

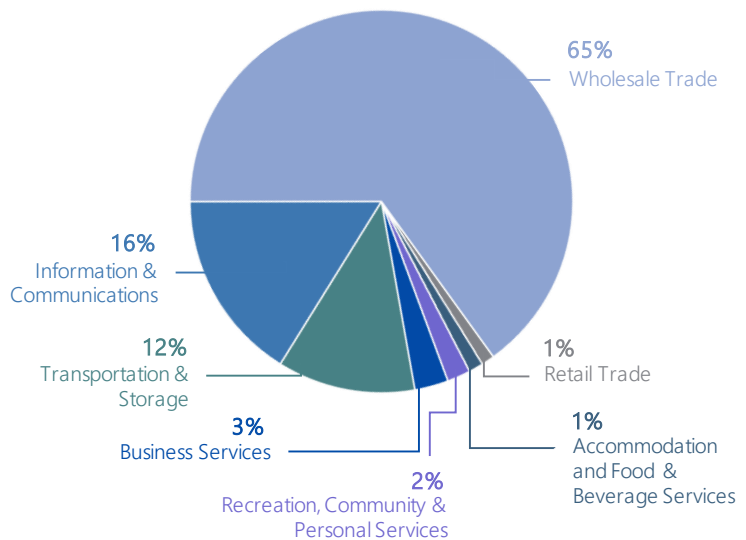


E-commerce Revenue of the Services Sector

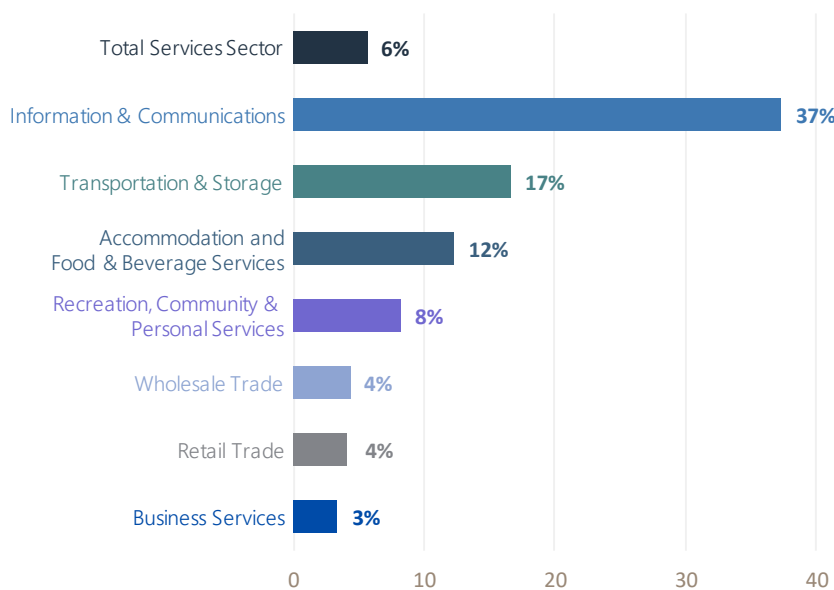
Share of E-commerce Revenue by Industry, 2017

In 2017, the e-commerce revenue¹ of the Services Sector² was \$175.3 billion, accounting for 6% of the total operating receipts.

Within the Services Sector, the Wholesale Trade, Information & Communications and Transportation & Storage industries contributed to over 90% of the e-commerce revenue.



Percentage Share of E-commerce Revenue to Operating Receipts, 2017



More than a third of the Information & Communications industry's operating receipts in 2017 was derived from e-commerce revenue, the largest share among the services industries.

¹ Refers to the revenue earned from the sale of goods and services whereby the company receives orders or agrees on the price and terms of sale via online means, e.g. through company's website, third-party websites, mobile applications, extranet or Electronic Data Interchange. Payment and delivery may or may not be made online. The scope excludes telephone calls, facsimile or emails.

² Excludes Financial & Insurance Services and Public Administration Activities.