access providers, include ISPs
	61099	Other telecommunications activities n.e.c. (e.g. provision of VoIP (Voice over Internet Protocol services))

Segment	SSIC 2020	Description
Computer Programming & Consultancy	62011	Development of software and applications (except games and cybersecurity)
	62012	Development of computer games
	62013	Development of software for cybersecurity
	62021	Information technology consultancy (except cybersecurity)
	62022	Information technology cybersecurity consultancy
	62023	Computer facilities management activities
	62090	Other information technology and computer service activities (e.g. disaster recovery services)
Information Services & Online Marketplaces	63111	Data centres
	63112	Hosting services by non-data centres
	63119	Data analytics, processing and related activities n.e.c.
	63120	Internet search engines
	63201	Online marketplaces for goods (including food)
	63202	Online marketplaces for health services
	63203	Online marketplaces for education services
	63204	Online marketplaces for travel services
	63205	Online marketplaces for real estate services
	63209	Online marketplaces for services n.e.c.
	63901	News agency activities
63909	Other information service activities n.e.c.	

REAL ESTATE, PROFESSIONAL AND ADMINISTRATIVE & SUPPORT SERVICES

Segment	SSIC 2020	Description
Real Estate	68101	Real estate developers
	68102	Operating of serviced apartments
	68103	Letting of self-owned or leased real estate property except food courts, coffee shops and canteens (e.g. office/exhibition space, shopping mall, self-storage facilities)
	68104	Letting and operating of self-owned or leased food courts, coffee shops and canteens (with mainly rental income)
	68105	Collective portfolio investment funds with rental income
	68106	Management of self-owned strata titled property (i.e. Management Corporation Strata Title)
	68201	Real estate agencies and valuation services
	68202	Town councils
	68203	Residential (other than town councils), commercial and industrial real estate management
	68209	Real estate activities on a fee or commission basis n.e.c. (excluding online marketplaces)

Segment	SSIC 2020	Description
Legal Activities	69101	Legal activities (excluding online marketplaces)
	69102	Arbitration and mediation services (excluding online marketplaces)
Accounting, Book-Keeping And Auditing Activities; Tax Consultancy	69201	Accounting and auditing services (excluding online marketplaces)
	69202	Book-keeping services (excluding online marketplaces)
Activities Of Head Offices; Centralised Administrative Offices And Business Representative Offices	70101	Activities of head and regional head offices; Centralised administrative offices and subsidiary management offices
	70102	Business representative offices
Management Consultancy Activities	70201	Management consultancy services
	70202	Management consultancy services for healthcare organisations
	70203	Management consultancy services for hotels
	70204	Human resource consultancy services
	70205	Public relations, marketing and brand consultancy services
	70206	Port, shipping and maritime-related consultancy services
	70209	Management consultancy services n.e.c.
Architectural And Engineering Activities; Technical Testing And Analysis	71111	Architectural services
	71112	Landscape design and landscape architecture
	71113	Quantity surveying services
	71114	Land surveying services
	71119	Other surveying services n.e.c. (e.g. geophysical, geologic, seismic, hydrographic surveying services)
	71121	General building engineering design and consultancy services
	71122	Process and industrial plant engineering design and consultancy services
	71123	Engineering design and consultancy services in energy management and clean energy systems
	71124	Environmental engineering design and consultancy services (except clean energy)
	71125	Infrastructure engineering design and consultancy services
	71126	Engineering design and consultancy services supporting mining, oil and gas extraction and offshore exploration activities
	71129	Engineering design and consultancy activities n.e.c.
71200	Technical testing and analysis services (including certification of products and services)	

Segment	SSIC 2020	Description
Scientific Research And Development	72101	Research and experimental development on biotechnology (excluding medical science)
	72102	Research and experimental development on electronics (excluding medical science)
	72103	Research and experimental development on chemicals (excluding medical science)
	72104	Research and experimental development on engineering
	72105	Research and experimental development on environment and clean technologies (excluding biotechnology)
	72106	Research and experimental development on medical science
	72109	Research and experimental development on natural sciences n.e.c.
Advertising And Market Research	72200	Research and experimental development on social sciences and humanities
	73100	Advertising activities
Other Professional, Scientific And Technical Activities	73200	Market research and public opinion polling
	74111	Electronics-related industrial design services
	74112	Transport-related industrial design services
	74113	Furniture design services
	74119	Industrial design activities n.e.c.
	74191	Interior design services
	74192	Art and graphic design services
	74193	Fashion (including accessories) design services
	74194	Exhibition stand design services
	74199	Other specialised design activities n.e.c.
	74200	Photographic activities
	74901	Translation services
	74902	Brokerage and consultancy services of intellectual property assets
	74903	Agrotechnology consultancy services
	74904	Carbon consultancy services
	74905	Agents for artistes, athletes, models and other performers
74909	Other professional, scientific and technical activities n.e.c.	
Veterinary Activities	75000	Veterinary activities
Rental And Leasing Activities	77101	Renting and leasing of private cars without driver (excluding online marketplaces)
	77102	Renting and leasing of bicycles and inline/roller skates
	77109	Renting and leasing of land transport equipment (except cars) without driver n.e.c. (excluding online marketplaces)
	77210	Renting and leasing of recreational and sports goods
	77220	Renting of VCDs and DVDs

Segment	SSIC 2020	Description
Rental And Leasing Activities (cont'd)	77291	Renting and leasing of furniture, utensils and electronic equipment for household use
	77292	Renting of attire (e.g. costumes)
	77299	Renting and leasing of other personal and household goods n.e.c. (excluding online marketplaces)
	77310	Renting of water transport equipment without operator (e.g. commercial boats and ships without operator)
	77320	Renting of air transport equipment without operator (e.g. airplanes without operator)
	77330	Renting of construction and civil engineering machinery and equipment
	77341	Renting of computers and peripheral equipment
	77342	Renting of office machinery and equipment
	77391	Renting and leasing of professional radio and television sets and sound reproducing and recording equipment
	77392	Renting of industrial machinery and equipment
	77399	Renting of other machinery, equipment and tangible goods n.e.c. (excluding online marketplaces)
	77400	Leasing of non-financial intangible assets (e.g. patents, trade marks, brand names etc)
Employment Activities	78101	IT manpower contracting services
	78102	Manpower contracting services (excluding IT manpower)
	78103	Domestic worker employment placement agencies (excluding online marketplaces)
	78104	Employment agencies (excluding domestic worker employment placement agencies and online marketplaces)
	78300	Management of human resource functions
Travel Agencies, Tour Operators And Timesharing Service Activities	79101	Travel agencies and tour operators (mainly inbound)
	79102	Travel agencies and tour operators (mainly outbound)
	79200	Timesharing service activities
Security And Investigation Activities	80100	Private security activities
	80200	Detective and investigation activities
Cleaning And Landscape Maintenance Activities	81211	General cleaning services (including cleaning of public areas, offices and factories) except household cleaning and online marketplaces
	81212	Domestic/Household cleaning services (excluding online marketplaces)
	81291	Pest control services not in connection with agriculture
	81292	Cleaning of swimming pools, spas and fountains

Segment	SSIC 2020	Description
Cleaning And Landscape Maintenance Activities (cont'd)	81299	Other cleaning services n.e.c. (excluding online marketplaces)
	81300	Landscape planting, care and maintenance service activities (e.g. garden installation and maintenance, grass cutting, tree felling, pruning)
Office Administrative, Office Support And Other Business Support Activities	82110	Office administrative services on a fee or contract basis (e.g. billing and record keeping)
	82191	Stenographic and secretarial services
	82192	Duplicating and photo-copying services
	82199	Other specialised office support activities n.e.c.
	82200	Call centres
	82301	Exhibition organisers
	82302	Convention/Conference organisers
	82303	Event/Concert organisers
	82304	Exhibition stand contractors
	82911	Debt collection services
	82912	Credit rating agencies
	82920	Packaging activities
	82991	Activities of auction houses
82999	Other business support service activities (e.g. administration of loyalty programmes)	

RECREATION, COMMUNITY & PERSONAL SERVICES

Segment	SSIC 2020	Description
Education	85101	Nurseries and kindergartens
	85102	Primary schools
	85211	Secondary schools including combined primary and secondary schools
	85212	Junior colleges and centralised pre-university institutes (post-secondary non-tertiary) including combined secondary schools and post-secondary non-tertiary schools
	85213	Commercial schools offering general secondary and post-secondary non-tertiary education programmes
	85220	Technical and vocational secondary and post-secondary non-tertiary education
	85230	International and foreign system schools
	85240	Schools for special needs
	85250	Specialised education schools
	85301	Polytechnics
	85302	Universities
	85303	Teachers' training institute
	85304	Commercial schools offering higher education programmes

Segment	SSIC 2020	Description
Education (cont'd)	85401	Training courses for construction, real estate, security and investigation services, cleaning, landscaping, waste management and pest management
	85402	Training courses for healthcare, education, community and social services
	85403	Training courses for food and beverage, retail and accommodation, tour operators, travel agencies & travel-related reservation services
	85404	Training courses for manufacturing
	85405	Training courses for information and communications, finance and professional services
	85406	Training courses for wholesale trade, logistics and transport
	85407	Training courses for sports and games
	85408	Training courses for music, dancing, art, speech and drama
	85409	Training courses n.e.c.
	85501	Student recruitment agencies
	85502	Examination and accreditation agencies for education services
	85509	Educational support services n.e.c. (excluding online marketplaces)
Health & Social Services	86101	Acute hospitals
	86102	Community hospitals
	86109	Other hospitals n.e.c. (e.g. psychiatric hospital)
	86201	Clinics and other general medical services (Western)
	86203	Specialised medical services (including day surgical centres)
	86202	Clinics and other general medical services (Non-Western)
	86204	Dental services
	86901	Medical laboratories (e.g. blood analysis laboratories)
	86902	Medical diagnostic imaging centres (e.g. X-ray services)
	86903	Ambulance and medical evacuation services
	86904	Home healthcare services
	86905	Dialysis services
	86909	Other health services n.e.c. (e.g. physiotherapy, chiropractic, speech therapy)
	87010	Nursing and personal care facilities (including nursing homes and hospices)
	87021	Residential care services for the elderly (e.g. home for the aged)
	87022	Residential care services for children (e.g. children's homes, orphanages)
	87029	Other residential care services n.e.c.
88101	Social services for the elderly (e.g. befriender services, meal services, drop-in centres)	
88102	Social services for persons with disabilities (e.g. day activity centres for people with disabilities)	

Segment	SSIC 2020	Description
Health & Social Services (cont'd)	88911	Child care services for pre-school children (including infant care services)
	88912	Child/Student care services for school-going children (e.g. before and after-school care centres, student care centres)
	88913	Social services for children and youths (e.g. youth outreach services, adoption services)
	88919	Social services without accommodation for children, youth and families n.e.c.
	88920	Community development councils and grassroots organisations
	88991	Job training and vocational rehabilitation services
	88992	Charitable and other supporting activities aimed at humanitarian work
	88999	Other social services without accommodation n.e.c.
Arts, Entertainment and Recreation	90001	Production of live stage presentations
	90002	Performing arts venue operation
	90003	Orchestras, musical bands, choirs and dance groups
	90009	Dramatic arts, music and other arts production-related activities n.e.c. (e.g. stage, lighting and sound services)
	91010	Libraries and archives activities
	91021	Museums
	91029	Preservation of historical sites, buildings, artefacts and paintings, cultural villages and other related activities n.e.c.
	91030	Botanical and zoological gardens and nature reserves activities
	92001	Horse-racing and other betting activities
	92002	Casinos
	93111	Fitness centres and gymnasiums
	93119	Operation of sports facilities n.e.c. (e.g. bowling alleys, tennis centres, billiard halls, football stadium)
	93120	Activities of sports clubs/associations and related activities
	93201	Amusement theme parks
	93202	Game arcade, online game aggregator, LAN game operators and gaming centres
	93203	Night clubs, discotheques, dance clubs and karaoke lounges
	93204	Recreation clubs (including country clubs)
93209	Other amusement and recreation activities n.e.c. (including recreation parks/beaches and recreational fishing)	

Segment	SSIC 2020	Description
Other Recreation, Community & Personal Services	94110	Activities of business and employers' membership organisations
	94120	Activities of professional membership organisations (e.g. medical associations, law societies, accountancy bodies)
	94200	Activities of trade unions
	94911	Churches
	94912	Mosques
	94913	Buddhist/Taoist temples
	94914	Hindu/Sikh temples
	94919	Activities of religious organisations n.e.c.
	94991	Philanthropic trusts, foundations and related activities
	94992	Ethnic associations (including clan associations, huay kuans)
	94993	Associations for hobbies, recreational, cultural and extra-curricular activities (e.g. scouts/girl guides association, book clubs and photo, music, art and craft clubs)
	94994	Student/Alumni bodies and related associations (e.g. parent-teacher associations, old boys' associations)
	94995	Organisations for the protection of the environment and animals
	94999	Activities of other membership organisations n.e.c.
	95110	Repair and maintenance of computer hardware, data processing equipment and computer peripherals
	95120	Repair of communications equipment (e.g. mobile phones and fax machines)
	95210	Repair of audio and video equipment (e.g. television sets, speakers and DVD players)
	95220	Repair of domestic electrical/electronic appliances except audio and video equipment (e.g. refrigerators, washing machines and room air-conditioners)
	95230	Repair of footwear and leather goods
	95240	Repair and restoration of cabinets, furniture, upholstery, window shades and other fixtures
	95291	Repair of bicycles and tricycles
	95292	Repair of watches and clocks
	95293	Repair of jewellery
	95299	Repair of other personal and household goods n.e.c. (excluding online marketplaces)
	95301	Repair and maintenance of motor vehicles (including installation of parts & accessories)
	95302	Car washing and related services
	95303	Vehicle inspection and valuation services

Segment	SSIC 2020	Description
Other Recreation, Community & Personal Services (cont'd)	96011	Laundry and dry cleaning services except self-operated laundries
	96012	Self-operated laundries
	96021	Hairdressing salons/shops (including barber shops)
	96022	Beauty salons and spas (including slimming, skin care and hair care centres)
	96023	Manicure and pedicure services
	96024	Massage parlours and foot reflexology
	96029	Beauty and other personal care services n.e.c. (excluding online marketplaces)
	96030	Funeral and related activities (including embalming, cremating and cemetery services, upkeep of cemeteries)
	96040	Wedding and related activities (including bridal studios and wedding planners)
	96091	Friendship, match-making and dating services
	96092	Social escort services
	96093	Astrology, palmistry and other fortune telling services
	96094	Training of pets and animals
	96095	Care services for pets and animals
	96099	Other personal service activities n.e.c. (excluding online marketplaces)