

# Singapore Standard Occupational Classification 2020



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# SINGAPORE STANDARD OCCUPATIONAL CLASSIFICATION 2020 ISBN 978-981-14-5077-8

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## Preface

The Singapore Department of Statistics (DOS) develops national statistical standards and promotes their adoption and use in Singapore. The adoption and use of these standards in the collection, analysis and dissemination of statistics ensures consistency and comparability of data, facilitating relevant and meaningful analysis as well as data sharing.

The Singapore Standard Occupational Classification (SSOC) is the national standard for classifying occupations. The SSOC is used for censuses of population, household surveys and administrative databases. The SSOC adopts the basic framework and principles of the International Standard Classification of Occupations (ISCO) developed by the International Labour Office (ILO). It is reviewed and updated periodically to reflect developments in the labour market, particularly the emergence of new occupations as well as to align with changes in the international standard.

The SSOC 2020 is a significant update over the SSOC 2015 (Version 2018) edition. Obsolete codes have been removed, detailed definitions are included for all occupational level (five-digit) codes, the number of unique examples in the alphabetical index has increased significantly, and Singapore Skills Framework's job roles are linked to the SSOC codes.

The review of the SSOC was undertaken by a working group comprising representatives from many agencies, including the Singapore Department of Statistics, Central Provident Fund Board, Cyber Security Agency, Economic Development Board, Infocomm Media Development Authority, Institute of Technical Education, Ministry of Health, Ministry of Manpower, Public Service Division, SkillsFuture Singapore and Workforce Singapore. Inputs from other ministries and statutory boards have also been incorporated, where appropriate. I would like to thank all who have contributed to the review of the classification.

Wong Wee Kim Chief Statistician Singapore

March 2020

## **Our Vision**

National Statistical Service of Quality, Integrity and Expertise

## **Our Mission**

We Deliver Insightful Statistics and Trusted Statistical Services that Empower Decision Making

## **Our Guiding Principles**

Expertise	We adhere to professional ethics and develop statistical competency to produce quality statistics that comply with international concepts and best practices. We produce statistics that users need and trust.
Accessibility	We make our statistics readily available through user- friendly platforms.
Confidentiality	We protect the confidentiality of information collected by us.
Timeliness	We disseminate statistics at the earliest possible date while maintaining data quality.
Innovation	We constantly seek ways to improve our processes, leveraging on new technology where feasible, to deliver better products and services to users.
Collaboration	We engage users on data needs, data providers and respondents on supply of data, and undertake the role of national statistical coordination.
Effectiveness	We optimise resource utilisation, leveraging on administrative and alternative data sources to ease respondent burden.

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(These can be found on the <u>Statistics Singapore Website</u> in MS EXCEL or PDF format and may be updated periodically.)

# Part I: Introduction and Methodological Notes

#### 1. Introduction

1.1. The Singapore Standard Occupational Classification (SSOC) is designed for use in the collection of data (e.g. censuses, surveys, administrative records) that requires the classification of occupations. It is also used in the compilation, presentation and analysis of a wide range of statistics, including demographic, social and labour statistics. To ensure the continuing relevance of the SSOC, the classification is revised and updated regularly, taking into account recent developments in the workforce.

1.2. DOS led a multi-agency working group in the revision of the SSOC and consulted public agencies for their views on the classification. The deliberations and consultations ensure the SSOC would continue to meet the classification needs of users and producers of occupational data.

1.3. Similar to earlier versions of the SSOC, the SSOC 2020 adopts the basic framework of the International Labour Office's International Standard Classification of Occupations 2008 (ISCO-08) for international comparability, with appropriate modifications and updates to take into account changes in Singapore's employment landscape and users' requirements.

1.4. There are significant updates to the SSOC 2020 compared to the SSOC 2015 (Version 2018). More than 200 obsolete codes have been removed, detailed definitions have been included for all the 1,002 occupational level (five-digit) SSOC codes, and the number of unique examples in the alphabetical index has increased by more than 1,800. New unit groups and occupations related to intellectual property professionals, cybersecurity professionals and process control technicians have been added.

#### 2. Structure of the SSOC

2.1. The framework used for the design and construction of SSOC is adapted from ISCO-08 and is based on the two main concepts of job and skill.

#### Job and Occupation

2.2. A job is defined in ISCO-08 as "a set of tasks and duties performed, or meant to be performed, by one person, including for an employer or in self-employment".

2.3. Occupation refers to the kind of work performed in a job. The concept of occupation is defined as a "set of jobs whose main tasks and duties are characterised by a high degree of similarity". For example, a private bus driver and public bus captain are two different jobs but have the same occupation as a bus driver since the main tasks and duties are similar, i.e. to operate a bus.

#### Skill Specialisation and Skill Level

2.4. Skill is defined in ISCO-08 as the ability to carry out the tasks and duties of a given job. Two dimensions of skill are used to arrange occupations into groups:

- (a) **Skill specialisation,** defined by the field of knowledge required, the tools and machinery used, the materials worked on or with, as well as the kinds of goods and services produced; and
- (b) **Skill level,** a function of the complexity and range of the tasks and duties involved.

2.5. Skill specialisation sets out how within each major group, occupations are arranged into unit groups, minor groups and sub-major groups.

2.6. Skill level sets out the nature of the work performed for each of the major groups. There are four broad skill levels which are defined as follows:

#### Skill Level 1

Occupations typically involve the performance of simple and routine physical or manual tasks. They may require the use of hand-held tools, such as shovels, or of simple electrical equipment, such as vacuum cleaners. They involve tasks such as cleaning; digging; lifting and carrying materials by hand; sorting, storing or assembling goods by hand (sometimes in the context of mechanised operations); operating nonmotorised vehicles; and picking fruit and vegetables.

Occupations may require physical strength and/or endurance. For some jobs, basic skills in literacy and numeracy may be required. If required, these skills would not be a major part of the work.

The first skill level is defined in *operational terms* as requiring primary or no education. A short period of on-the-job training may be required for some jobs.

Occupations include office cleaners, freight handlers, garden labourers and kitchen assistants.

#### Skill Level 2

Occupations typically involve the performance of tasks such as operating machinery and electronic equipment; driving vehicles; maintenance and repair of electrical and mechanical equipment; and manipulation, ordering and storage of information.

For almost all occupations, the ability to read information such as safety instructions, to make written records of work completed, and to accurately perform simple arithmetical calculations is essential. Many occupations at this skill level require relatively advanced literacy and numeracy skills and good interpersonal communication skills. In some occupations these skills are required for a major part of the work. Many occupations at this skill level require a high level of manual dexterity.

The second skill level is defined in *operational terms* as requiring secondary or post-secondary education. In some cases, experience and on-the-job training may substitute for the mainstream education.

Occupations include butchers, bus drivers, secretaries, accounts clerks, sewing machinists, dressmakers, shop sales assistants, police officers, hairdressers, building electricians and motor vehicle mechanics.

#### Skill Level 3

Occupations typically involve the performance of complex technical and practical tasks that require an extensive body of factual, technical and procedural knowledge in a specialised field. Examples of specific tasks performed include: ensuring compliance with health, safety and related regulations; preparing detailed estimates of quantities and costs of materials and labour required for specific projects; coordinating, controlling and scheduling the activities of other workers; and performing technical functions in support of professionals.

Occupations at this skill level generally require a high level of literacy and numeracy and well-developed interpersonal communication skills. These skills may include the ability to understand complex written material, prepare factual reports and communicate verbally in difficult circumstances.

The third skill level is defined *operationally* as requiring tertiary education leading to an award not equivalent to a university degree or above. In

some cases, extensive relevant work experience and prolonged on-the-job training may substitute for the formal education.

Occupations include shop managers, medical laboratory technicians, legal secretaries, commercial sales representatives, diagnostic medical radiographers, computer support technicians, and broadcasting and recording technicians.

#### Skill Level 4

Occupations typically involve the performance of tasks that require complex problem-solving, decision-making and creativity based on an extensive body of theoretical and factual knowledge in a specialised field. The tasks performed typically include analysis and research to extend the body of human knowledge in a particular field, diagnosis and treatment of disease, imparting knowledge to others, and design of structures or machinery and of processes for construction and production.

Occupations at this skill level generally require extended levels of literacy and numeracy, sometimes at a very high level, and excellent interpersonal communication skills. These skills usually include the ability to understand complex written material and communicate complex ideas in media such as books, images, performances, reports and oral presentations.

The fourth skill level is defined *operationally* as requiring tertiary education leading to a university or postgraduate degree/diploma, or the equivalent. In some cases, extensive experience and on-the-job training may substitute for the formal education, or may be required in addition to formal education. In many cases, appropriate formal qualifications are essential requirements for entry to the occupations.

Occupations include sales and marketing managers, civil engineers, secondary school teachers, medical practitioners, musicians, operating theatre nurses and computer systems analysts.

2.7. The relationship between the ten SSOC major groups and the four skill levels is summarised in the below table.

	Major Group	Skill Level
1	Legislators, Senior Officials and Managers	Not applicable
2	Professionals	4, and possibly 3
3	Associate Professionals and Technicians	3, and possibly 4
4	Clerical Support Workers	
5	Service and Sales Workers	
6	Agricultural and Fishery Workers	2
7	Craftsmen and Related Trades Workers	
8	Plant and Machine Operators and Assemblers	
9	Cleaners, Labourers and Related Workers	1
Х	Workers Not Elsewhere Classified	Not applicable

2.8. Major Group 1 'Legislators, Senior Officials and Managers' does not have a specific skill level association as other aspects of the type of work are considered more important, i.e. management and policy making functions. As such, there could be significant skill differences between occupations classified in this major group. Major Group X is also not associated with a particular skill level as it is essentially a residual major group.

2.9. The use of educational categories to operationally define the four skill levels does not imply that the skills necessary to perform the tasks and duties of a given job can be acquired only through formal education. The skills may be, and often are, acquired through continuing education and training, on-the-job training and experience. In addition, the focus is on the skills required to carry out the tasks and duties of an occupation and not on whether a worker in a particular occupation is more or less skilled than another worker in the same occupation.

#### Arrangement of the Classification Structure

2.10. The numerical codes of the SSOC 2020 are closely aligned with the ISCO-08 to facilitate comparison between the two classifications. As such, the codes at the two-, three- and four-digit levels may not run consecutively if an ISCO code is not used in the SSOC. For instance, the SSOC does not contain the ISCO code 1113 'Traditional Chiefs and Heads of Village'.

2.11. The SSOC 2020 comprises five levels of aggregation, namely the Major Group, Submajor Group, Minor Group, Unit Group and Occupation.

**Major Groups** (one-digit or alphabetical codes) are the highest level of aggregation and represent very broad fields of work rather than specific types of work performed. There are 10 major groups, including nine numerical groups for various occupational groups, each identified by a corresponding one-digit from 1 to 9, and a Group X for occupations not elsewhere classified.

**Sub-major Groups** (two-digit codes) are the sub-divisions of the major groups e.g. Science and Engineering Professionals (Sub-major Group 21) within the Major Group 2 'Professionals'.

**Minor Groups** (three-digit codes) are the sub-divisions within the sub-major groups e.g. Engineering Professionals I (Minor Group 214) within the Sub-major Group 21 'Science and Engineering Professionals'.

**Unit Groups** (four-digit codes) are sub-divisions of the minor groups. The classification of unit groups is finer and more detailed than that of the minor groups e.g. Civil Engineers (Unit Group 2142) within the Minor Group 214 'Engineering Professionals I'.

**Occupations** (five-digit codes) are sub-divisions of the unit groups and the most detailed groupings in SSOC.

	Major Group	Sub- major Group	Minor Group	Unit Group	Occupa -tion
1	Legislators, Senior Officials and Managers	4	11	34	80
2	Professionals	6	28	104	294
3	Associate Professionals and Technicians	7	29	81	216
4	Clerical Support Workers	5	9	23	60
5	Service and Sales Workers	5	15	38	88
6	Agricultural and Fishery Workers	2	4	7	12
7	Craftsmen and Related Trades Workers	5	19	63	99
8	Plant and Machine Operators and Assemblers	3	17	39	82
9	Cleaners, Labourers and Related Workers	5	12	24	66
Х	Workers Not Elsewhere Classified	-	-	-	5
	Total	42	144	413	1,002

2.12. The following table summarises the number of sub-groups in each major group.

2.13. A numerical or alphanumeric five-digit coding system is used to denote the different levels of classification. The numbering system is hierarchical in nature, showing the skill specialisation from the highest level of aggregation (one-digit) to the most detailed level (five-digit). This allows users the flexibility to tabulate, analyse and publish data according to the level of detail required. An example of the different levels under Major Group 2 is shown below.

Classification Level	Classification Title	Classification Code
Major Group	Professionals	2
Sub-major Group	Science and Engineering Professionals	21
Minor Group	Engineering Professionals I	214
Unit Group	Civil Engineers	2142
Occupation	Civil Engineer Building Construction Engineer	21421 21422

#### Scheme of Coding

2.14. In cases where a given level of classification is not divided into groups or occupations at the next more detailed level of classification, the last digit of the code for the only group or occupation at the next detailed level would be '0'. For instance, the Unit Group 'Secretaries and Verbatim Reporters' is coded as 4120 as the Minor Group 'Secretaries and Verbatim Reporters' (code 412) contains only one unit group.

2.15. At a given level of aggregation other than the one-digit level, the digit '9' that appears in the last digit position at the respective level denotes residual occupations grouped at the respective level. These residual categories usually comprise a range of the less common types of occupational groups which are not significant enough to justify a separate code. They are classified in a separate category so that no occupation, however small or insignificant, is left out of the classification scheme. The description of such codes usually ends with the term 'n.e.c.', which stands for 'not elsewhere classified'.

#### Detailed Definitions, Alphabetical Index and Correspondence Tables

2.16. Detailed definitions have been added for occupations (five-digit code) and unit groups (four-digit code). The definition of an occupation (five-digit code) includes a brief lead statement describing the key tasks and duties of the workers, to help users distinguish the different occupations. Unit group definition contains a brief lead statement describing the key tasks and duties of the workers and a more detailed listing of the tasks. Where the tasks are not common for an occupation, they are qualified with the word 'may' in the statements. For example, the occupational definition for training manager is:

#### Occupation 12123 Training manager

Training manager plans, directs and coordinates the training and development activities of the staff of an organisation. He/she may also design and develop new training modules and supervise all the activities related to the planning and delivery of these programmes.

2.17. The SSOC's alphabetical index contains a wide variety of terms used to describe occupations than is possible in the classification structure. It provides a map between different occupation titles used to describe jobs, including Singapore Skills Framework's job roles, and the formal title used in the classification structure. The alphabetical index is commonly used as a tool to assign classification codes to responses to questions (coding) on occupation in statistical and administrative data collections.

2.18. Two-way correspondence tables between SSOC 2020 and SSOC 2015 (Version 2018), and SSOC 2020 and ISCO-08 are available at the most detailed level. Correspondence tables between SSOC 2020 and SSOC 2015 (Version 2018) help users to link data that are in different versions of the SSOC. Correspondence tables between SSOC 2020 and ISCO-08 provide a set of tool to convert SSOC-based data into ISCO, facilitating international comparability.

2.19. The detailed definitions, alphabetical index and correspondence tables are available on the <u>Statistics Singapore Website</u> and may be updated periodically.

#### 3. Classification Principles

3.1. The classification principles form the basis on which the SSOC 2020 is structured and applied.

#### **Basic Principles**

3.2. The primary objective of the SSOC is to classify all the occupations of the civilian working population. It is not applicable to the economically inactive population such as housewives, full-time students, retired persons and voluntary social workers.

3.3. Occupations are classified according to the type of work performed. Persons who perform the same principal tasks are considered as doing the same type of work and classified under the same occupational group regardless of work experience, employment status, skills and qualifications.

3.4. Skill level provides a useful indication on where to classify a job. However, it should be emphasised that a job's principal tasks and duties take priority over the skill level in determining where to classify the job.

#### Chief Executives, Managing Directors and General Managers

3.5. Managing directors, chief executives or general managers determine and formulate policies, plan, direct and coordinate the activities of their companies or organisations. They are generally assisted by *at least two* other managers, and operate within guidelines from their boards or councils. Those with similar job titles but whose job scopes do not fulfil the above criteria are classified in occupations corresponding to their job duties and scopes of work.

#### Mangers and the Size of the Organisation

3.6. Occupations classified in Minor Group 112 'Managing Directors, Chief Executives and General Managers' are usually senior managers in organisations that are large enough to have a hierarchy of managers. However, most occupations classified in Sub-major Group 14 'Hospitality, Retail and Related Services Managers' are in relatively small organisations that do not usually have hierarchies of managers. Workers classified in Submajor Groups 12 'Administrative and Commercial Managers' and 13 'Production and Specialised Services Managers', may be employed in large hierarchical organisations or in relatively small organisations that provide specialist services to other organisations.

3.7. Information about the size of the organisation in which an individual manager is employed is not generally relevant to decisions about the most appropriate SSOC code. This is because SSOC Major Group 1 is organised according to functional specialisation and not according to the size of the organisation managed. To ascertain whether a job should be classified under SSOC Major Group 1, information on both the job title and the main tasks or duties performed should be obtained.

#### Working Proprietors

3.8. Working proprietors refer to those who operate and manage their own businesses. Occupations are to be classified according to the type of work performed regardless of the worker's employment status as being an owner of the business in which he/she is employed may have little or no relationship to the kind of work performed.

#### Supervisory Occupations

3.9. Supervisory occupations, excluding those managerial or professional personnel, are mainly classified in the same occupational code as the workers they supervised due to similarities in the tasks and duties performed. If the tasks and duties of the supervisory occupations are distinct, occupational codes are created within the same sub-major or unit group as the workers supervised.

#### Apprentices and Trainees

3.10. Apprentices and trainees are classified according to the occupation they are training for, if they are employed in the capacity of apprentice or trainee.<sup>1</sup> Apprentice carpenters and apprentice electricians, for example, are classified as carpenters and electricians. Medical and legal interns are similarly classified as doctors and lawyers. Where trainees also have jobs in a related occupation, these jobs should be classified according to the work required to be performed, such as when medical or legal students, for example, are employed as ward attendants, medical assistants or legal clerks.

3.11. Helpers and aides are not treated in the same manner as apprentices and trainees. Helpers and aides are workers associated with an occupation by assisting another worker performing the occupation.

#### Occupations with Multiple Tasks and Duties

3.12. Some occupations may involve a variety and range of tasks and duties that could fall under the specified scope of various occupations, and the principal tasks are not possible to be ascertained. In such cases, the following rules shall apply, in the order of precedence given below.

- (a) In cases where the tasks and duties performed require different skill levels, the job should be classified according to those tasks and duties which require the highest level of skill. For example, a job which requires driving a van and delivering goods should be classified in Unit Group 8322 'Car, Taxi, Van and Light Goods Vehicle Drivers' instead of 9333 'Material and Freight Handling Workers'.
- (b) In cases where the tasks and duties are associated with different stages of the process of producing and distributing goods and services, the tasks and duties related to the production stage should take priority over associated tasks and duties, such as those related to the sale, marketing and transportation of the same goods. For example, a worker who bakes bread and pastries and then sells them should be classified as a baker and not a sales worker.

<sup>&</sup>lt;sup>1</sup> Where students are undertaking work practice not as part of an employment arrangement, they are not classified according to economic activity status as employed, and their learning activity would therefore not normally be classified by occupation. As this situation may be fairly common in educational programmes for particular occupational groups, care should be taken to check their economic activity status when considering occupational titles such as "student teacher" or "pupil nurse" in statistical collections.

#### 4. Comparison with SSOC 2015 (Version 2018)

#### Overview

4.1. The more significant changes in the SSOC 2020 compared to SSOC 2015 (Version 2018) are summarised below:

- Greater emphasis on main tasks and duties and less reliance on formal education as a key criteria of SSOC's skill level.
- Detailed definitions have been included for all the 1,002 occupational level (five-digit) SSOC codes.
- More than 200 SSOC codes, mainly under Major Groups 7 and 8, have been removed due to obsolete or low employment counts.
- All working proprietors SSOC codes under Major Group 1 have been removed.
- For alphabetical index entries, 1,800 unique entries have been added while repetitive examples have been removed.
- Most SSOC codes that have 'general' in their titles have either been removed or have their titles amended as these may lead to miscoding.
- New unit groups and occupations related to intellectual property professionals, cybersecurity professionals and process control technicians have been added.
- SSOC 2015 (Version 2018) codes 51132 'Nature guide (including zoo, birdpark and aquarium)', 51133 'Theme park guide' and 51139 'Other guides (e.g. museum, historical sites)' have been merged into a single code 51132 'Attractions guide' in SSOC 2020.
- Cleaning occupations have been aligned with the Cleaning Progressive Wage Model (PWM) and organised into four types of cleaner: indoor, outdoor, general cleaner, and multi-skilled cleaner cum machine operator.

4.2. A comparison of the number of codes at various levels and major groups between SSOC 2020 and SSOC 2015 (Version 2018) is shown in the following table:

Major	SSOC 2020				SSOC 2015 (Version 2018)			
Group	2-Digit	3-Digit	4-Digit	5-Digit	2-Digit	3-Digit	4-Digit	5-Digit
1	4	11	34	80	4	11	34	84
2	6	28	104	294	7	29	99	303
3	7	29	81	216	7	27	76	215
4	5	9	23	60	5	9	22	59
5	5	15	38	88	5	16	39	93
6	2	4	7	12	2	4	7	19
7	5	19	63	99	5	19	58	168
8	3	17	39	82	3	17	58	190
9	5	12	24	66	5	12	27	66

Major		SSOC	2020		SSOC 2015 (Version 2018)			
Group	2-Digit	3-Digit	4-Digit	5-Digit	2-Digit	3-Digit	4-Digit	5-Digit
Х	-	-	-	5	-	-	-	5
Total	42	144	413	1,002	43	144	420	1,202

Note:

#### Major Group

1 Legislators, Senior Officials and Managers, 2 Professionals, 3 Associate Professionals and Technicians, 4 Clerical Support Workers, 5 Service and Sales Workers, 6 Agricultural and Fishery Workers, 7 Craftsmen and Related Trades Workers, 8 Plant and Machine Operators and Assemblers, 9 Cleaners, Labourers and Related Workers, X Workers Not Elsewhere Classified

#### Classification Level

1-Digit = Major Group, 2-Digit = Sub-major Group, 3-Digit = Minor Group, 4-Digit = Unit Group, 5-Digit = Occupation

#### Modification to Skill Levels

4.3. Formal education has been de-emphasised as a key criteria of SSOC's skill levels in SSOC 2020. Besides formal educational qualifications, skill levels can take the form of professional certification, informal training and experience in an occupation.

4.4. Major Groups 2 'Professionals' and 3 'Associate Professionals and Technicians' are now associated with both Skill Levels 3 and 4 as the delineation between occupations in these major groups is increasingly blurred. A person with Skill Level 3 should also be classified under Major Group 2 'Professionals' if he/she performs the tasks and duties of an occupation under Major Group 2.

#### Inclusion of Occupational Definitions

4.5. For SSOC 2020, descriptive information or detailed definitions for the occupations have been included. SSOC 2015 (Version 2018) only has definitions at the unit group (four-digit level) but no definition of the scope of each occupation (five-digit level). The inclusion of the detailed definitions helps users to distinguish the different codes and reduce error in applying SSOC codes at the five-digit level.

#### Removal of Obsolete Codes

4.6. SSOC codes that are obsolete or have low employment counts have been removed. This is to ensure that the SSOC remains relevant and allows for new codes to be created to meet users' needs. More than 200 obsolete five-digit codes, mostly in Major Groups 7 and 8, have been merged into approximately 40 five-digit codes.

#### Removal of Working Proprietor Codes

4.7. For SSOC 2020, working proprietor related SSOC codes have been removed. Occupations are classified according to the type of work performed regardless of the worker's employment status. In SSOC 2015 (Version 2018), other than the tasks and duties, the workers' status in employment is also a consideration for determining where to classify him/her.

# Creation of New Codes for Intellectual Property Professionals and Cybersecurity Professionals

4.8. Intellectual property (IP) rights and protection are an important part of the global economy. One new unit group (four-digit code) and four new occupations (five-digit code) have been created to improve coverage of IP related occupations.

SSOC 2020	SSOC 2020 Title
12195	Intellectual property manager
21495	Intellectual property engineer
2425	Intellectual Property Professionals
24251	Intellectual property agent
24252	Intellectual property examiner

4.9. In the digital economy, information and communications technology (ICT) security occupations are increasingly common due to the rise in cyber security incidents. The title of the SSOC 2015 (Version 2018)'s Unit Group 2524 'Information Technology Security Specialists' is revised to 'Cybersecurity Professionals' and six occupations (five-digit code) have been created to improve the coverage of cybersecurity professionals.

SSOC 2020	SSOC 2020 Title
2524	Cybersecurity Professionals
25241	Cyber risk specialist
25242	Penetration testing specialist
25243	Security operations specialist
25244	Digital forensics specialist
25245	Cybersecurity architect
25249	Other cybersecurity professionals

#### Creation of Minor Group 313 'Process Control Technicians'

4.10. Under ISCO-08, operators that are involved in automated control of *multiple processes* are classified under the Minor Group 313 'Process Control Technicians'. Under the SSOC 2015 (Version 2018), such operators are classified together with operators of *single process* plant and machines in Major Group 8 'Plant and Machine Operators and Assemblers'.

4.11. For SSOC 2020, a new Minor Group 313 'Process Control Technicians' has been created, and unit groups or parts of unit groups and occupations related to automated control of multiple processes have been created or shifted from Major Group 8.

SSOC 2020	SSOC 2020 Title
313	PROCESS CONTROL TECHNICIANS
3131	Power Generating Plant Operators
31310	
51510	Power production plant operator
2122	Incineration Diant Weter Treatment and Delated Machine
3132	Incineration Plant, Water Treatment and Related Machine
21221	Operators
31321	Stationary engine operator
31322	Compressor operator
31323	Pumping station operator
31324	Water treatment machine operator (waterworks)
31325	Refrigeration system operator
31329	Other incineration plant, water treatment and related
	machine operators
3133	Chemical Processing Plant Controllers
31331	Chemical processing and chemical products plant controller
31332	Pharmaceutical products machine controller
3134	Petroleum and Natural Gas Refining Plant Operators
31341	Petroleum and natural gas refining plant operator
31342	Cylinder filler/tester (compressed and liquefied gases)
3135	Metal Production Process Controllers
31350	Metal production process controller
	· · ·
3139	Process Control Technicians Not Elsewhere Classified
31391	Remote crane operator
31392	Automated assembly line/Industrial robot operator
31399	Other process control technicians n.e.c.

#### Classification of Delivery Workers

4.12. In SSOC 2020, 'Mail Carriers and Sorting Workers' is classified under code 4412 'Mail Carriers and Sorting clerks' to align with ISCO-08 for ease of international comparability. The scope of mail carriers and sorting workers is limited to cover only those who perform sorting, recording, delivery and other duties in connection with mail services from post offices and their contractors. In this case, mail refers to letters, packages etc. that are sent or delivered *by means of postal system*.

4.13. Non-mail delivery workers are classified to either Major Group 8 or 9 depending on the mode of transport used to undertake the delivery.

#### Removal of Boundary for Engineering Professionals

4.14. Under SSOC 2015 (Version 2018), like ISCO-08, the minor groups for engineers are split into 214 'Engineering Professionals (Excluding Electrotechnology)' and 215 'Electrotechnology Engineers'. As this creates boundary issues for cross-discipline engineering occupations, Minor Groups 214 and 215 have been renamed to 'Engineering Professionals I' and 'Engineering Professionals II' respectively in SSOC 2020.

#### Improvements to Alphabetical Index

4.15. More than 1,800 new and unique job titles have been added to facilitate the use of the alphabetical index for coding purposes. 2,900 entries that are repetitions, with words arranged in different order, have been removed. For example, 'Attendant, library' has been removed as it is a repetition of 'Library attendant'.

#### 5. Linking SSOC with Singapore Skills Framework<sup>2</sup>

5.1. To facilitate analysis and comparison between the Singapore Skills Framework related information and SSOC, the job roles under the Singapore Skills Framework have been mapped to relevant SSOC codes. New SSOC codes have been created and changes to the SSOC scope and titles have been made to improve the linkage between SSOC and Singapore Skills Framework. The Singapore Skills Framework' job roles have also been included in the SSOC 2020's alphabetical index to facilitate search.

5.2. Nonetheless, it should be noted that Singapore Skills Framework and SSOC are not directly comparable due to differences in construct and purpose. SSOC is a statistical classification that is adapted from ISCO to ensure international comparability and covers all occupations whereas Singapore Skills Framework provides information on sectors, career pathways, occupations and job roles outlining critical work functions and key tasks, skills and competencies and relevant training programmes on various sectors.

<sup>&</sup>lt;sup>2</sup> The Singapore Skills Framework is an integral component of the Singapore's Industry Transformation Maps. It aims to create a common skills language for individuals, employers and training providers, which facilitates skills recognition and support the design of training programmes for skills and career development, enhance business competitiveness and support employment and employability. As at end-June 2019, there were 33 Skills Frameworks and over 1,628 job roles.

#### 6. How to Locate an Occupation in the SSOC

- 6.1. There are two simple ways to find the appropriate SSOC code in SSOC 2020:
  - (a) Refer to the Alphabetical Index to look for the job title by which the occupation is known, and confirm the choice of SSOC code by reading the detailed definition. Consideration should be given to possible synonyms and abbreviations of the words in the job title; or
  - (b) Refer to the classification structure to classify the job broadly, either at the sub-major, minor group or unit group level before narrowing down to the most appropriate five-digit code at the occupational level. The choice of SSOC code should be confirmed by reading the detailed definition.

# Part II: Classification Structure of SSOC 2020

SSOC 2020	SSOC 2020 Title
1	LEGISLATORS, SENIOR OFFICIALS AND MANAGERS
11	LEGISLATORS, SENIOR OFFICIALS AND CHIEF EXECUTIVES
111	LEGISLATORS AND SENIOR OFFICIALS
1111	<u>Legislators</u>
11110	Legislator
1112	Senior Government and Statutory Board Officials
11121	Senior government official
11122	Senior statutory board official
1114	Senior Officials of Political Party Organisations
11140	Senior official of political party organisation
1115	Senior Officials of Employers', Workers' and Other Economic-Interest Organisations
11150	Senior official of employers', workers' and other economic-interest organisation
1116	Senior Officials of Humanitarian and Other Special-Interest Organisations
11160	Senior official of humanitarian and other special-interest organisation
112	MANAGING DIRECTORS, CHIEF EXECUTIVES AND GENERAL MANAGERS
1120	Managing Directors, Chief Executives and General Managers
11201	Managing director/Chief executive officer
11202	Company director
11203	Chief operating officer/General Manager
12	ADMINISTRATIVE AND COMMERCIAL MANAGERS
121	BUSINESS SERVICES AND ADMINISTRATION MANAGERS
1211	Finance and Administration Managers
12111	Budgeting and financial accounting manager (including financial controller)
12112	Administration manager
12113	Audit manager
1212	Human Resource Managers
12121	Personnel/Human resource manager
12122	Industrial relations manager
12123	Training manager

Major Group 1: Legislators, Senior Officials and Managers

SSOC 2020	SSOC 2020 Title
1213	Policy and Planning Managers
12131	Policy manager
12132	Strategic planning manager
12133	Risk management manager
1219	Business Services and Administration Managers Not Elsewhere Classified
12191	Premises and facilities maintenance manager (excluding building security manager)
12192	Landscape manager
12193	Cleaning operations manager
12194	Security manager
12195	Intellectual property manager
12199	Other business services and administration managers n.e.c.
122	SALES, MARKETING, DEVELOPMENT AND CUSTOMER SERVICE MANAGERS
1221	Sales, and Business Development Managers
12211	Sales manager
12212	Business development manager
12213	Regional sales manager
12214	Merchandising/category manager
12215	Online sales channel manager
1222	Marketing, Advertising and Public Relations Managers
12221	Advertising/Public relations manager
12222	Marketing manager
1223	Research and Development Managers
12230	Research and development manager
1224	Customer Service and Call Centre Managers
12241	Customer service manager
12242	Call centre manager
13	PRODUCTION AND SPECIALISED SERVICES MANAGERS
131	PRODUCTION MANAGERS IN AGRICULTURE AND FISHERIES
1310	Production Managers in Agriculture and Fisheries
13100	Production manager in agriculture and fisheries

Major Group 1: Legislators, Senior Officials and Managers

Major Group 1: Legislators, Senior Officials and Managers

SSOC 2020	SSOC 2020 Title
132	MANUFACTURING, CONSTRUCTION, TRANSPORT, DISTRIBUTION AND OTHER PRODUCTION AND OPERATIONS MANAGERS
1321	Manufacturing Managers
13210	Manufacturing manager
1323	Construction Managers
13230	Construction manager
1324	Transport, Supply, Distribution and Related Managers
13241	Supply and distribution/Logistics/Warehousing manager
13242	Procurement/Purchasing manager
13243	Transport/technical operations manager (except port/shipping operations)
13244	Postal service manager
13245	Port/Shipping operations manager
1329	Production and Operations Managers Not Elsewhere Classified
13291	Technical/Engineering services manager (excluding transport)
13292	Quality control/assurance manager
13299	Other production and operations managers n.e.c. (e.g. mining manager)
133	INFORMATION AND COMMUNICATIONS TECHNOLOGY SERVICE MANAGERS
1330	Information and Communications Technology Service Managers
13301	Chief information officer/Chief technology officer/Chief security officer
13302	Software and applications manager
13303	Network, communications and infrastructure manager
13304	ICT service manager
134	PROFESSIONAL, FINANCIAL, COMMUNITY AND SOCIAL SERVICES MANAGERS
1341	Pre-school Education Managers
13410	Pre-school education manager
1342	Health Services Managers
13420	Health services manager
1343	Aged Care Services Managers
13430	Aged care services manager
1344	Community and Social Service Managers
13441	Social service manager

Major Group 1: Legislat	ors, Senior Official	s and Managers

SSOC 2020	SSOC 2020 Title
13442	Volunteer manager
1345	Education and Training Institution Managers
13451	School principal
13459	Other education managers (including registrars, deans of education institutions and heads of training institutions)
1346	Financial and Insurance Services Managers
13461	Financial services manager
13462	Insurance services manager
13463	Financial risk manager
1349	Professional, Financial, Community and Social Services Managers Not Elsewhere <u>Classified</u>
13491	National security, civil defence and immigration managerial officer
13492	Community, partnership and relations manager
13493	Media and broadcasting manager
13499	Other professional, financial, community and social services managers n.e.c.
14	HOSPITALITY, RETAIL AND RELATED SERVICES MANAGERS
141	HOTEL AND FOOD AND BEVERAGES SERVICES MANAGERS
1411	Hotel Operations and Lodging Services Managers
14110	Hotel operations/Lodging services manager
1412	Food and Beverages Services Managers
14121	Restaurant manager
14122	Catering manager
14123	Food and beverage operations manager
142	RETAIL AND WHOLESALE TRADE MANAGERS
1420	Retail and Wholesale Trade Managers
14201	Retail manager
14202	Wholesale trade manager
143	OTHER SERVICES MANAGERS
<b>143</b> 1431	OTHER SERVICES MANAGERS Sports Centre Managers
1431	Sports Centre Managers
1431 14310	<u>Sports Centre Managers</u> Sports centre manager

Major Group 1: Legislators, Senior Officials and Managers	Maior Group	1: Legislators.	Senior Officials	and Managers
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SSOC 2020	SSOC 2020 Title
14322	Attractions manager
14323	Discotheque/Karaoke/Nightclub manager
14324	Wellness centre manager (e.g. hair/beauty/slimming/spa/manicure/massage)
14325	Community/country club manager
14329	Other recreation centre managers
1433	Arts and Cultural Centre Managers
14330	Arts and cultural centre manager (including gallery and museum manager)
1439	Other Services Managers Not Elsewhere Classified
14391	Event manager
14392	Travel agency manager
14399	Other services managers n.e.c.

SSOC 2020	SSOC 2020 Title
2	PROFESSIONALS
21	SCIENCE AND ENGINEERING PROFESSIONALS
211	PHYSICAL AND EARTH SCIENCE PROFESSIONALS
2111	Physicists and Astronomers
21110	Physicist/Astronomer
2112	<u>Meteorologists</u>
21120	Meteorologist
2113	<u>Chemists</u>
21130	Chemist
2114	Geologists, Geophysicists and Other Physical Science Professionals
21141	Geologist
21142	Geophysicist
21149	Other physical science professionals
212	MATHEMATICIANS, ACTUARIES, STATISTICIANS AND OTHER RELATED PROFESSIONALS
2121	Mathematicians, Operations Research Analysts and Actuaries
21211	Mathematician
21212	Operations research analyst
21213	Actuary
2122	Statisticians and Data Scientists
21221	Statistician
21222	Data scientist
2123	Other Statistical, Mathematical and Actuarial Professionals
21231	Statistical officer/Data analyst
21239	Other statistical, mathematical and actuarial professionals
213	LIFE SCIENCE PROFESSIONALS
2131	Biologists, Botanists, Zoologists and Related Professionals
21311	Biologist
21312	Zoologist
21319	Other biologists, botanists, zoologists and related professionals

SSOC 2020	SSOC 2020 Title
2132	Farming, Forestry and Fishery Advisers
21321	Horticulturist/Arborist
21329	Other farming, forestry and fishery advisers
2133	Environmental Protection and Related Professionals
21331	Environmental officer (environmental protection)
21332	Environment research scientist (e.g. ecologist)
21339	Other environmental protection and related professionals
2134	Pharmacologists and Related Professionals
21341	Pharmacologist
21342	Medical laboratory scientist
21343	Biochemist
21344	Physiologist
21345	Animal scientist
21346	Medical scientist
21347	Clinical research professional
21349	Other pharmacologists and related professionals
214	ENGINEERING PROFESSIONALS I
2141	Industrial and Production Engineers
21411	Manufacturing engineer
21412	Production engineer
21413	Automation engineer (including robotics engineer)
21414	Quality control/assurance engineer
21415	Process engineer
2142	<u>Civil Engineers</u>
21421	Civil engineer
21422	Building construction engineer
2143	Environmental Engineers
21430	Environmental engineer
2144	Mechanical Engineers (Excluding Transport and Vehicle Engineers)
21441	Mechanical engineer

21442       Industrial machinery and tools engineer         21443       Air-conditioning/Refrigeration engineer         21444       Port equipment engineer         2145       Chemical Engineers         21451       Chemical engineer (petroleum)         21452       Chemical engineer (petrochemicals)         21454       Food and drink technologist         2146       Mining Engineers, Metallurgists and Related Professionals         21460       Mining engineer, metallurgist and related professional         2147       Transport and Vehicle Engineers         21471       Aeronautical engineer         21472       Automotive engineer         21473       Marine engineer         21474       Naval architect         21475       Rolling stock engineer         2149       Engineering Professionals Not Elsewhere Classified         21491       Biomedical engineer         21492       Materials afety engineer         21493       Industrial safety engineer         21494       Quantity surveyor         21495       Intellectual property engineer         21496       Energy engineer         21497       Optical engineer (including laser engineer)         21498       Procurement engineer <tr< th=""><th>SSOC 2020</th><th>SSOC 2020 Title</th></tr<>	SSOC 2020	SSOC 2020 Title
21444Port equipment engineer2145Chemical Engineers21451Chemical engineer (petroleum)21452Chemical engineer (petroleum)21453Chemical engineer (petroleum)21454Food and drink technologist2146Mining Engineers, Metallurgists and Related Professionals21470Transport and Vehicle Engineers21471Aeronautical engineer21472Automotive engineer21473Marine engineer21474Naval architect21475Rolling stock engineer21491Biomedical engineer21492Materials engineer21493Industrial safety engineer21494Quantity surveyor21495Intellectual property engineer21496Energy engineer21497Optical engineer21498Procurement engineer21499Optical engineer21491Energy engineer21492Intellectual property engineer21493Industrial safety engineer21494Quantity surveyor21495Intellectual property engineer21496Energy engineer21497Optical engineer21498Procurement engineer21499Other engineering professionals n.e.c.215ENGINEERING PROFESSIONALS II (Con'td)2151Electrical Engineers21511Electrical engineer	21442	Industrial machinery and tools engineer
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2147Transport and Vehicle Engineers2147Aeronautical engineer21471Aeronautical engineer21472Automotive engineer21473Marine engineer21474Naval architect21475Rolling stock engineer2149Engineering Professionals Not Elsewhere Classified21491Biomedical engineer21492Materials engineer21493Industrial safety engineer21494Quantity surveyor21495Intellectual property engineer21496Energy engineer21497Optical engineer (including laser engineer)21498Procurement engineer21499Other engineering professionals n.e.c.2151Electrical Engineers2151Electrical engineer	2146	Mining Engineers, Metallurgists and Related Professionals
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2149Engineering Professionals Not Elsewhere Classified21491Biomedical engineer21492Materials engineer21493Industrial safety engineer21494Quantity surveyor21495Intellectual property engineer21496Energy engineer21497Optical engineer (including laser engineer)21498Procurement engineer21499Other engineering professionals n.e.c.2151Electrical Engineers2151Electrical engineer	21474	Naval architect
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21498Procurement engineer21499Other engineering professionals n.e.c.215ENGINEERING PROFESSIONALS II (Con'td)2151Electrical Engineers21511Electrical engineer	21496	Energy engineer
21499Other engineering professionals n.e.c.215ENGINEERING PROFESSIONALS II (Con'td)2151Electrical Engineers21511Electrical engineer	21497	Optical engineer (including laser engineer)
215ENGINEERING PROFESSIONALS II (Con'td)2151Electrical Engineers21511Electrical engineer	21498	Procurement engineer
2151Electrical Engineers21511Electrical engineer	21499	Other engineering professionals n.e.c.
21511 Electrical engineer	215	ENGINEERING PROFESSIONALS II (Con'td)
ŭ	2151	Electrical Engineers
21512 Power generation and distribution engineer	21511	Electrical engineer
	21512	Power generation and distribution engineer

SSOC 2020	SSOC 2020 Title
21513	Lift engineer
2152	Electronics Engineers
21521	Electronics engineer
21522	Computer engineer
21523	Semi-conductor engineer
21524	Audio and video equipment engineer
21525	Instrumentation engineer
21526	Embedded systems engineer (including port systems engineer)
2153	Telecommunications Engineers
21531	Media and broadcasting engineer
21532	Telecommunications engineer
216	ARCHITECTS, PLANNERS, SURVEYORS AND DESIGNERS
2161	Building Architects
21610	Building architect
2162	Landscape Architects and Designers
21621	Landscape architect
21622	Landscape designer
2163	Fashion and Product Designers
21631	Fashion designer
21632	Product and industrial designer
2164	Urban and Related Planners
21641	Urban planner
21649	Other related planners (e.g. traffic planner)
2165	Surveyors and Cartographers
21651	Land surveyor
21652	Hydrographic surveyor
21659	Other surveyors and cartographers
2166	Graphic and Multimedia Designers and Artists
21661	Graphic designer
21662	Multimedia (including games) designer

SSOC 2020	SSOC 2020 Title
21663	Multimedia artist and animator
21664	Interaction designer
21669	Other graphic and multimedia designers and artists
2167	Service Designers
21670	Service designer
217	SHIP AND AIRCRAFT RELATED PROFESSIONALS
2171	Ship Engineers and Related Professionals
21711	Chief engineer/Second engineer (ship)
21712	Marine superintendent (engineer)
21713	Ship captain / Chief mate
21714	Marine superintendent
2172	Aircraft Pilots and Related Professionals
21721	Commercial airline pilot
21722	Aircraft pilot (except commercial airline and air force)
21723	Flying instructor (except air force)
21724	Flight engineer
21729	Other aircraft pilots and related associate professionals
22	HEALTH PROFESSIONALS
221	MEDICAL DOCTORS
2211	Generalist Medical Practitioners
22110	General practitioner/physician
2212	Specialist Medical Practitioners (Medical)
22121	Cardiologist
22122	Dermatologist
22123	Gastroenterologist
22124	Internal medicine physician
22125	Medical oncologist
22126	Paediatrician
22127	Respiratory physician
22128	Psychiatrist

SSOC 2020	SSOC 2020 Title
22129	Other specialist medical practitioners (medical) (e.g. endocrinologist, geriatrician haematologist, infectious diseases physician, neurologist, nuclear medicine physician, rehabilitation physician, renal physician, rheumatologist)
2213	Specialist Medical Practitioners (Surgical)
22131	General surgeon
22132	Cardiothoracic surgeon
22133	Hand surgeon
22134	Neurosurgeon
22135	Orthopaedic surgeon
22136	Paediatric surgeon
22137	Plastic surgeon
22138	Urologist
22139	Other specialist medical practitioners (surgical)
2214	Specialist Medical Practitioners (Other Specialisations) - I
22141	Anaesthesiologist
22142	Diagnostic radiologist
22143	Emergency physician
22144	Obstetrician/Gynaecologist
22145	Ophthalmologist
22146	Pathologist
22147	Public health physician
22148	Otorhinolaryngologist/Ear, nose, throat (ENT) specialist
2215	Specialist Medical Practitioners (Other Specialisations) - II (Con'td)
22150	Other specialist medical practitioner (other specialisations) (e.g. occupational physician, radiation oncologist)
222	NURSING PROFESSIONALS
2220	Nursing Professionals
22200	Registered nurse and other nursing professionals (e.g. clinical nurse, nurse educator, excluding enrolled nurse)
223	TRADITIONAL AND COMPLEMENTARY MEDICINE PROFESSIONALS
2230	Traditional and Complementary Medicine Professionals
22301	Traditional Chinese medicine practitioner

SSOC 2020	SSOC 2020 Title
22302	Traditional Chinese medicine acupuncturist
225	VETERINARIANS
2250	<u>Veterinarians</u>
22500	Veterinarian
226	OTHER HEALTH PROFESSIONALS
2261	<u>Dentists</u>
22611	General dental practitioner
22612	Specialised dentist (e.g. orthodontist)
2262	<u>Pharmacists</u>
22621	Pharmacist (patient care)
22629	Other pharmacists
2263	Environmental and Occupational Health and Hygiene Professionals
22631	Occupational health and safety professional
22632	Environmental officer (public health)
22639	Other environmental and occupational health and hygiene professionals
2264	Physiotherapists
22640	Physiotherapist
2265	Dietitians and Nutritionists
22651	Dietitian
22652	Nutritionist
2266	Audiologists and Speech Therapists
22661	Audiologist
22662	Speech therapist
2267	<u>Optometrists</u>
22670	Optometrist
2268	Occupational Therapists
22680	Occupational therapist
2269	Other Health Professionals Not Elsewhere Classified
22691	Chiropractor
22692	Podiatrist

SSOC 2020	SSOC 2020 Title
22693	Medical diagnostic radiographer
22694	Radiation therapist
22699	Other health professionals n.e.c.
23	TEACHING AND TRAINING PROFESSIONALS
231	UNIVERSITY, POLYTECHNIC AND HIGHER EDUCATION TEACHERS
2310	University, Polytechnic and Higher Education Teachers
23101	University lecturer
23102	Polytechnic lecturer
23103	Teaching assistant/Tutor in university
23109	Other university, polytechnic and higher education teachers
232	JUNIOR COLLEGE AND PRE-UNIVERSITY EDUCATION TEACHERS
2320	Junior College and Pre-university Education Teachers
23200	Junior college and pre-university teacher (including integrated programme year 5-6 teacher)
233	VOCATIONAL EDUCATION TEACHERS AND TRAINERS
2330	Vocational Education Teachers and Trainers
23300	Technical/Vocational/Commercial education institute teacher and trainer
234	SECONDARY EDUCATION TEACHERS
2340	Secondary Education Teachers
23400	Secondary school teacher (including integrated programme year 1-4 teacher)
235	PRIMARY EDUCATION TEACHERS
2350	Primary School Teachers
23500	Primary school teacher
236	OTHER TEACHING PROFESSIONALS
2361	Education Methods Specialists
23611	Education methods adviser
23612	Instructional designer and technologist
23619	Other education methods specialists
2362	Special Education Teachers
23621	Teacher of the visually impaired
23622	Early intervention teacher for infants and children

SSOC 2020	SSOC 2020 Title		
23629	Other special education teachers		
2369	Other Teaching Professionals Not Elsewhere Classified		
23690	Other teaching professional n.e.c.		
24	BUSINESS AND ADMINISTRATION PROFESSIONALS		
241	FINANCE PROFESSIONALS		
2411	<u>Accountants</u>		
24111	Accountant (excluding tax accountant)		
24112	Auditor (accounting)		
24113	Tax accountant		
2412	Financial and Investment Advisers		
24121	Financial/Investment adviser (e.g. relationship manager)		
24122	Business valuer		
2413	Financial Analysts and Related Professionals		
24131	Financial analyst (e.g. equities analyst, credit analyst, investment research analyst)		
24132	Compliance officer/Risk analyst (financial)		
24133	Fund/Portfolio manager (including asset allocator)		
24134	Treasury manager		
24135	Financial product structurer		
24139	Other financial analysts and related professionals		
2414	Securities and Finance Dealers		
24141	Securities and finance dealer		
24142	Foreign exchange dealer		
24143	Financial derivatives dealer		
24149	Other finance dealers		
2415	Securities and Finance Brokers		
24151	Securities and finance broker		
24152	Foreign exchange broker		
24153	Financial derivatives broker		
24154	Commodities and freight derivatives broker		
24159	Other finance brokers		

SSOC 2020	SSOC 2020 Title
2416	Insurance Underwriters
24160	Insurance underwriter
242	ADMINISTRATION PROFESSIONALS
2421	Management and Business Consultants
24211	Management consultant
24212	Business consultant
24213	Business and financial project management professional
2422	Policy Administration Professionals
24220	Policy administration professional (e.g. policy analyst)
2423	Human Resource Professionals
24231	Human resource consultant (excluding executive search consultant)
24232	Executive search consultant
24233	Personnel/Human resource officer
24234	Industrial relations officer
2424	Training and Staff Development Professionals
24240	Training and staff development professional
2425	Intellectual Property Professionals
24251	Intellectual property agent
24252	Intellectual property examiner
2429	Administration Professionals Not Elsewhere Classified
24291	Research officer (non-statistical)
24299	Other administration professionals n.e.c.
243	MARKETING AND PUBLIC RELATIONS PROFESSIONALS
2431	Advertising and Marketing Professionals
24311	Creative advertising professional
24312	Market research professional
24313	Marketing strategy/planning professional
24314	Digital marketing professional (e.g. online, social media, e-commerce marketing professional)
24315	Revenue specialist
2432	Public Relations Professionals

SSOC 2020	SSOC 2020 Title		
24320	Public relations/Corporate communications professional		
2433	Specialised Goods Sales Professionals		
24331	Technical sales professional		
24332	Medical and pharmaceutical products sales professional		
24333	ICT sales and services professional		
24334	Sales professionals (institutional sales of financial products)		
24339	Other specialised goods sales professionals		
2435	Commodities and Freight Traders		
24351	Commodities trader (excluding oil and bunker)		
24352	Oil and bunker trader		
24353	Ship charterer		
2436	Commodities and Ship Brokers		
24361	Trade broker		
24362	Ship broker (e.g. charter or sales & purchase)		
25	INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICT) PROFESSIONALS		
251	SOFTWARE AND APPLICATIONS DEVELOPERS AND ANALYSTS		
2511	Systems Analysts		
25111	Systems designer/analyst		
25112	ICT business process consultant/business analyst		
25113	Enterprise/Solution architect		
2512	Software, Web and Multimedia Developers		
25121	Software developer		
25122	Web and mobile applications developer		
25123	Multimedia (including games) developer		
2514	Applications and Systems Programmers		
25140	Applications/Systems programmer		
2515	Information and Communications Technology (ICT) Testing and Quality Assurance Professionals		
25151	ICT quality assurance specialist		
25152	ICT auditor		
2519	Software and Applications Developers and Analysts Not Elsewhere Classified		

SSOC 2020	SSOC 2020 Title		
25190	Software and applications developer and analyst n.e.c.		
252	DATABASE, NETWORK, INFRASTRUCTURE AND CYBERSECURITY PROFESSIONALS		
2521	Database Designers and Administrators		
25211	Database administrator		
25212	Database architect		
2522	Network, Servers and Computer Systems Administrators		
25220	Network, servers and computer systems administrator		
2523	Computer Network, Infrastructure and Platform Professionals		
25231	Cloud specialist		
25232	IT infrastructure specialist		
25239	Other computer network, infrastructure and platform professionals		
2524	Cybersecurity Professionals		
25241	Cyber risk specialist		
25242	Penetration testing specialist		
25243	Security operations specialist		
25244	Digital forensics specialist		
25245	Cybersecurity architect		
25249	Other cybersecurity professionals		
2529	Database and Network Professionals Not Elsewhere Classified		
25291	Data centre engineer		
25299	Database and network professionals n.e.c.		
26	LEGAL, SOCIAL, RELIGIOUS AND CULTURAL PROFESSIONALS		
261	LEGAL PROFESSIONALS		
2611	Lawyers		
26111	Advocate/Solicitor (practising)		
26112	In-house legal counsel (except judiciary, ministries and statutory boards)		
26119	Other lawyers (e.g. prosecutors, legal counsel in ministries and statutory boards)		
2612	Judges		
26120	Judge (including registrar in judiciary)		
2619	Legal Professionals Not Elsewhere Classified		

SSOC 2020	SSOC 2020 Title
26191	Arbitrator and Mediator
26199	Other legal professionals n.e.c.
262	LIBRARIANS, ARCHIVISTS AND CURATORS
2621	Archivists, Curators and Conservators
26211	Archivist
26212	Curator
26213	Conservator
2622	Librarians and Related Information Professionals
26221	Librarian
26229	Other information professionals
263	SOCIAL SCIENCE RESEARCHERS AND PROFESSIONALS; RELIGIOUS PROFESSIONALS
2631	Economists
26310	Economist
2632	Sociologists, Anthropologists and Related Professionals
26321	Sociologist and Anthropologist
26322	Social science researcher
2633	Historians, Political Scientists and Other Social Science Professionals
26331	Political scientist
26339	Other social science professionals (e.g. philosopher)
2634	<u>Psychologists</u>
26341	Clinical psychologist
26342	Educational psychologist
26343	Industrial and organisational psychologist
26349	Other psychologists
2635	Social Service Professionals
26351	Social worker (general)
26352	Youth work professional
26353	Medical social worker
26359	Other social service professionals
2636	Religious Professionals

SSOC 2020	SSOC 2020 Title
26361	Minister of religion
26369	Other religious professionals
2637	Counselling Professionals
26371	Counsellor (rehabilitation)
26372	Counsellor (drugs and alcohol)
26373	Counsellor (family)
26374	School counsellor
26375	Career coach (counselling)
26379	Other counselling professionals
264	AUTHORS, JOURNALISTS AND EDITORS
2641	Authors and Related Writers
26411	Author
26412	Script writer and editor
26413	Content writer
26414	Technical writer
26415	Book editor
26419	Other authors and related writers
2642	<u>Journalists</u>
26421	Journalist
26422	Editor (news and periodicals)
2643	Translators, Interpreters and Other Linguists
26431	Translator
26432	Interpreter
265	CREATIVE AND PERFORMING ARTISTS
2651	<u>Visual Artists</u>
26511	Painter
26519	Other visual artists
2652	Musicians, Composers and Singers
26521	Instrumentalist
26522	Composer/Orchestrator

SSOC 2020	SSOC 2020 Title
26523	Conductor/Director of orchestra/band/choir
26524	Singer
26529	Other musicians, composers and singers
2653	Dancers and Choreographers
26530	Dancer and Choreographer
2654	Film, Stage and Related Directors and Producers
26541	Producer (stage, film, television, game, commercial, video and radio)
26542	Director (stage, film, television, game, commercial, video and radio)
26543	Artistic director (stage, film, television, game and radio)
26544	Editor (radio, television and video)
26549	Other film, stage and related directors and producers
2655	<u>Actors</u>
26550	Actor
2656	Radio and Television Presenters and Related Professionals
26561	Radio and television presenter
26569	Other radio and television presenters and related professionals

Major Group 3: Associate Professionals and Technicians

SSOC 2020	SSOC 2020 Title		
3	ASSOCIATE PROFESSIONALS AND TECHNICIANS		
31	PHYSICAL AND ENGINEERING SCIENCE ASSOCIATE PROFESSIONALS		
310	ASSISTANT ENGINEERS		
3100	Assistant Engineers		
31001	Assistant civil and structural engineer		
31002	Assistant electrical engineer		
31003	Assistant electronics engineer		
31004	Assistant mechanical engineer		
31005	Assistant chemical engineer		
31006	Assistant manufacturing engineer		
31009	Other assistant engineers		
311	PHYSICAL AND ENGINEERING SCIENCE TECHNICIANS I		
3111	Chemical and Physical Science Technicians		
31111	Chemistry technician		
31112	Physics technician		
31119	Other chemical and physical science technicians		
3112	Civil Engineering Technicians		
31121	Civil engineering technician		
31122	Building technician		
31123	Land surveying technician		
31124	Resident technical officer		
31129	Other civil engineering and related technicians		
3113	Electrical Engineering Technicians		
31131	Electrical engineering technician		
31132	Lift technician		
3114	Electronics Engineering Technicians		
31141	Electronics engineering technician		
31142	Semi-conductor technician		
31143	Audio and video equipment technician		
31144	Instrumentation technician		

SSOC 2020 SSOC 2020 Title 3115 Mechanical Engineering Technicians (Excluding Transport and Vehicle Engineering Technicians) Mechanical engineering technician 31151 31152 Air-conditioning/Refrigeration engineering technician 31153 Machining/Tooling technician 3116 Chemical Engineering Technicians 31161 Chemical engineering technician 31162 Chemical engineering technician (petroleum and natural gas) 31163 Chemical engineering technician (petrochemicals) 31164 Food science technician 3117 Manufacturing Engineering Technicians 31171 Manufacturing engineering technician 31172 Production engineering technician 31173 Process engineering technician 31174 Automation technician 31175 Quality assurance technician 3118 Draughtsmen 31181 Mechanical draughtsman 31182 Electrical/Electronics draughtsman 31183 Civil/Structural engineering draughtsman 31184 Architectural draughtsman 31185 Marine draughtsman 31189 Other draughtsmen (e.g. cartographical draughtsman) 312 PHYSICAL AND ENGINEERING SCIENCE TECHNICIANS II 3121 Transport and Vehicle Engineering Technicians 31211 Aeronautical engineering technician 31212 Automotive engineering technician 31213 Marine surveyor (ship and nautical) 31214 Rolling stock engineering technician 3129 Physical and Engineering Science Technicians Not Elsewhere Classified 31291 Mechatronics technician

Major Group 3: Associate Professionals and Technicians

SSOC 2020	SSOC 2020 Title
31292	Metallurgical technician
31293	Precision optics technician
31294	Quantity surveying technician
31295	Airport maintenance technician
31299	Other physical and engineering science technicians n.e.c.
313	PROCESS CONTROL TECHNICIANS
3131	Power Generating Plant Operators
31310	Power generating plant operator
3132	Incinerator and Water Treatment Plant and Related Machine Operators
31321	Stationary engine operator
31322	Compressor operator
31323	Pumping station operator
31324	Water treatment machine operator (waterworks)
31325	Refrigeration system operator
31329	Other incinerator and water treatment plant and related machine operators
3133	Chemical Processing Plant Controllers
31331	Chemical processing and chemical products plant controller
31332	Pharmaceutical products machine controller
3134	Petroleum and Natural Gas Refining Plant Operators
31341	Petroleum and natural gas refining plant operator
31342	Cylinder filler/tester (compressed and liquefied gases)
3135	Metal Production Process Controllers
31350	Metal production process controller
3139	Process Control Technicians Not Elsewhere Classified
31391	Remote crane operator
31392	Automated assembly line/Industrial robot operator
31399	Other process control technicians n.e.c.
314	LIFE SCIENCE TECHNICIANS AND RELATED ASSOCIATE PROFESSIONALS
3141	Life Science Technicians (Except Medical)
31411	Biological technician

Major Group 3: Associate Professionals and Technicians

SSOC 2020	SSOC 2020 Title		
31412	Clinical research coordinator		
31419	Other life science technicians		
3142	Agronomy, Horticultural and Farming Technicians		
31421	Horticultural technician (including irrigation specialist)		
31422	Plant tissue culture technician		
31423	Farming technician (animal production)		
315	SHIP AND AIRCRAFT CONTROLLERS AND TECHNICIANS		
3151	Ship Engineering Officers		
31510	Marine engineering officer (including third, fourth and fifth engineer)		
3152	Ships' Deck Officers and Pilots		
31521	Ship's deck navigating officer (including second, third and fourth mate)		
31522	Harbour pilot		
31529	Other ships' deck officers and pilots		
3154	Air Traffic Controllers		
31540	Air traffic controller		
3156	Sea Traffic Controllers		
31560	Sea traffic controller		
3157	Transport Operations Supervisors		
31571	Air transport service supervisor		
31572	Train service supervisor		
31573	Road transport supervisor		
31574	Port/Shipping operations supervisor (including post-fixture and planner)		
31579	Other transport operations supervisors		
3159	Transport Controllers and Related Workers Not Elsewhere Classified		
31591	Port master/Dockmaster		
31592	Port captain		
31593	Flight operations officer		
31594	Air cargo officer		
31595	Load control officer (aircraft)		
31596	Train operations officer		

Major Group 3: Associate F	Professionals and <sup>-</sup>	Technicians
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SSOC 2020	SSOC 2020 Title
31597	Road transport operations officer
31599	Other transport controllers and related workers n.e.c.
316	PREMISES AND PARKS OFFICERS
3160	Premises and Parks Officers
31601	Premises and facilities maintenance officer
31602	Landscape operations officer
31603	Parks officer
317	BUILDING, QUALITY AND SAFETY INSPECTORS
3171	Building and Fire Inspectors
31711	Fire and safety inspector
31719	Other building and fire inspectors
3172	Quality and Safety Inspectors
31720	Safety inspector (vehicles, processes and products)
32	HEALTH ASSOCIATE PROFESSIONALS
321	MEDICAL AND PHARMACEUTICAL TECHNICIANS
3211	Medical Imaging and Therapeutic Equipment Technicians
32111	Sonographer
32112	Medical X-ray technician
32119	Other medical imaging, therapeutic equipment technicians and related associate professionals
3212	Medical and Pathology Laboratory Technicians
32120	Medical and pathology laboratory technician
3213	Pharmacy Technicians
32130	Pharmacy technician
3214	Medical and Dental Prosthetic Technicians
32141	Prosthetist and orthotist
32142	Prosthetic and orthotic technician
32143	Dental technician
322	NURSING ASSOCIATE PROFESSIONALS
3220	Nursing Associate Professionals
32200	Enrolled/Assistant nurse (excluding registered nurse)

SSOC 2020	SSOC 2020 Title
323	TRADITIONAL AND COMPLEMENTARY MEDICINE ASSOCIATE PROFESSIONALS
3230	Traditional and Complementary Medicine Associate Professionals
32300	Traditional and complementary medicine associate professional (e.g. homeopath and naturopath)
324	VETERINARY TECHNICIANS AND ASSISTANTS
3240	Veterinary Technicians and Assistants
32400	Veterinary technician/assistant
325	OTHER HEALTH ASSOCIATE PROFESSIONALS
3251	Oral Health Therapists
32510	Oral health therapist (e.g. dental therapists and dental hygienists)
3253	Community Health Workers
32530	Community health worker
3254	Opticians
32540	Optician
3255	Physiotherapy Technicians and Related Associate Professionals
32551	Massage therapist
32559	Other physiotherapy technicians and related associated professionals
3257	Environmental and Occupational Health Inspectors
32571	Environmental inspector (environmental public health)
32572	Occupational health and safety inspector
3259	Health Associate Professionals Not Elsewhere Classified
32591	Paramedic
32599	Other health associate professionals n.e.c.
33	BUSINESS AND ADMINISTRATION ASSOCIATE PROFESSIONALS
331	FINANCIAL AND MATHEMATICAL ASSOCIATE PROFESSIONALS
3312	Credit and Loans Officers
33121	Financial markets back office administrator
33129	Other credit and loans officers
3313	Accounting Associate Professionals
33131	Assistant accountant
33132	Audit associate professional

Major Group 3: Associate Professionals and Technicians

SSOC 2020	SSOC 2020 Title
33133	Tax associate professional
3315	Valuers and Loss Assessors
33151	Appraiser/Valuer (excluding intangible asset valuer)
33152	Assessor
33153	Intangible asset valuer (e.g. Intellectual property valuation analyst)
332	SALES AND RELATED ASSOCIATE PROFESSIONALS
3321	Insurance Representatives and Related Associate Professionals
33211	Insurance sales agent/broker (including independent financial planner)
33219	Other insurance representatives and related associate professionals
3322	Commercial and Marketing Sales Executives
33221	Business development executive
33222	After sales adviser/Client account service executive
33223	Marketing and sales executive (food & beverage services)
33224	Online sales channel executive
33225	Merchandising/Category executive
33229	Other commercial and marketing sales executives
3323	Buyers and Purchasing Agents
33231	Buyer
33232	Purchasing agent
3329	Sales and Related Associate Professionals Not Elsewhere Classified
33291	Intellectual property brokers and transaction specialist
33299	Sales and related associate professionals n.e.c.
333	BUSINESS SERVICES AGENTS
3331	Shipping, Clearing and Forwarding Agents
33311	Clearing and forwarding agent
33312	Shipping agent/Boarding officer
33313	Freight inspector
3332	Conference and Event Planners
33320	Exhibition/Conference/Event planner (including wedding planner/coordinator)
3333	Employment Agents and Labour Contractors

Major Group 3: Associate Professionals and Technicians

SSOC 2020	SSOC 2020 Title
33330	Employment agent/Labour contractor
3334	Real Estate Agents
33340	Real estate agent
3339	Business Services Agents Not Elsewhere Classified
33391	Auctioneer
33392	Advertising salesman
33393	International market agent/representative (e.g. junket operator)
33394	Safety and security consultant
33399	Other business services agents n.e.c. (e.g. sports agent, artiste agent)
334	ADMINISTRATIVE ASSOCIATE PROFESSIONALS
3346	Logistics and Maintenance Planners
33461	Logistics/production planner
33462	Maintenance planner
3349	Administrative and Related Associate Professionals Not Elsewhere Classified
33491	Management executive
33492	Operations officer (except transport operations)
33493	Crewing executive (ship)
33499	Other administrative and related associate professionals n.e.c.
335	GOVERNMENT ASSOCIATE PROFESSIONALS
3351	Customs and Immigration Officers
33510	Customs/Immigration officer
3355	Police Inspectors
33551	Police inspector
33552	Auxiliary police officer supervisor
3359	Government Associate Professionals Not Elsewhere Classified
33591	Government tax and excise official
33592	Government social benefits official
33593	Government licensing official
33599	Other government associate professionals n.e.c.
336	TRANSPORT OPERATIONS PLANNERS AND EXECUTIVES

Major Group 3: Associate Professionals	and	Technicians
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SSOC 2020	SSOC 2020 Title
3361	Transport Equipment Project Executives
33611	Air transport equipment project executive
33612	Rail transport equipment project executive
33613	Road transport equipment project executive
33614	Water transport equipment project executive
33619	Other transport equipment project executives
34	LEGAL, SOCIAL, CULTURAL AND RELATED ASSOCIATE PROFESSIONALS
341	LEGAL AND SOCIAL ASSOCIATE PROFESSIONALS
3411	Legal Associate Professionals
34110	Legal associate professional (e.g. paralegal)
3412	Social Work Associate Professionals
34121	Youth work associate
34122	Social work associate
34123	Volunteer executive
342	SPORTS AND FITNESS WORKERS
3421	Athletes and Sportsmen
34210	Athlete/Sportsman
3422	Sports Coaches, Instructors, Officials and Other Related Associate Professionals
34221	Sports coach
34222	Martial arts instructor
34223	Physical fitness instructor (including yoga instructor and aerobics instructor)
34224	Sports official
34229	Other related instructors and associate professionals (e.g. adventure training
343	instructor and scuba diving instructor) ARTISTIC AND CULTURAL ASSOCIATE PROFESSIONALS
3431	<u>Photographers</u>
34310	Photographer
3432	Interior Designers and Decorators
34321	Interior designer
34322	Decorator and related associate professional (e.g. window dresser, set designer
34323	Visual merchandiser

SSOC 2020	SSOC 2020 Title
3433	Gallery, Museum and Library Technicians
34331	Library officer
34332	Gallery, museum and related technician
3434	Chefs
34341	Chef
34342	Kitchen operations head/supervisor
34343	Pastry Chef
3439	Artistic and Cultural Associate Professionals Not Elsewhere Classified
34391	Tattooist
34399	Other artistic and cultural associate professionals n.e.c.
344	CREATIVE AND PERFORMING ARTS ASSOCIATE PROFESSIONALS
3440	Creative and Performing Arts Associate Professionals
34401	Disc jockey
34409	Other creative and performing arts associate professionals
35	INFORMATION AND COMMUNICATIONS TECHNICIANS
351	INFORMATION AND COMMUNICATIONS TECHNOLOGY OPERATORS AND TECHNICIANS
3511	Computer Systems Operators
35110	Computer systems operator
3512	Computer Technicians
35121	IT Infrastructure technician
35122	IT security technician
35123	IT support technician (including IT user helpdesk technician)
35129	Other computer technicians
3514	Website Administrators
35140	Website administrator/Webmaster
352	TELECOMMUNICATIONS AND BROADCASTING TECHNICIANS AND AUDIO- VISUAL OPERATORS
3521	Broadcasting Technicians and Audio-Visual Operators
35211	Media and broadcasting operations technician
35212	Video camera operator

Major Group 3: Associate Professionals and Technicians

Major Group 3: Associate Professionals and Technicians

SSOC 2020	SSOC 2020 Title
35213	Television/Motion picture camera operator
35214	Radio and television studio equipment operator
35215	Sound engineering technician
35219	Other broadcasting technicians and audio-visual operators (e.g. microphone operator)
3522	Telecommunications Engineering Technicians
35220	Telecommunications technician
3523	Telecommunications Equipment Operators
35231	Telecommunications service supervisor
35232	Radio-telephone operator (land-based)
35239	Other telecommunications equipment operators
3529	Optical and Electronic Equipment Operators Not Elsewhere Classified
35290	Optical and electronic equipment operator n.e.c.
36	TEACHING ASSOCIATE PROFESSIONALS
361	PRE-PRIMARY EDUCATION TEACHERS
3610	Pre-Primary Education Teachers
36100	Pre-primary education teacher
362	EXTRACURRICULUM INSTRUCTORS
3620	Extracurriculum Instructors
36201	Language instructor (extracurriculum)
36202	Art and craft instructor (extracurriculum)
36203	Information technology trainer (extracurriculum)
36204	Music instructor (extracurriculum)
36205	Dance instructor (extracurriculum)
36206	Speech and drama instructor (extracurriculum)
36209	Other extracurriculum instructors
369	TEACHING ASSOCIATE PROFESSIONALS NOT ELSEWHERE CLASSIFIED
3691	Private Tutors
36910	Private tutor (academic)
3699	Teaching Associate Professionals Not Elsewhere Classified
36991	Relief teacher

SSOC 2020	SSOC 2020 Title
36999	Other teaching associate professionals n.e.c.
39	OTHER ASSOCIATE PROFESSIONALS NOT ELSEWHERE CLASSIFIED
399	OTHER ASSOCIATE PROFESSIONALS NOT ELSEWHERE CLASSIFIED
3991	Religious Associate Professionals
39910	Non-ordained religious associate professional

SSOC 2020	SSOC 2020 Title
4	CLERICAL SUPPORT WORKERS
40	CLERICAL SUPERVISORS
400	CLERICAL SUPERVISORS
4000	<u>Clerical Supervisors</u>
40000	Office supervisor
41	GENERAL AND KEYBOARD CLERKS
411	GENERAL OFFICE CLERKS
4110	General Office Clerks
41101	Office clerk (including filing and copying)
41102	Personnel/Human resource clerk
41109	Other administrative clerks (e.g. public relations clerk)
412	SECRETARIES AND VERBATIM REPORTERS
4120	Secretaries and Verbatim Reporters
41201	Secretary
41202	Verbatim reporter
413	KEYBOARD OPERATORS
4131	Typists and Word Processing Operators
41310	Typists and word processing operator
4132	Data Entry Clerks
41320	Data entry clerk
42	CUSTOMER SERVICES OFFICERS AND CLERKS
421	TELLERS, MONEY COLLECTORS AND RELATED CLERKS
4211	Bank Tellers and Other Counter Clerks
42111	Bank teller
42112	Postal service counter clerk
42113	Money changer
42119	Other tellers and counter clerks
4213	Pawnbrokers and Moneylenders
42131	Pawnbroker
42132	Moneylender

SSOC 2020	SSOC 2020 Title
4214	Bill Collectors and Related Workers
42141	Bill collector
42149	Other bill collectors and related workers
422	CLIENT INFORMATION CLERKS
4221	Travel Agency and Related Clerks
42210	Travel consultant/Reservation executive
4223	Telephone Operators
42230	Telephone operator
4224	Receptionists, Customer Service and Information Clerks
42241	Receptionist (general)
42242	Hotel receptionist (including hotel reservation and front desk clerk)
42243	Medical/Dental receptionist
42244	Passenger services agent
42245	Customer service officer/clerk
42246	Contact centre information clerk
42247	Hotel executive (including hotel reservation and front desk executive)
42249	Other receptionists and information clerks
4229	Client Information Clerks Not Elsewhere Classified
42290	Client information clerk n.e.c.
43	NUMERICAL AND MATERIAL-RECORDING CLERKS
431	NUMERICAL CLERKS
4311	Accounting and Bookkeeping Clerks
43111	Bookkeeper
43112	Ledger and accounts clerk
43113	Audit clerk
43114	Payroll/Wages clerk
43115	Billing clerk
43116	Procurement/purchasing clerk
43119	Other accounting clerks (e.g. cost clerk)
4312	Finance and Insurance Clerks

SSOC 2020	SSOC 2020 Title
43121	Bank operations clerk
43122	Insurance/Underwriting clerk
43123	Securities clerk
43129	Other finance and insurance clerks (e.g. credit clerk)
4314	Statistical Clerks
43141	Statistical clerk
43142	Enumerator/Market research interviewer
4315	Computer Operations Clerks
43151	Data processing control clerk
43159	Other computer operations clerks
432	MATERIAL-RECORDING AND TRANSPORT CLERKS
4321	Stock Clerks
43211	Stock records clerk
43212	Storekeeper
43219	Other stock clerks
4322	Production Clerks
43221	Material planning clerk
43222	Production planning clerk
43229	Other production clerks
4323	Transport Clerks
43231	Shipping clerk
43232	Land transport clerk
43233	Air transport clerk
43239	Other transport clerks
44	OTHER CLERICAL SUPPORT WORKERS
441	OTHER CLERICAL SUPPORT WORKERS
4411	Library Clerks
44110	Library clerk
4412	Mail Carriers and Sorting Workers
44121	Postal service supervisor

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## SSOC 2020 Title

44122	Postman
44123	Process server
44129	Other mail distribution workers (e.g. mail sorter)
4417	Legal Clerks
44170	Legal clerk
4419	Clerical Support Workers Not Elsewhere Classified
44191	Proofreading clerk
44199	Other clerical support workers n.e.c.
44199	Other clerical support workers n.e.c.

Major Group 5: Service and Sales Workers

SSOC 2020	SSOC 2020 Title
5	SERVICE AND SALES WORKERS
51	PERSONAL SERVICE WORKERS
511	TRAVEL ATTENDANTS, CONDUCTORS AND GUIDES
5111	Travel Attendants and Stewards
51111	Chief steward
51112	Cabin attendant/steward
5112	Transport Service Inspectors and Related Workers
51121	Rail station service assistant
51122	Ticket inspector
51129	Other transport service inspectors and related workers
5113	Tour and Other Guides
51131	Tour guide
51132	Attractions guide
512	COOKS
5120	Cooks
51201	Cook (e.g. commis cook 2/3)
51202	Senior cook (e.g. station chef, commis cook 1, station cook)
513	WAITERS AND BARTENDERS
5131	Waiters
51311	Captain waiter/Waiter supervisor
51312	Waiter
51313	Sommelier
5132	Bartenders and Baristas
51321	Bartender/Mixologist
51322	Barista
5133	Bar/Lounge Hostesses
51330	Bar/Lounge hostess
5139	Waiters and Bartenders Not Elsewhere Classified
51390	Waiter and bartender n.e.c. (e.g. food checker (catering services))
514	HAIRDRESSERS, BEAUTICIANS AND RELATED WORKERS

Major Group 5: Service and Sales Workers

SSOC 2020	SSOC 2020 Title
5141	Hairdressers, Barbers and Other Related Workers
51411	Hair stylist/Hairdresser
51412	Barber
51419	Other hair care workers (e.g. hair therapist/consultant)
5142	Beauticians and Related Workers
51421	Beautician
51422	Manicurist
51423	Make-up artist (stage, film and studio)
5149	Wellness Related Workers Not Elsewhere Classified
51491	Masseur (non-medical) (including foot reflexologist)
51492	Slimming consultant
51499	Other wellness related workers n.e.c.
515	HOUSEKEEPERS AND RELATED WORKERS
5150	Housekeepers and Related Workers
51501	Housekeeper (hotels and other establishments)
51502	House steward
51503	Housekeeping matron
51504	Head butler (hotels and other establishments)
51505	Butler (hotels and other establishments)
51509	Other housekeepers and related workers
517	BOOKMAKERS, CROUPIERS AND RELATED GAMING WORKERS
5170	Bookmakers, Croupiers and Related Gaming Workers
51701	Gaming supervisor (e.g. pit manager/supervisor, slot manager/supervisor and casino shift manager/supervisor)
51702	Bookmaker/Croupier/Casino dealer and related gaming worker
519	PERSONAL SERVICE WORKERS NOT ELSEWHERE CLASSIFIED
5191	Astrologers, Fortune-tellers and Related Workers
51910	Astrologer/Fortune teller and related worker
5193	Undertakers and Embalmers
51931	Undertaker
51932	Embalmer

Major Group 5: Service and Sales Workers

SSOC 2020	SSOC 2020 Title
5194	Pet Groomers, Animal Keepers and Trainers
51941	Pet groomer
51942	Keeper/Trainer in zoological, bird and aquatic parks
51943	Horse trainer
51944	Dog trainer
51949	Other animal/bird keepers and animal care workers
5195	Driving Instructors
51950	Driving instructor/tester
5199	Personal Service Workers Not Elsewhere Classified
51991	Social escort
51999	Other personal service workers n.e.c.
52	SALES WORKERS
521	STALL SALES WORKERS
5211	Hawker/Stall Holders (Excluding Prepared Food or Drinks)
52110	Hawker/Stall holder (excluding prepared food or drinks)
5212	Hawker/Stall Holders (Prepared Food or Drinks)
52120	Hawker/Stall holder (prepared food or drinks)
5213	Newsvendors
52130	Newsvendor
5219	Stall Sales Workers Not Elsewhere Classified
52190	Other stall sales worker
522	SHOP SALESPERSONS
5220	Shop and Store Salespersons
52201	Sales supervisor
52202	Shop sales assistant
523	CASHIERS AND TICKET CLERKS
5230	Cashiers and Ticket Clerks
52301	Cage/Count supervisor
52302	Cashier (general)
52303	Office cashier

Major Group 5: Service and Sales Workers

SSOC 2020	SSOC 2020 Title
52309	Other cashiers, ticket and related clerks
524	MODELS, SALES DEMONSTRATORS AND OTHER SALES WORKERS
5241	Fashion and Other Models
52411	Fashion model
52419	Other models (e.g. artist's model)
5242	Sales Demonstrators and Door-to-Door Salespersons
52421	Sales demonstrator
52422	Salesperson (door-to-door)
5244	Contact Centre Salespersons
52440	Telemarketer
5249	Sales Workers Not Elsewhere Classified
52491	Petrol station attendant
52492	Food service counter attendant
52499	Sales workers n.e.c. (e.g. ship chandler)
53	PERSONAL CARE WORKERS
531	CHILD CARE WORKERS AND TEACHER AIDES
5311	Child Care and Related Workers
53111	Babysitter/Infant care-giver
53112	Confinement nanny
53113	Child/After school care centre worker
53114	Child/Youth residential care assistant
53115	Educarer
5312	Teacher Aides
53120	Teacher aide
532	HEALTHCARE ASSISTANTS AND OTHER PERSONAL CARE WORKERS
5320	Healthcare Assistants and Other Personal Care Workers
53201	Healthcare assistant (e.g. therapy aide/assistant)
53202	Nursing aide/assistant
53203	Dental aide/assistant
53209	Other personal care workers (e.g. old folks' home, nursing home, home care)

Major Group 5: Service and Sales Workers

SSOC 2020	SSOC 2020 Title
54	PROTECTIVE SERVICES WORKERS
541	PROTECTIVE SERVICES WORKERS
5411	Fire-Fighting and Rescue Officers
54110	Fire-fighting and rescue officer
5412	Police Officers
54121	Police officer
54122	Narcotics officer
54123	Auxiliary police officer
5413	Prison Officers
54130	Prison officer
5414	Security Guards
54141	Senior security supervisor
54142	Security supervisor
54143	Senior private security officer
54144	Private security officer
5415	Lifeguards
54150	Lifeguard
5419	Protective Services and Related Workers Not Elsewhere Classified
54191	Private investigator
54192	Industrial investigator
54193	Insurance investigator
54194	Park ranger
54199	Other protective services and related workers n.e.c.
59	SERVICE WORKERS NOT ELSEWHERE CLASSIFIED
590	SERVICE WORKERS NOT ELSEWHERE CLASSIFIED
5900	Service Workers Not Elsewhere Classified
59000	Service worker n.e.c.

Major Group 6: Agricultural and Fishery Workers

SSOC 2020	SSOC 2020 Title
6	AGRICULTURAL AND FISHERY WORKERS
61	AGRICULTURAL WORKERS
611	MARKET GARDENERS AND CROP GROWERS
6111	Vegetable Farm Workers
61110	Vegetable farm worker
6113	Gardeners; Horticultural and Nursery Growers
61131	Landscape and plant nursery supervisor
61132	Plant nursery worker
61133	Gardeners and horticultural worker
612	ANIMAL PRODUCERS
6121	Livestock and Dairy Farm Workers
61210	Livestock/Dairy farm worker
6122	Poultry Farm Workers
61221	Poultry farm worker
61222	Poultry inseminator
619	AGRICULTURAL WORKERS NOT ELSEWHERE CLASSIFIED
6190	Agricultural Workers Not Elsewhere Classified
61900	Agricultural worker n.e.c.
62	FISHERY WORKERS
622	FISHERY WORKERS
6221	Aquaculture Workers
62211	Fish/Prawn farm worker
62212	Aquarium fish farm worker
62219	Other aquatic life cultivation workers (e.g. oyster farm worker)
6222	Coastal Waters and Deep Sea Fishery Workers
62220	Coastal waters/Deep sea fishery worker

Major Group 7: Craftsmen and Related Trades Workers

SSOC 2020	SSOC 2020 Title
7	CRAFTSMEN AND RELATED TRADES WORKERS
71	BUILDING AND RELATED TRADES WORKERS, EXCLUDING ELECTRICIANS
710	SUPERVISORS AND GENERAL FOREMEN (BUILDING AND RELATED TRADES
7100	Supervisors and General Foremen (Building and Related Trades)
71000	Supervisor/General foreman (building and related trades)
711	BUILDING FRAME AND RELATED TRADES WORKERS
7112	Bricklayers and Related Workers
71120	Bricklayer/Blocklayer
7113	Stone Cutters, Splitters, Carvers and Stonemasons
71130	Stone cutter, splitter, carver and stonemason
7114	Concrete Placers, Concrete Finishers and Related Workers
71141	Concrete form worker
71142	Cement finisher/Screeder
71149	Other concrete placers, concrete finishers and related workers
7115	Carpenters and Joiners
71151	Carpenter
71152	Joiner
7119	Building Frame and Related Trades Workers Not Elsewhere Classified
71191	Scaffolder
71192	Cladding/Curtain wall erector
71199	Other building frame and related trades workers n.e.c. (e.g. steeplejack)
712	BUILDING FINISHERS AND RELATED TRADES WORKERS
7121	Roofers
71210	Roofer
7122	Floor Layers and Tile Setters
71220	Floor/Wall tiler
7123	Plasterers
71230	Plasterer
7124	Insulation Workers
71241	Refrigeration/Air-conditioning equipment insulator

Major Group 7: Craftsmen and Related Trades Workers

SSOC 2020	SSOC 2020 Title
71242	Boiler/Pipe insulator
71249	Other insulation workers
7125	Glaziers
71250	Glazier
7126	Plumbers, Pipe Fitters and Related Workers
71261	Plumber
71262	Pipe fitter
71263	Pipe/Drain layer
7127	Air-Conditioning and Refrigeration Mechanics
71271	Air-conditioning/Refrigeration equipment mechanic
71272	Air-conditioning/Refrigeration plant installer
7129	Building Finishers and Related Trades Workers Not Elsewhere Classified
71290	Building finisher and related trades worker n.e.c.
713	PAINTERS, BUILDING STRUCTURE CLEANERS AND RELATED WORKERS
7131	Building Painters and Related Workers
71311	Building painter
71312	Wall/Ceiling paperhanger
7132	Spray Painters, Varnishers and Other Painters
71321	Structural steel/Ship painter
71322	Motor vehicle spray painter
71323	Sign painter
71324	Spray painter (except ships, motor vehicles and signs)
71329	Other painters and related workers
7133	Building Maintenance Workers, Building Structure Cleaners and Related Workers
71331	Building maintenance worker
71332	Building structure cleaner and related worker
72	METAL, MACHINERY AND RELATED TRADES WORKERS
720	SUPERVISORS AND GENERAL FOREMEN (METAL, MACHINERY AND RELATED TRADES)
7200	Supervisors and General Foremen (Metal, Machinery and Related Trades)
72000	Supervisor/General foreman (metal, machinery and related trades)

SSOC 2020	SSOC 2020 Title
721	SHEET AND STRUCTURAL METAL WORKERS, MOULDERS AND WELDERS AND RELATED TRADES WORKERS
7211	Metal Moulders and Coremakers
72110	Metal moulder and coremaker
7212	Welders and Flame Cutters
72120	Welder and flame cutter
7213	Sheet Metal Workers
72130	Sheet metal worker
7214	Structural Metal Preparers and Erectors
72140	Structural metal preparer and erector
7215	Riggers and Cable Splicers
72150	Rigger and cable splicer
722	BLACKSMITHS, TOOLMAKERS AND RELATED TRADES WORKERS
7221	Blacksmiths, Hammersmiths and Forging-Press Workers
72210	Blacksmith, hammersmith and forging-press worker
7222	Toolmakers and Related Workers
72221	Tool and die maker
72222	Locksmith
72229	Other toolmakers and related workers
7224	Metal Polishers, Wheel Grinders and Tool Sharpeners
72240	Metal polisher, wheel grinder and tool sharpener
723	MACHINERY MECHANICS, FITTERS AND REPAIRERS
7231	Automotive Mechanics
72310	Automotive mechanic
7232	Aircraft Engine Mechanics and Repairers
72320	Aircraft engine mechanic and repairer
7233	Rolling Stock Mechanics
72330	Rolling stock mechanic
7234	Bicycle and Related Repairers
72340	Bicycle and related repairer
7235	Marine Engine Mechanics and Repairers

Major Group 7: Craftsmen and Related Trades Workers

SSOC 2020	SSOC 2020 Title
72350	Marine engine mechanic and repairer
7239	Other Machinery Mechanics and Repairers
72391	Machinery mechanic
72392	Industrial/Office machinery mechanic
72399	Other machinery mechanics and repairers n.e.c. (e.g. agricultural machinery mechanic)
73	PRECISION, HANDICRAFT, PRINTING AND RELATED TRADES WORKERS
730	SUPERVISORS AND GENERAL FOREMEN (PRECISION, HANDICRAFT, PRINTING AND RELATED TRADES)
7300	Supervisors and General Foremen (Precision, Handicraft, Printing and Related Trades)
73000	Supervisor/General foreman (precision, handicraft, printing and related trades)
731	HANDICRAFT AND PRECISION WORKERS
7311	Precision Instrument Makers and Repairers
73111	Watch and clock assembler/repairer
73112	Optical instrument maker/repairer
73113	Medical device assembler/repairer
73119	Other precision instrument makers and repairers
7312	Musical Instrument Makers, Repairers and Tuners
73120	Musical instrument maker/repairer/tuner
7313	Jewellery and Precious Metal Workers
73130	Jewellery and precious metal worker
7314	Potters and Related Workers
73140	Potter and related worker
7315	Glass Makers, Cutters, Grinders and Finishers
73150	Glass maker, cutter, grinder and finisher
7316	Sign Writers, Decorative Painters, Engravers and Etchers
73160	Sign writer, decorative painter, engraver and etcher
732	PRINTING TRADES WORKERS
7321	Pre-Press Trades Workers
73210	Pre-press trades worker
7322	Printers

Major Group 7: Craftsmen and Related Trades Workers

SSOC 2020	SSOC 2020 Title
73220	Printer
74	ELECTRICAL AND ELECTRONIC TRADES WORKERS
740	SUPERVISORS AND GENERAL FOREMEN (ELECTRICAL AND ELECTRONIC TRADES
7400	Supervisors and General Foremen (Electrical and Electronic Trades)
74001	Lift supervisor
74002	Supervisor/General foreman (electrical and electronic trades, excluding lift)
741	ELECTRICAL EQUIPMENT RELATED TRADES WORKERS
7411	Electricians
74110	Electrician
7412	Electrical Mechanics and Fitters
74121	Electrical fitter
74122	Electrical lift, escalator and related equipment fitter
74123	Electrical household appliance repairer
7413	Electrical Line Installers and Repairers
74131	Electrical line installer
74132	Electric cable jointer
74133	Underground electrical line installer and repairer
742	ELECTRONICS AND TELECOMMUNICATIONS RELATED TRADES WORKERS
7421	Electronics Mechanics and Servicers
74211	Electronics fitter
74212	Consumer audio and video equipment mechanic
7422	Information and Communications Technology Installers and Servicers
74221	Radio, television and radar broadcasting/transmitting equipment fitter
74222	Computer and related electronic equipment mechanic
74223	Telecommunications lineman
74224	Telecommunications installer/servicer
75	FOOD PROCESSING, WOODWORKING, GARMENT, LEATHER AND OTHER CRAFT AND RELATED TRADES WORKERS
750	SUPERVISORS AND GENERAL FOREMEN (FOOD PROCESSING, WOODWORKING, GARMENT, LEATHER AND RELATED)
7500	Supervisors and General Foremen (Food Processing, Woodworking, Garment, Leather and Related Trades).

Major Group 7: Craftsmen and Related Trades Workers

SSOC 2020	SSOC 2020 Title
75000	Supervisor/General foreman (food processing, woodworking, garment, leather
751	and related trades). FOOD PROCESSING AND RELATED TRADES WORKERS
7511	Butchers, Fishmongers and Related Food Preparers
75110	Butcher, fishmonger and related food preparer
7512	Bakers, Pastry and Confectionery Makers
75121	Baker
75122	Pastry and confectionery maker
7515	Food and Beverage Tasters and Graders
75150	Food and beverage taster and grader
7519	Food Processing and Related Trades Workers Not Elsewhere Classified
75190	Food processing and related trades worker n.e.c. (e.g. fruit pickler)
752	WOOD TREATERS, CABINET MAKERS AND RELATED TRADES WORKERS
7521	Wood Treaters
75210	Wood treater
7522	Cabinet Makers and Wood Related Trades Workers
75220	Cabinet maker and wood related trades worker
7529	Furniture Makers and Related Trades Workers Not Elsewhere Classified
75290	Furniture maker and related trades worker n.e.c.
753	GARMENT, LEATHER AND RELATED TRADES WORKERS
7531	Tailors/Dressmakers
75310	Tailor/Dressmaker
7532	Garment and Related Pattern-Makers and Cutters
75320	Garment and related pattern-maker and cutter
7534	Upholsterers and Related Workers
75340	Upholsterer and related worker
7536	Shoemakers and Related Workers
75361	Shoemaker
75362	Cobbler
75363	Leather goods maker/assembler
75369	Other shoemakers and related workers

Major Group 7: Craftsmen and Related Trades Workers

SSOC 2020	SSOC 2020 Title
7539	Garment and Related Trades Workers Not Elsewhere Classified
75390	Garment and related trades worker n.e.c. (e.g. fellmonger, tent sewer, umbrella maker)
754	OTHER CRAFT AND RELATED WORKERS
7541	Underwater Divers
75410	Underwater diver
7544	Fumigator and Other Pest and Weed Controllers
75440	Fumigator and other pest and weed controller
7549	Craft and Related Workers Not Elsewhere Classified
75490	Craft and related worker n.e.c.

SSOC 2020	SSOC 2020 Title
8	PLANT AND MACHINE OPERATORS AND ASSEMBLERS
81	STATIONARY PLANT AND MACHINE OPERATORS
810	STATIONARY PLANT AND MACHINE SUPERVISORS AND GENERAL FOREMEN
8100	Stationary Plant and Machine Supervisors and General Foremen
81000	Stationary plant and machine supervisor/general foreman
811	MINING AND MINERAL PROCESSING PLANT OPERATORS
8113	Well Drillers and Borers and Other Mining Related Workers
81130	Well driller and borer and other mining related worker
8114	Cement and Other Mineral Products Machine Operators
81140	Cement and other mineral products machine operator
812	METAL PROCESSING, FINISHING AND PRODUCTS PLANT OPERATORS
8121	Metal Melters, Casters and Rolling Mill Operators
81210	Metal melter, caster and rolling mill operator
8122	Metal Heat Treating Plant Operators
81220	Metal heat treating plant operator
8123	Metal Drawers and Extruders
81230	Metal drawer and extruder
8124	Metal Finishing, Plating and Coating Machine Operators
81240	Metal finishing, plating and coating machine operator
8125	Machine-Tool Setter-Operators
81251	Metalworking machine setter-operator
81252	Precision grinding machine setter-operator
81259	Other machine-tool setter-operators
813	CHEMICAL PROCESSING, CHEMICAL AND PHOTOGRAPHIC PRODUCTS PLANT AND MACHINE OPERATORS
8131	Chemical Processing and Products Plant and Machine Operators
81311	Chemical processing and products plant and machine operator
81312	Pharmaceutical products machine operator
8132	Photographic Products Machine Operators
81320	Photographic products machine operator

SSOC 2020	SSOC 2020 Title
8139	Chemical Processing, Chemical and Photographic Products Plant and Machine
81390	<u>Operators Not Elsewhere Classified</u> Chemical processing, chemical and photographic products plant and machine
	operator n.e.c.
814	RUBBER, PLASTIC AND PAPER PRODUCTS MACHINE OPERATORS
8141	Rubber Products Machine Operators
81410	Rubber products machine operator
8142	Plastic Products Machine Operators
81420	Plastic products machine operator
8143	Paper and Paperboard Products Machine Operators
81430	Paper and paperboard products machine operator
815	TEXTILE, FUR AND LEATHER PRODUCTS MACHINE OPERATORS
8150	Textile, Fur and Leather Products Machine Operators
81501	Sewing machine operator
81502	Laundry and dry cleaning worker (machine, non-household)
81509	Other textile, fur and leather products machine operators (e.g. shoemaking and
816	related machine operators) FOOD AND RELATED PRODUCTS MACHINE OPERATORS
8160	Food and Related Products Machine Operators
81601	Meat and fish products machine operator
81602	Dairy and confectionery products machine operator
81603	Baked and cereal products machine operator
81604	Brewer and wine and other beverages machine operator
81609	Other food and related products machine operators
817	WOOD PROCESSING AND PAPERMAKING PLANT OPERATORS
8170	Wood Processing and Papermaking Plant Operators
81700	Wood processing and papermaking plant operator
818	OTHER STATIONARY PLANT AND MACHINE OPERATORS
8181	Glass and Ceramics Plant Operators
81811	Glass/Ceramics kiln machine operator
81812	Fibreglass maker
81819	Other glass and ceramics plant operators

SSOC 2020	SSOC 2020 Title
8182	Steam Engine and Boiler Operators
1821	Boiler fireman
1822	Ship's oiler/greaser
1829	Other steam turbine, boiler and engine operators
183	Packing, Bottling and Labelling Machine Operators
.830	Packing/Bottling/Labelling machine operator
.84	Printing, Binding and Related Machine Operators
841	Printing machine operator
.842	Bookbinding machine operator
849	Other printing, binding and related machine operators
89	Stationary Plant and Machine Operators Not Elsewhere Classified
.890	Stationary plant and machine operator n.e.c.
	ASSEMBLERS AND QUALITY CHECKERS
0	SUPERVISORS AND GENERAL FOREMEN OF ASSEMBLERS
200	Supervisors and General Foremen of Assemblers and Quality Checkers
000	Supervisor/general foreman of assemblers and quality checkers
1	ASSEMBLERS, QUALITY CHECKERS AND TESTERS
1	Mechanical Machinery Assemblers
110	Mechanical equipment/component assembler
12	Electrical and Electronic Equipment Assemblers
121	Electrical equipment/component assembler
122	Electronic equipment/component assembler
123	Battery assembler
13	Quality Checkers and Testers
131	Electrical/Electronic products quality checker and tester
132	Mechanical products quality checker and tester
139	Other quality checkers and testers
19	Assemblers Not Elsewhere Classified
190	Assembler n.e.c.

# 83 DRIVERS AND MOBILE MACHINERY OPERATORS

Maior Grou	p 8: Plant and Machine Ope	erators and Assemblers

SSOC 2020	SSOC 2020 Title
830	MOBILE MACHINERY SUPERVISORS AND GENERAL FOREMEN
8300	Mobile Machinery Supervisors and General Foremen
83000	Mobile machinery supervisor and general foreman
831	TRAIN OPERATORS AND RELATED WORKERS
8311	Train Operators
83110	Train operator
8312	Railway Brakers and Related Workers
83121	Railway brakeman/signalman/shunter
83129	Other railway brakers and related workers
832	CAR AND LIGHT GOODS VEHICLE DRIVERS
8321	Motorcycle (Including Motorised Personal Mobility Devices) Delivery Men
83211	Motorcycle delivery man
83212	Delivery man using motorised personal mobility aids/devices
8322	Car, Taxi, Van and Light Goods Vehicle Drivers
83221	Taxi driver
83222	Chauffeur
83223	Van driver
83224	Ambulance driver
83225	Parking valet
83226	Private-hire car driver
83229	Other car and light goods vehicle drivers
833	HEAVY TRUCK AND BUS DRIVERS
8331	Bus and Tram Drivers
83311	Bus driver
83312	Tram driver
8332	Heavy Truck and Lorry Drivers
83321	Lorry driver
83322	Trailer-truck driver (including prime mover driver)
83323	Concrete mix truck driver
83324	Waste truck driver (including hooklift trucks with roll-on containers)

SSOC 2020	SSOC 2020 Title
83329	Other heavy truck and lorry drivers
834	MOBILE MACHINERY OPERATORS
8342	Earth Moving and Related Machinery Operators
83421	Excavating/Trench digging machine operator
83422	Dredge operator
83423	Pile driver/Drilling machine operator
83424	Tunnelling machine operator (including pipe jacking machine operator)
83429	Other earth moving and related machinery operators
8343	Crane, Hoist and Related Equipment Operators
83431	Crane/Hoist operator (excluding port)
83432	Crane operator (on-site)
83439	Other crane, hoist and related equipment operators
8344	Lifting Truck Operators
83441	Fork lift truck operator
83449	Other lifting truck operators
8349	Mobile Machinery Operators Not Elsewhere Classified
83491	Motorised sweeper operator
83492	Airport mobile equipment operator
83499	Mobile machinery operators n.e.c. (e.g. mobile farm plant operator)
835	SHIPS' DECK CREW AND RELATED WORKERS
8350	Ships' Deck Crew and Related Workers
83501	Port limit helmsman/steersman/engine driver/tugmaster
83502	Deckhand (including lighterman)
83509	Other ships' deck crew and related workers

Major Group 9: Cleaners, Labourers and Related Workers

SSOC 2020	SSOC 2020 Title
9	CLEANERS, LABOURERS AND RELATED WORKERS
91	CLEANERS AND RELATED WORKERS
910	CLEANING SUPERVISORS
9100	Cleaning Supervisors
91000	Cleaning supervisor
911	CLEANERS AND HELPERS IN HOTELS, OFFICES AND OTHER ESTABLISHMENTS
9112	Cleaners and Helpers in Hotels and Related Establishments
91121	Housekeeping/Linen room attendant
91122	Hotel cleaner
91129	Other cleaners and helpers in hotels and related establishments
9113	Cleaners in Offices, Commercial and Industrial Establishments
91131	Office, commercial and industrial establishments indoor cleaner
91132	Office, commercial and industrial establishments outdoor cleaner
91133	Office, commercial and industrial establishments multi-skilled cleaner cum machine operator
9115	Cleaners in Food and Beverage Establishments
91151	Food and beverage establishments general cleaner
91152	Table-top cleaner
91153	Dishwasher
91154	Food and beverage establishments multi-skilled cleaner cum machine operator
9116	Cleaners in Residential and Open Areas
91161	Residential and open areas general cleaner
91162	Residential and open areas multi-skilled cleaner cum machine operator
912	VEHICLE, WINDOW, LAUNDRY AND OTHER HAND CLEANING WORKERS
9121	Hand Launderers and Pressers
91210	Hand launderer/presser (non-household)
9122	Vehicle Cleaners
91220	Motor vehicle cleaner/polisher
9123	Window Cleaners
91230	Window cleaner

Major Group 9: Cleaners, Labourers and Related Workers

SSOC 2020	SSOC 2020 Title
9129	Cleaning Workers Not Elsewhere Classified
91291	Ship/Ship tank cleaner
91292	Aircraft cleaner
91293	Railway carriage cleaner (include MRT, LRT and monorail)
91299	Other cleaning workers n.e.c.
913	DOMESTIC HELPERS AND CLEANERS
9130	Domestic Helpers and Cleaners
91300	Domestic helper and cleaner
92	AGRICULTURAL, FISHERY AND RELATED LABOURERS
921	AGRICULTURAL, FISHERY AND RELATED LABOURERS
9214	Park, Garden and Landscape Maintenance Workers
92141	Tree worker/technician
92142	Landscape worker
92149	Other park and garden maintenance workers
9219	Agricultural, Fishery Labourers and Related Workers Not Elsewhere Classified
92190	Agricultural and fishery labourer and related worker n.e.c. (e.g. farm labourer)
93	LABOURERS AND RELATED WORKERS
931	CONSTRUCTION LABOURERS AND RELATED WORKERS
9310	Civil Engineering and Building Construction Labourers
93100	Civil engineering/Building construction labourer
932	MANUFACTURING LABOURERS AND RELATED WORKERS
9320	Manufacturing Labourers and Related Workers
93201	Hand packer
93209	Other manufacturing labourers and related workers (e.g. rubber sheets clipper and sorter)
933	TRANSPORT AND STORAGE LABOURERS
9331	Hand and Pedal Vehicle Drivers
93310	Hand/Pedal vehicle driver
9333	Material and Freight Handling Workers
93331	Stevedore
93332	Railway/Road vehicle loader

Major Group 9: Cleaners, Labourers and Related Workers

SSOC 2020	SSOC 2020 Title
93333	Aircraft loader (e.g. airport baggage/cargo handler)
93334	Warehouse worker
93335	Vehicle attendant
93336	Mover
93337	Lashing worker
93339	Other material and freight handling workers
94	FOOD PREPARATION AND KITCHEN ASSISTANTS
941	FOOD PREPARATION AND KITCHEN ASSISTANTS
9410	Food Preparation and Kitchen Assistants
94101	Kitchen assistant
94102	Food/Drink stall assistant
94103	Fast food preparer
94104	Tea server/steward (excluding bartender, barista and food/drink stall assistant)
96	WASTE COLLECTION, RECYCLING AND MATERIAL RECOVERY WORKERS AND OTHER ELEMENTARY WORKERS
960	WASTE AND RECYCLABLES COLLECTION SUPERVISORS
9600	Waste Collection, Recycling, and Material Recovery Supervisors
96000	Waste collection, recycling and material recovery supervisor
961	WASTE COLLECTION, RECYCLING AND MATERIAL RECOVERY WORKERS
9611	Waste Collection, Recycling and Material Recovery Workers
96111	General waste collection, recycling and material recovery worker
96112	Waste recycling sorter
96113	Greasy waste collection, recycling and material recovery worker
96119	Other waste collection, recycling and material recovery workers
962	PORTERS, ATTENDANTS AND RELATED WORKERS
9621	Porters and Related Workers
96211	Bell captain
96212	Bellboy/Hotel porter
96213	Porter (except hotel)
9625	Attendants
96251	Office/Library attendant

Major Group 9: Cleaners, Labourers and Related Worker
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SSOC 2020	SSOC 2020 Title
96252	Laboratory attendant
96253	Hospital/Clinic attendant
96254	Car park attendant
96255	Sports and recreational attendant (e.g. golf marshal, golf caddie, fun fair attendant, bowling alley attendant, swimming pool attendant)
96256	Bus attendant
96257	Restroom attendant
96259	Other attendants
9626	Watchmen and Related Workers
96261	Building caretaker/Watchman
96262	Doorman
96269	Other watchmen and related workers (e.g. lighthouse keeper)
9627	Concierge and Related Workers
96271	Chief concierge (hotel)
96272	Concierge (hotel)
9629	Elementary Workers Not Elsewhere Classified
96291	Leaflet and newspaper distributor/deliverer
96292	Meter reader/Vending-machine collector
96293	Odd job person
96299	Other elementary workers n.e.c.

Major Group X: Workers Not Elsewhere Classified

SSOC 2020	SSOC 2020 Title
X	WORKERS NOT ELSEWHERE CLASSIFIED
X1000	Worker reporting unidentifiable or inadequately described occupation
X2000	Worker not reporting any occupation
X3000	Singapore armed forces personnel
X4000	Foreign armed forces personnel
X5000	Foreign diplomatic personnel

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Civil Aviation Authority of Singapore	Ministry of Law
DesignSingapore Council	Ministry of Social and Family Development
Early Childhood Development Agency	Monetary Authority of Singapore
Energy Market Authority	National Council of Social Service
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Intellectual Property Office of Singapore	National Parks Board
Land Transport Authority	Singapore Accountancy Commission
Maritime and Port Authority of Singapore	Singapore Tourism Board
Ministry of Education	

# SINGAPORE DEPARTMENT OF STATISTICS INFORMATION DISSEMINATION SERVICES

#### **Statistics Singapore Website**

The *Statistics Singapore Website* was launched by the Singapore Department of Statistics (DOS) in January 1995. Internet users can access the website by connecting to:

#### www.singstat.gov.sg

Key Singapore statistics and resources are available via the following sections:

- What's New Obtain latest data for key economic and social indicators, browse news releases by DOS and Research and Statistics Units (RSUs) of other public sector agencies.
- Find Data

Choose from almost 50 topics to access the relevant statistics, press releases, infographics, charts, storyboards, videos and references.

• Publications

Browse DOS's publications, papers and articles by topics. All publications are available for free access.

• Advance Release Calendar

View dates of upcoming releases in the half-yearly ahead calendar.

The website also provides a convenient gateway to international statistical websites and resources:

- IMF Dissemination Standards Bulletin Board
  - View metadata and latest data about Singapore's key indicators in the real, fiscal, financial and external sectors, including dissemination practices and information about pre-release access of current indicators.
- International Statistics
   Access international databases, websites of international bodies and national statistical
   offices.
- International Classifications Access quick links to international economic and social classifications.

#### SingStat Express

Subscribe to *SingStat Express* and receive email and SMS alerts (for local users) on the latest statistical releases of your choice. Details are available at www.singstat.gov.sg/whats-new/sign-up-for-alerts.

#### SingStat Mobile App

The *SingStat Mobile App* provides users with on-the-go access to latest key Singapore official statistics and ASEAN statistics via their mobile devices. The app allows visualisation of data with over 200 charts of commonly used statistics from 28 data categories. Users can also opt to receive notifications on updates to their preferred indicators, organise data categories in the order of their preference, download tables or share charts via social media, perform computation for quick analyses and bookmark indicators for quick access. The app is available for downloading in iOS and Android devices. More information is available at www.singstat.gov.sg/our-services-and-tools/singstat-mobile-app.

# SINGAPORE DEPARTMENT OF STATISTICS INFORMATION DISSEMINATION SERVICES (cont'd)

#### SingStat Table Builder

The *SingStat Table Builder* contains data series from 60 public sector agencies providing a comprehensive statistical view of Singapore economic and socio-demographic characteristics. Users may create customised data tables, and export them in different file formats and download multiple tables at one go. APIs for commonly accessed tables are provided in JSON and CSV formats for ease of data retrieval. In addition, developer APIs are available for users to customise and use the parameters available to define queries. Explore data trends with this digital service at www.singstat.gov.sg/tablebuilder.

#### **Really Simple Syndication**

*Really Simple Syndication (RSS)* is an easy way to stay updated on the latest statistical news released by DOS. The SingStat RSS feed delivers statistical news highlights and hyperlinks to the source documents whenever the updates are posted. More information is available at www.singstat.gov.sg/whats-new/really-simple-syndication-rss.

#### E-survey

The *E*-survey enables business organisations to complete and submit their survey forms through the internet. Using secured encryption protocols, the *E*-survey ensures that the information transmitted through the net is secured and protected. The system features online helps and validation checks to assist respondents in completing their survey forms. With the *E*-survey, respondents do away with the tedious paper work and manual tasks of mailing or faxing their survey returns to DOS.

Statistical Enquiries and Feedback				
If you have any statistical enquiries or feedback on our services, you are welcomed to:				
0	Email us	at	info@singstat.gov.sg	
0	Fax to us	at	(65) 6332-7689	
Ø	Call us	at	1800-3238118* (local callers) (65) 6332-7738 (overseas callers)	
* Calls from mobile telephone lines to 1800 local toll free number may be subject to mobile airtime charges as imposed by the relevant mobile service provider.				